

Ventura County Community College
District
Website Redesign Survey

May 2, 2019

Summary

In an effort to elicit suggestions regarding the design and flow of the VCCCD website, VCCCD launched a Website Redesign survey to three constituencies: 1. Current Students, 2. Current Employees, 3. Prospective Students. Over forty thousand emails were sent to the above identified constituencies leading them to the survey site. The survey was conducted as an anonymous open survey for any current student, employee or prospective student to provide feedback and responses relative to the Website Redesign project. The survey was open for fifteen days and accumulated 854 responses.

Q1. Please select the below response that best fits. (1. Students, 2. Employee, 3. Prospective Student)

R1. 486 Students; 323 Employees; 32 Prospective Students

Student Responses:

Q2. Which of the following sites are relevant to you? (check all that apply)

VCCCD Main Site	294	43.8%
Moorpark College Main Site	137	20.4%
Oxnard College Main Site	87	13.0%
Ventura College Main Site	153	22.8%

Q3. What are your main reasons for visiting the site(s)? (check all that apply)

MyVCCCD	360	11.2%	Academic Counseling	88	2.8%
Schedule of Classes	334	10.4%	Campus News	69	2.2%
Canvas	325	10.1%	Tutoring	67	2.1%
Online Add/Drop	272	8.5%	Transferring/Articulation	63	2.0%
Online Fee Payment	250	7.8%	Clubs and Organizations	45	1.4%
Academic Calendar	191	6.0%	Health Services	35	1.1%
Parking	174	5.4%	Career Center	33	1.0%
Financial Aid	171	5.3%	Institutional Research	26	0.7%
College Catalog	159	4.9%	Athletics	23	0.7%
Library	138	4.3%	Student Government	22	0.7%
Transcript Requests	131	4.1%	Veterans Services	16	0.5%
Bookstore	107	3.3%	Other (Please Explain)	13	0.4%
Events on Campus	99	3.1%			

Explanation for other

Access	I can't open my financial aid status
Honors Program	More information on services provided. Phone numbers difficult to find
check emails	Performing Arts
Degree Works	I like the idea I can look through all sites and find classes that fit my work schedule
Gmail	

Q4. How often are you visiting the current site(s)?

Every day	115	29.6%
Several times a week	189	48.7%
About once a week	43	11.1%
Several times a month	22	5.7%
About once a month	3	0.8%
Less than once a month	16	4.1%

Q5. Do you agree with the following statements?

The current sites are easy to navigate.		It takes more time than expected to find what I am looking for.	
Strongly Disagree	32	Strongly Disagree	42
Disagree	58	Disagree	98
Neutral	91	Neutral	99
Agree	134	Agree	109
Strongly Agree	74	Strongly Agree	39
The current site is visually appealing.		The current sites are resourceful and informative.	
Strongly Disagree	28	Strongly Disagree	16
Disagree	67	Disagree	27
Neutral	138	Neutral	105
Agree	117	Agree	173
Strongly Agree	39	Strongly Agree	67
The information presented throughout the website is accurate and up to date.		The current sites accurately represent the student body and community.	
Strongly Disagree	15	Strongly Disagree	20
Disagree	53	Disagree	37
Neutral	99	Neutral	166
Agree	170	Agree	116
Strongly Agree	52	Strongly Agree	48

Q6. How often do you browse the current site(s) on the following devices?

	<u>Never</u>	<u>Rarely</u>	<u>Sometimes</u>	<u>Often</u>
Computer/Laptop	11/2.9%	24/6.3%	66/17.2%	282/73.6%
Smartphone	33/8.7%	57/15.0%	96/25.3%	193/50.9%
Tablet	220/59.8%	63/17.1%	41/11.1%	44/12.0%

Q7. What language(s) do you prefer to read in?

English	388	86.6%
Spanish	41	9.1%
Chinese (Mandarin)	4	0.9%
Chinese (Cantonese)	1	0.2%
Tagalog	7	1.6%
Other (please list)	7	1.6%

List for other

Korean
French
Vietnamese
C++

Q8. What do you rely on for information related to the College(s)/District? (check all that apply)

The Website	263	23.2%
The mobile app	121	10.7%
MyVCCCD Portal	353	31.2%
Emails & Newsletters	195	17.2%
Print-outs/Booklets/Mail (Catalog, Schedule, etc)	54	4.8%
Campuses/Offices (Bulletin boards, posters & flyers, etc.)	93	8.2%
Social Media (Facebook, LinkedIn, Twitter, etc.)	6	0.5%
Other		

List of other

Teachers make announcements and encourage questions

Telephone

Instructor Announcement

Google

Degree Works is the best

Emergency Text Updates

Q9. Looking back to when you were first applying to VCCCD, what do you now know about the college(s) that you wish you had known then? (Open-Ended Response)

Too many responses. Please refer to the details section of this analysis:

Q10. Are you planning on transferring to a four-year college or university?

No	76	19.8%
Yes	305	80.2%

Q11. What schools are you interested in applying to? (Open-Ended Response)

Too many responses. Please refer to the details section of this analysis:

Q12. Rank the content below-how important are the following?

	<u>Not Important</u>	<u>Somewhat Important</u>	<u>Important</u>	<u>Very Important</u>
MyVCCCD	1	12	65	257
Canvas	11	8	46	268
Employee Directory	81	112	84	48
Campus Maps	32	73	118	107
News and Press Releases	72	109	99	48
Academic Calendar	11	29	116	175
Event Calendar	38	91	123	77
Admissions	16	49	107	156
Fees & Financial Aid	11	27	81	207
Accreditation	37	84	102	99
Degree and Cert. Programs	19	42	93	172
Majors & Areas of Study	10	22	92	201
College Catalog	11	39	105	169
Class Registration	1	3	58	268
Class Schedule	2	3	61	265
Student Services	15	41	111	161
Tutoring & Learning Res.	29	52	115	131
Library	29	52	108	136
Bookstore	31	74	115	106
Campus Safety	25	45	94	159
HR & Employment	65	100	85	70
Donations	101	110	67	40
Transfer Information	22	31	98	173
Career Information	30	42	104	148
Student Handbook	59	94	94	76
Policies & Procedures	63	87	103	70
Public Board Meeting Info.	106	110	65	40
Student Life & Activity	60	95	91	76
Athletics	102	91	72	56
Arts & Culture	61	88	91	84

Q13. Which of the following features would improve the current sites (check all that apply)?

Video Highlights	89	5.4%
Photo Galleries	114	6.9%
Social Media Integration	99	6.0%
Blog Posts	44	2.7%
News Stories	80	4.8%
Upcoming Events	198	12.0%
Upcoming Deadlines	221	13.4%
Student Testimonials	56	3.4%
Student Life Highlights	73	4.4%
Featured Classes & Programs	208	12.6%
Featured Facilities & Services	125	7.6%
Interactive Campus Maps	169	10.2%
Virtual Campus Tours	144	8.7%
Other (please list)	31	1.9%

Other List

Too many responses. Please refer to the details section of this analysis:

Q14. Any other ideas or opinions you have about improving the current sites? (Open Ended Response)

Too many responses. Please refer to the details section of this analysis:

Employee Responses:

Q15. Which of the following sites are relevant to you? (check all that apply)

VCCCD Main Site	191	36.4%
Moorpark College Main Site	127	24.2%
Oxnard College Main Site	82	15.6%
Ventura College Main Site	125	23.8%

Q16. What are your main reasons for visiting the site(s)? (check all that apply)

MyVCCCD	256	11.9%	Classified Senate	28	1.3%
SharePoint	59	2.7%	Emergency Procedures	46	2.1%
Email	197	9.1%	Instructional Technology	71	3.3%
Employee Directory	116	5.4%	Sabbatical Leave	13	0.6%
Handbooks	61	2.8%	Human Resources	154	7.1%
Academic Calendar	203	9.4%	Employment Opportunities	67	3.1%
Academic Departments	135	6.2%	Document & Forms	172	8.0%
Administrative Depart.	126	5.8%	Professional Development	76	3.5%
Library	61	2.8%	Institutional Research	67	3.1%
Board of Trustees	62	2.9%	Other (Please Explain)	50	2.3%
Committees	96	4.4%			
Academic Senate	43	2.0%			

Explanation for other

Too many responses. Please refer to the details section of this analysis:

Q17. How often are you visiting the current site(s)?

Every day	195	69.4%
Several times a week	69	24.6%
About once a week	7	2.5%
Several times a month	7	2.5%
About once a month	2	0.7%
Less than once a month	1	0.4%

Q18. Do you agree with the following statements?

The current sites are easy to navigate.		It takes more time than expected to find what I am looking for.	
Strongly Disagree	69	Strongly Disagree	21
Disagree	63	Disagree	32
Neutral	71	Neutral	52
Agree	67	Agree	109
Strongly Agree	12	Strongly Agree	66
The current site is visually appealing.		The current sites are resourceful and informative.	
Strongly Disagree	46	Strongly Disagree	33
Disagree	76	Disagree	60
Neutral	88	Neutral	89
Agree	60	Agree	84
Strongly Agree	11	Strongly Agree	13
The information presented throughout the website is accurate and up to date.		The current sites accurately represent the student body and community.	
Strongly Disagree	61	Strongly Disagree	36
Disagree	84	Disagree	65
Neutral	77	Neutral	110
Agree	54	Agree	59
Strongly Agree	5	Strongly Agree	10

Q19. How often do you browse the current site(s) on the following devices?

	<u>Never</u>	<u>Rarely</u>	<u>Sometimes</u>	<u>Often</u>
Computer/Laptop	4/1.4%	8/2.9%	26/9.3%	240/86.3%
Smartphone	38/14%	61/22.4%	93/34.2%	80/29.4%
Tablet	110/42%	56/21.5%	60/23.0%	35/13.4%

Q20. What language(s) do you prefer to read in?

English	280	90.0%
Spanish	23	7.4%
Chinese (Mandarin)	3	1.0%
Chinese (Cantonese)	0	0.0%
Tagalog	2	0.6%
Other (please list)	3	1.0%

List for other

Serbian
Korean

Q21. How often do you interact with the following?

	<u>Never</u>	<u>Rarely</u>	<u>Sometimes</u>	<u>Often</u>	<u>Frequently</u>
Prospective Students	37	57	74	42	68
Current Students	7	21	30	35	188
College Faculty	3	6	42	50	177
College Staff	1	7	28	52	190
District Staff	13	72	102	45	43
Ventura County Community	27	47	91	53	57

Q22. How often do you rely on the website to do your job?

Never	0	0.0%
Rarely	6	2.1%
Sometimes	41	14.6%
Often	60	21.3%
Frequently	174	61.9%

Q23. Are you a content editor? If so, what limitation do you face with the current site(s)?

Yes	100	36.0%
No	178	64.0%

Q24. What options do you wish you had? (Open-Ended Response)

Too many responses. Please refer to the details section of this analysis:

Q25. Rank the content below-how important are the following?

	<u>Not Important</u>	<u>Somewhat Important</u>	<u>Important</u>	<u>Very Important</u>
MyVCCCD	1	9	36	220
Canvas	29	29	46	157
Employee Directory	13	41	97	112
Campus Maps	7	32	108	120
News and Press Releases	23	86	96	62
Academic Calendar	1	13	59	196
Event Calendar	6	42	106	111
Admissions	17	33	68	145
Fees & Financial Aid	23	28	67	142
Accreditation	38	93	79	49
Degree and Cert. Programs	14	26	67	157
Majors & Areas of Study	14	21	72	155
College Catalog	11	21	78	152
Class Registration	15	16	35	198
Class Schedule	8	9	35	212
Student Services	13	15	61	172
Tutoring & Learning Res.	16	22	93	131
Library	15	32	108	107
Bookstore	18	53	122	68
Campus Safety	9	38	80	131
HR & Employment	10	59	102	89
Donations	60	110	58	30
Transfer Information	19	41	80	119
Career Information	20	50	81	107
Student Handbook	22	64	85	89
Policies & Procedures	13	59	96	88
Public Board Meeting Info.	34	96	78	51
Student Life & Activity	19	48	100	92
Athletics	25	78	98	59
Arts & Culture	19	69	96	72

Q26. Which of the following features would improve the current sites (check all that apply)?

Video Highlights	148	8.2%
Photo Galleries	134	7.4%
Social Media Integration	147	8.1%
Blog Posts	50	2.8%
News Stories	94	5.2%
Upcoming Events	188	10.4%
Upcoming Deadlines	189	10.5%
Student Testimonials	93	5.1%
Student Life Highlights	106	5.9%
Featured Classes & Programs	169	9.3%
Featured Facilities & Services	133	7.4%
Interactive Campus Maps	184	10.2%
Virtual Campus Tours	130	7.2%
Other (please list)	42	2.3%

Other List

Too many responses. Please refer to the details section of this analysis:

Q27. Any other ideas or opinions you have about improving the current sites? (Open Ended Response)

Too many responses. Please refer to the details section of this analysis:

Prospective Students Responses:

Q28. Which of the following sites are relevant to you? (check all that apply)

VCCCD Main Site	17	39.5%
Moorpark College Main Site	6	13.9%
Oxnard College Main Site	6	13.9%
Ventura College Main Site	14	32.6%

Q29. What are your main reasons for visiting the site(s)? (check all that apply)

Online Application	15	12.5%	Academic Calendar	11	9.2%
Fees & Tuition	10	8.3%	Athletics	3	2.5%
Financial Aid	7	5.8%	Clubs and Organizations	3	2.5%
Assessment / Placement	6	5.0%	Facilities	2	1.7%
New Student Orientation	11	9.2%	Events on Campus	9	7.5%
Campus Tours	1	0.8%	Campus News	3	2.5%
Direction, Maps, Parking	5	4.2%	Employment Oppertunities	2	1.7%
College Catalog	9	7.5%	Institutional Research	2	1.7%
Schedule of Classes	19	15.8%	Other (please explain)	2	1.7%

Explanation for other

Board of Trustees actions & HR Actions that may be relevant to District retirees, of which I am one.

Q30. How often are you visiting the current site(s)?

Every day	1	4.0%
Several times a week	4	16.0%
About once a week	6	24.0%
Several times a month	4	16.0%
About once a month	5	20.0%
Less than once a month	5	20.0%

Q31. Do you agree with the following statements?

The current sites are easy to navigate.		It takes more time than expected to find what I am looking for.	
Strongly Disagree	2	Strongly Disagree	0
Disagree	8	Disagree	4
Neutral	6	Neutral	2
Agree	5	Agree	12
Strongly Agree	2	Strongly Agree	4
The current site is visually appealing.		The current sites are resourceful and informative.	
Strongly Disagree	3	Strongly Disagree	1
Disagree	3	Disagree	6
Neutral	8	Neutral	3
Agree	6	Agree	9
Strongly Agree	3	Strongly Agree	4
The information presented throughout the website is accurate and up to date.		The current sites accurately represent the student body and community.	
Strongly Disagree	1	Strongly Disagree	1
Disagree	4	Disagree	5
Neutral	7	Neutral	9
Agree	9	Agree	6
Strongly Agree	2	Strongly Agree	2

Q32. How often do you browse the current site(s) on the following devices?

	<u>Never</u>	<u>Rarely</u>	<u>Sometimes</u>	<u>Often</u>
Computer/Laptop	1/4.4%	2/8.7%	7/30.4%	13/56.5%
Smartphone	8/36.4%	1/4.5%	5/22.7%	8/36.4%
Tablet	12/54.5%	1/4.5%	6/27.3%	3/13.6%

Q33. What language(s) do you prefer to read in?

English	23	82.1%
Spanish	5	17.9%
Chinese (Mandarin)	0	0.0%
Chinese (Cantonese)	0	0.0%
Tagalog	0	0.0%
Other (please list)	0	0.0%

Q34. What are your Educational Goals?(check all that apply)

I want to earn an Associates Degree. (Credit Courses)	6	18.7%
I want to transfer to a four-year college or university. (Credits for Transfer)	10	31.2%
I want to gain skills for a job placement or advancement. (Certificates / Awards)	7	21.9%
I want to take classes online. (Distance Education)	5	15.6%
I want to enroll in college classes while in K-12. (Dual Enrollment)	4	12.5%

Q35. What are the most important factors you consider when applying to a college? (check all that apply)

Class size	9	9.1%
Affordability	16	16.2%
Campus Safety	11	11.1%
Degree & Course Offerings	16	16.2%
Career Oppertunities	8	8.1%
Transfer Requirements	11	11.1%
Faculty and Instructors	12	12.1%
Services (Counseling, Health Center, etc.)	10	10.1%
Student Life & Activities (Athletics, Arts, etc.)	5	5.0%
Other (please list)	1	1.0%

Other list

Availability of classes

Q36. What steps do you take before applying to a college? (check all that apply)

I taked a campus tour	10	16.1%
I visit the website	22	35.5%
I read reviews on third-party websites	11	17.7%
I reference the college's social media	7	11.3%
I call the college	5	8.1%
I email the college	1	1.6%
I look at other colleges nearby	6	9.7%
I do none of these	0	0.0%

Q37. Rank the content below-how important are the following?

	<u>Not Important</u>	<u>Somewhat Important</u>	<u>Important</u>	<u>Very Important</u>
MyVCCCD	1	4	10	8
Canvas	4	5	8	3
Employee Directory	3	9	8	2
Campus Maps	1	2	11	9
News and Press Releases	5	5	11	1
Academic Calendar	1	2	7	13
Event Calendar	1	6	7	8
Admissions	1	2	6	14
Fees & Financial Aid	1	2	4	15
Accreditation	1	4	5	12
Degree and Cert. Programs	2	2	4	14
Majors & Areas of Study	1	1	5	15
College Catalog	2	1	7	13
Class Registration	1	1	3	18
Class Schedule	1	1	4	18
Student Services	1	6	6	10
Tutoring & Learning Res.	1	5	5	12
Library	2	4	8	8
Bookstore	2	4	11	6
Campus Safety	2	3	4	14
HR & Employment	3	6	8	5
Donations	8	6	5	3
Transfer Information	1	1	7	13
Career Information	1	1	12	8
Student Handbook	2	10	5	5
Policies & Procedures	3	8	6	6
Public Board Meeting Info.	5	4	9	4
Student Life & Activity	1	10	6	5
Athletics	5	4	8	5
Arts & Culture	1	7	10	4

Q38. Which of the following features would improve the current sites (check all that apply)?

Video Highlights	8	7.8%
Photo Galleries	8	7.8%
Social Media Integration	5	4.8%
Blog Posts	3	2.9%
News Stories	7	6.8%
Upcoming Events	15	14.6%
Upcoming Deadlines	16	15.5%
Student Testimonials	6	5.8%
Student Life Highlights	5	4.8%
Featured Classes & Programs	12	11.6%
Featured Facilities & Services	4	3.9%
Interactive Campus Maps	8	7.8%
Virtual Campus Tours	5	4.8%
Other (please list)	1	1.0%

Other List

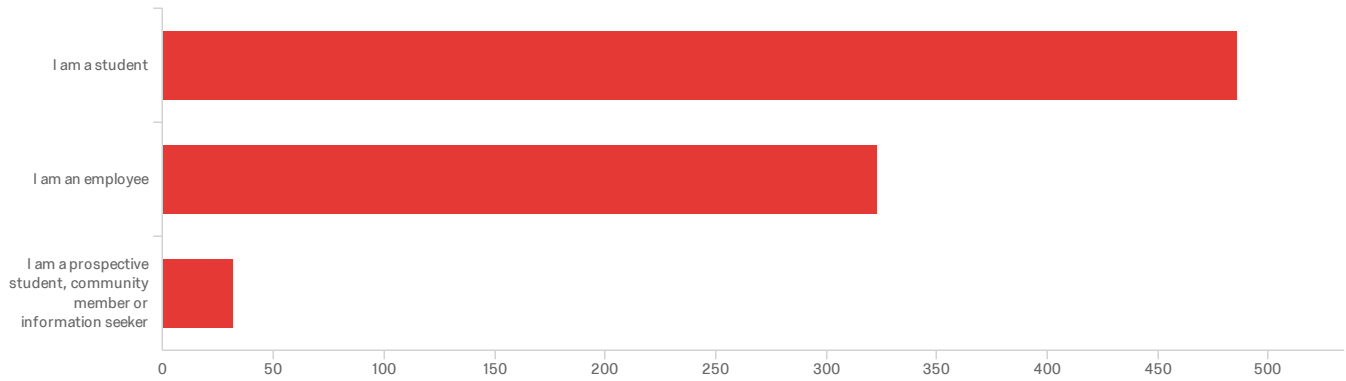
Clear required steps for students

Q39. Any other ideas or opinions you have about improving the current sites? (Open Ended Response)

Too many responses. Please refer to the details section of this analysis:

Detail Section

Q1 - Please select the below response that best fits.



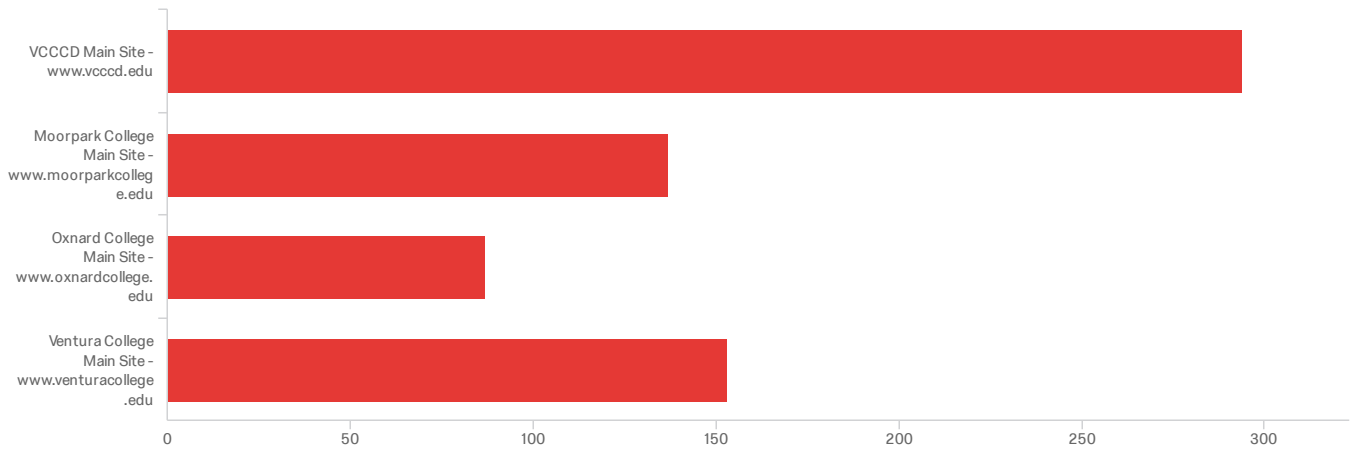
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please select the below response that best fits.	1.00	3.00	1.46	0.57	0.32	841

#	Field	Choice Count
1	I am a student	57.79% 486
2	I am an employee	38.41% 323
3	I am a prospective student, community member or information seeker	3.80% 32
		841

Showing rows 1 - 4 of 4

Students

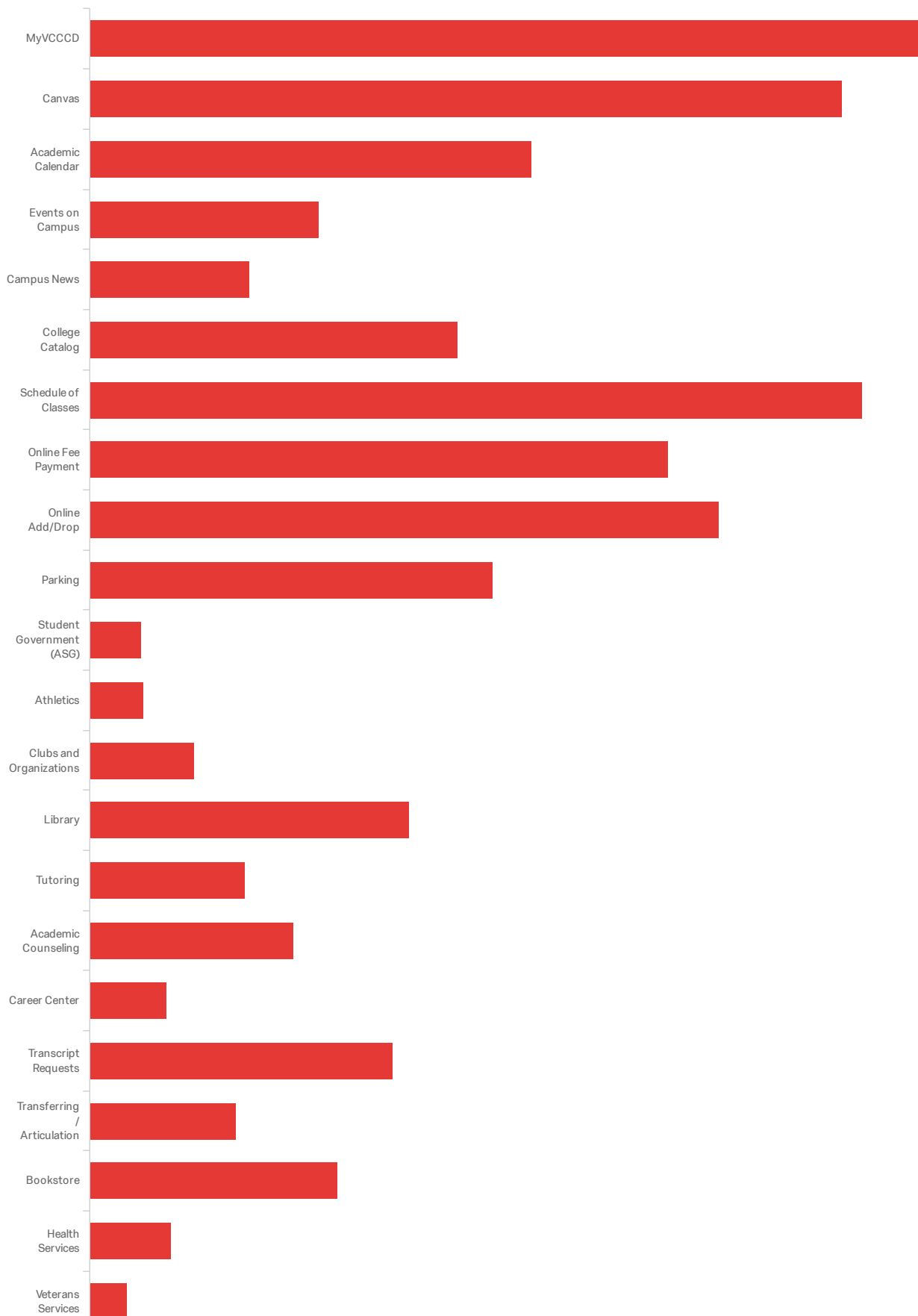
Q2 - Which of the following sites are relevant to you? (Check all that apply)

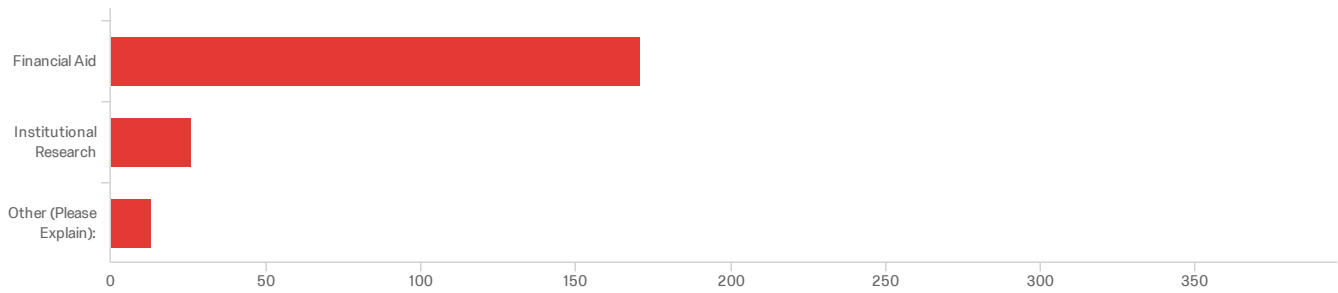


#	Field	Choice Count
1	VCCCD Main Site - www.vccd.edu	43.82% 294
2	Moorpark College Main Site - www.moorparkcollege.edu	20.42% 137
3	Oxnard College Main Site - www.oxnardcollege.edu	12.97% 87
4	Ventura College Main Site - www.venturacollege.edu	22.80% 153
		671

Showing rows 1 - 5 of 5

Q3 - What are your main reasons for visiting the site(s)? (Check all that apply)





#	Field	Choice Count
1	MyVCCCD	11.21% 360
7	Schedule of Classes	10.40% 334
2	Canvas	10.12% 325
9	Online Add/Drop	8.47% 272
8	Online Fee Payment	7.79% 250
3	Academic Calendar	5.95% 191
10	Parking	5.42% 174
23	Financial Aid	5.33% 171
6	College Catalog	4.95% 159
14	Library	4.30% 138
18	Transcript Requests	4.08% 131
20	Bookstore	3.33% 107
4	Events on Campus	3.08% 99
16	Academic Counseling	2.74% 88
5	Campus News	2.15% 69
15	Tutoring	2.09% 67
19	Transferring / Articulation	1.96% 63
13	Clubs and Organizations	1.40% 45
21	Health Services	1.09% 35
17	Career Center	1.03% 33
24	Institutional Research	0.81% 26
12	Athletics	0.72% 23
11	Student Government (ASG)	0.69% 22
22	Veterans Services	0.50% 16

#	Field	Choice Count
25	Other (Please Explain):	0.40% 13
		3211

Showing rows 1 - 26 of 26

Q3_25_TEXT - Other (Please Explain):

Other (Please Explain):

ACCESS

VC student worker timesheets

Honors Program

check emails

degree works

i cant open my financial aid status

More information on services provided. Phone numbers for departments and faculty hard to find

Performing Arts

I like the idea I can look through all sites for a class that fits my work schedule

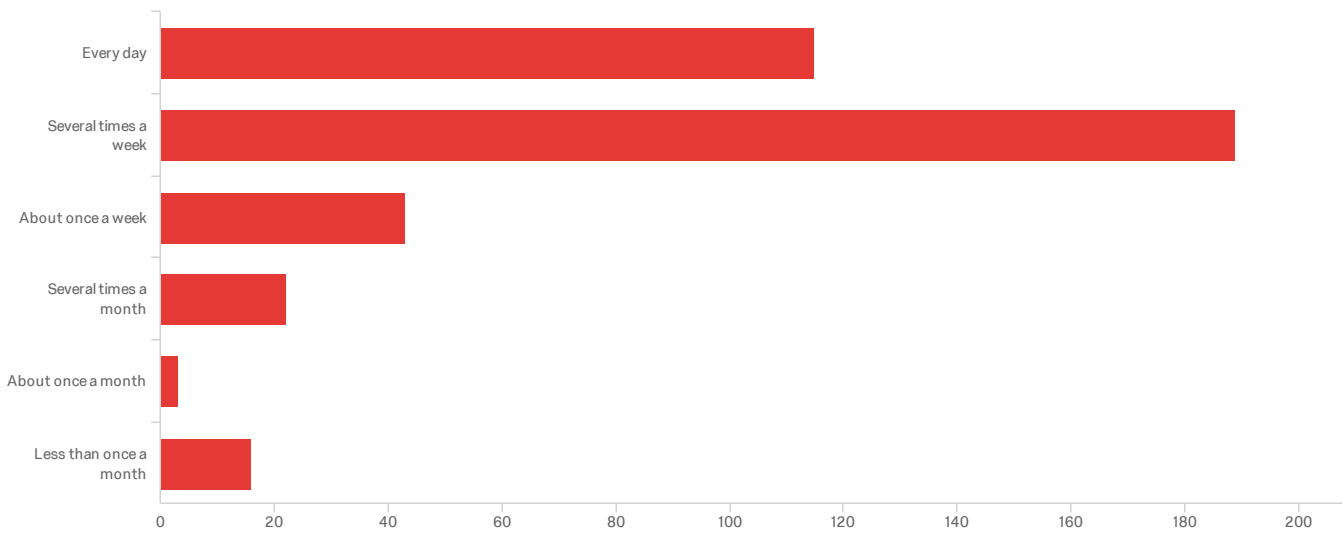
i look at the messages from my gmail

email, links

ACCESS

Degree works

Q4 - How often are you visiting the current site(s)?

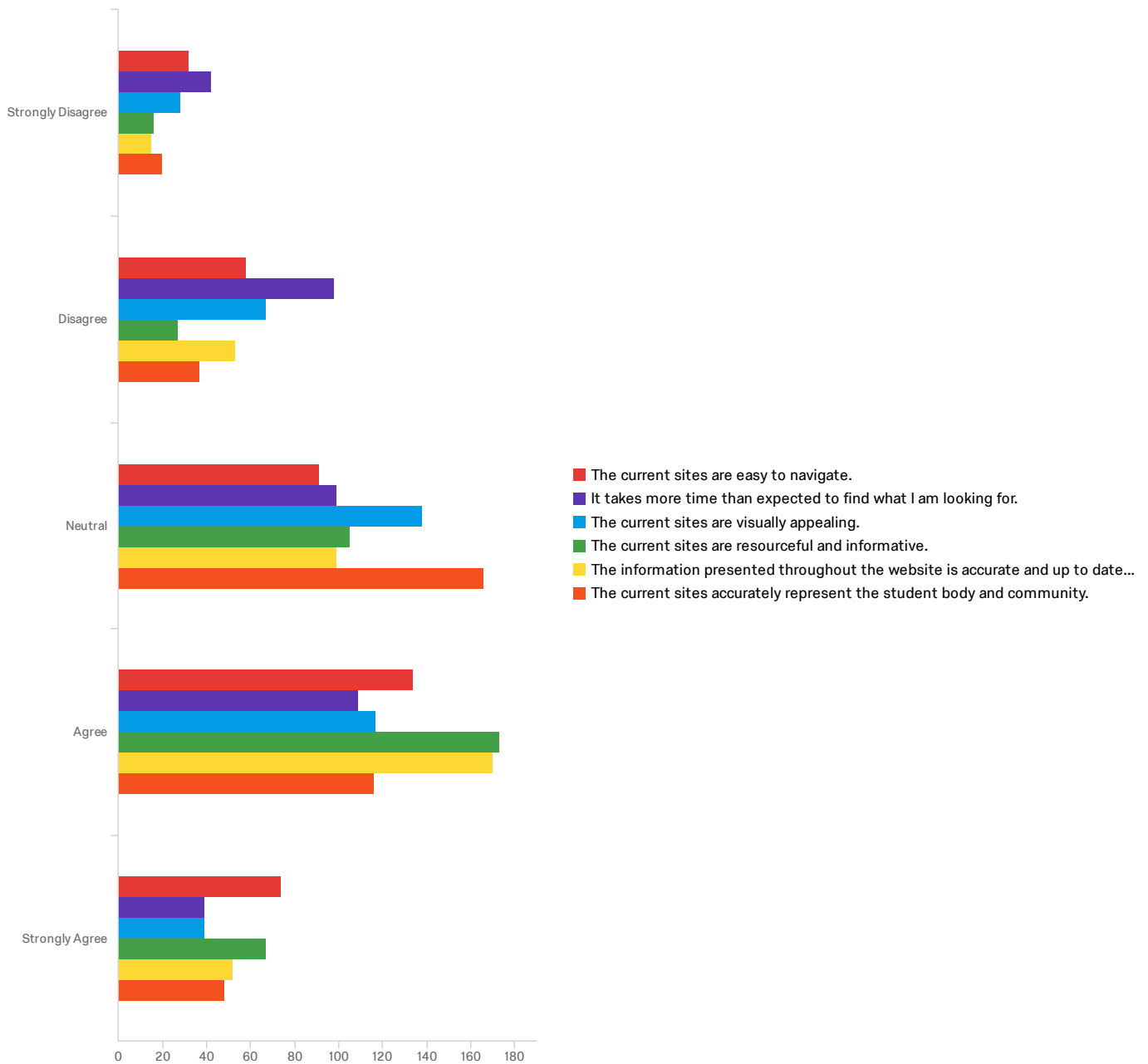


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often are you visiting the current site(s)?	1.00	6.00	2.12	1.16	1.35	388

#	Field	Choice Count
1	Every day	29.64% 115
2	Several times a week	48.71% 189
3	About once a week	11.08% 43
4	Several times a month	5.67% 22
5	About once a month	0.77% 3
6	Less than once a month	4.12% 16
		388

Showing rows 1 - 7 of 7

Q5 - Do you agree with the following statements?



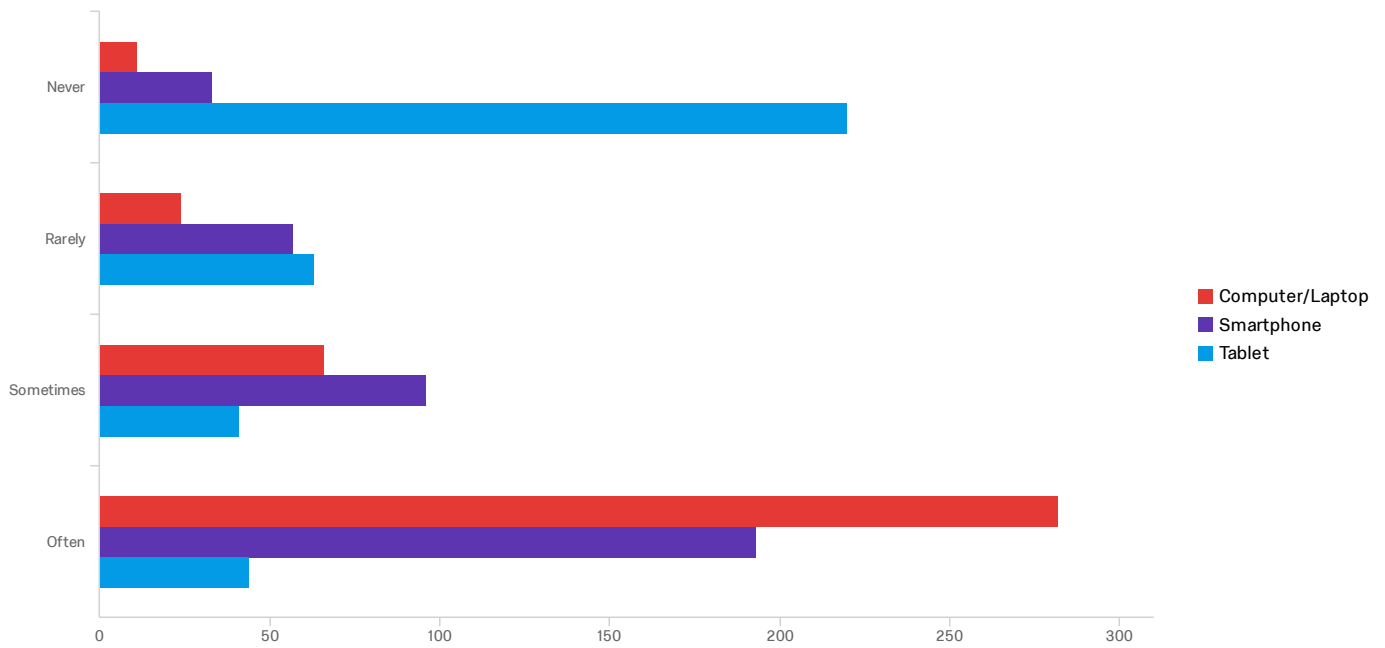
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The current sites are easy to navigate.	1.00	5.00	3.41	1.19	1.41	389
2	It takes more time than expected to find what I am looking for.	1.00	5.00	3.01	1.17	1.37	387
3	The current sites are visually appealing.	1.00	5.00	3.19	1.06	1.13	389
4	The current sites are resourceful and informative.	1.00	5.00	3.64	0.98	0.96	388

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The information presented throughout the website is accurate and up to date.	1.00	5.00	3.49	1.01	1.02	389
6	The current sites accurately represent the student body and community.	1.00	5.00	3.35	0.99	0.98	387

#	Field	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Total
1	The current sites are easy to navigate.	8.23%	32	14.91%	58	23.39%	91	34.45%	134	19.02%	74	389
2	It takes more time than expected to find what I am looking for.	10.85%	42	25.32%	98	25.58%	99	28.17%	109	10.08%	39	387
3	The current sites are visually appealing.	7.20%	28	17.22%	67	35.48%	138	30.08%	117	10.03%	39	389
4	The current sites are resourceful and informative.	4.12%	16	6.96%	27	27.06%	105	44.59%	173	17.27%	67	388
5	The information presented throughout the website is accurate and up to date.	3.86%	15	13.62%	53	25.45%	99	43.70%	170	13.37%	52	389
6	The current sites accurately represent the student body and community.	5.17%	20	9.56%	37	42.89%	166	29.97%	116	12.40%	48	387

Showing rows 1 - 6 of 6

Q6 - How often do you browse the current site(s) on the following devices?

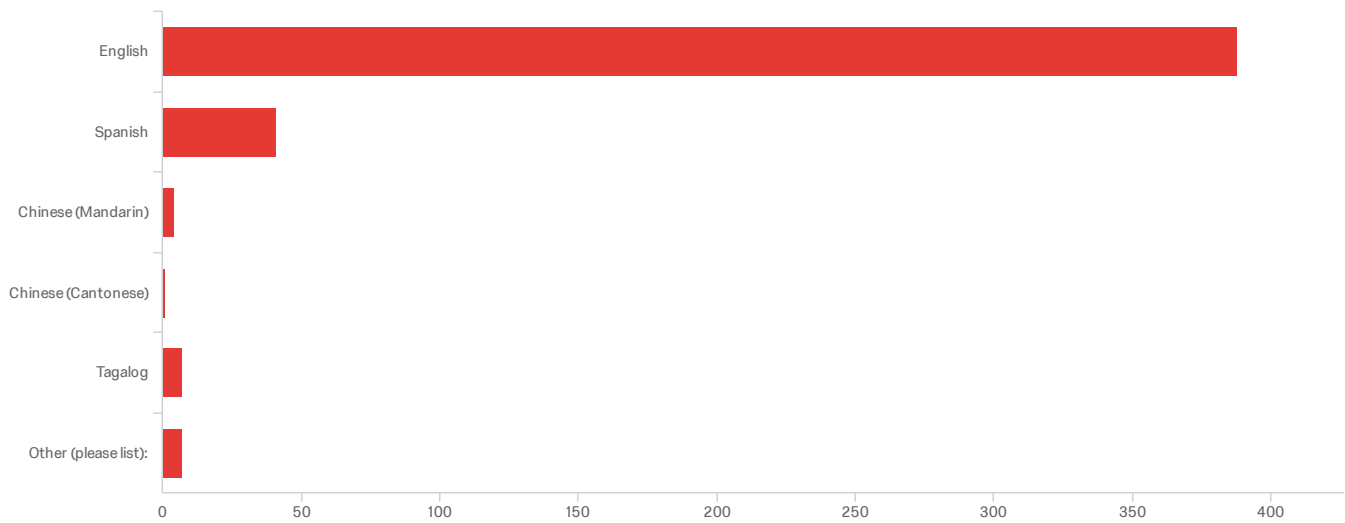


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Computer/Laptop	1.00	4.00	3.62	0.73	0.53	383
2	Smartphone	1.00	4.00	3.18	0.99	0.97	379
3	Tablet	1.00	4.00	1.75	1.06	1.13	368

#	Field	Never	Rarely	Sometimes	Often	Total
1	Computer/Laptop	2.87% 11	6.27% 24	17.23% 66	73.63% 282	383
2	Smartphone	8.71% 33	15.04% 57	25.33% 96	50.92% 193	379
3	Tablet	59.78% 220	17.12% 63	11.14% 41	11.96% 44	368

Showing rows 1 - 3 of 3

Q7 - What language(s) do you prefer to read in? (check all that apply)



#	Field	Choice Count
1	English	86.61% 388
2	Spanish	9.15% 41
3	Chinese (Mandarin)	0.89% 4
4	Chinese (Cantonese)	0.22% 1
5	Tagalog	1.56% 7
6	Other (please list):	1.56% 7
		448

Showing rows 1 - 7 of 7

Q7_6_TEXT - Other (please list):

Other (please list):

Korean

French

Vietnamese

French

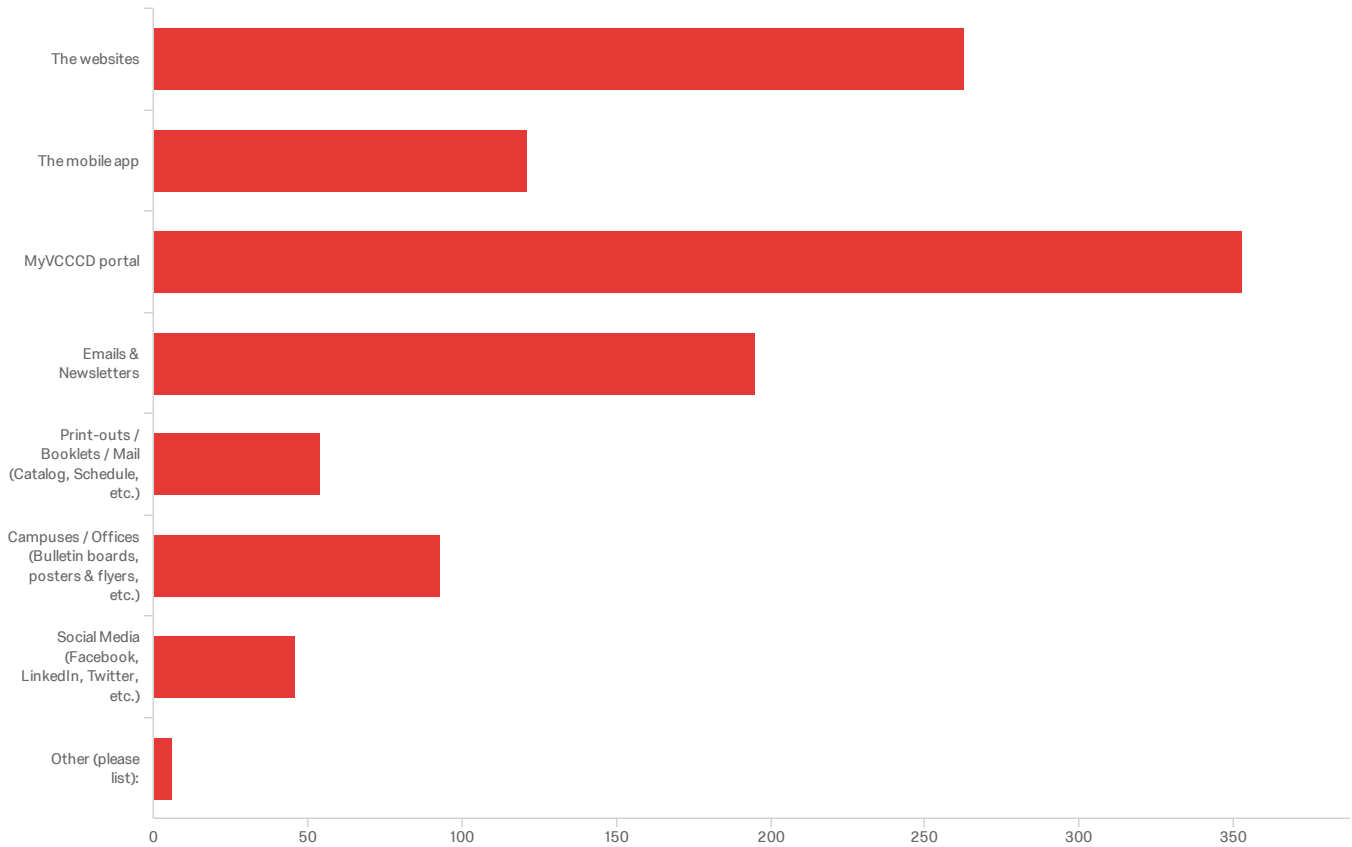
Korean

C++

Other (please list):

french

Q8 - What do you rely on for information related to the College(s)/District (check all that apply)



#	Field	Choice Count
1	The websites	23.25% 263
2	The mobile app	10.70% 121
3	MyVCCCD portal	31.21% 353
4	Emails & Newsletters	17.24% 195
5	Print-outs / Booklets / Mail (Catalog, Schedule, etc.)	4.77% 54
6	Campuses / Offices (Bulletin boards, posters & flyers, etc.)	8.22% 93
7	Social Media (Facebook, LinkedIn, Twitter, etc.)	4.07% 46
8	Other (please list):	0.53% 6

1131

Showing rows 1 - 9 of 9

Q8_8_TEXT - Other (please list):

Other (please list):

Teachers make announcements and encourage questions

Telephone

Instructor Announcements

Google

Degree Works is the Best

Emergency Text Updates

Q9 - Looking back to when you were first applying to VCCCD, what do you now know about the college(s) that you wish you had known then? (Open-Ended Response)

Looking back to when you were first applying to VCCCD, what do you now know...

The financial aid office can help you with meeting your requirements to receive financial aid.

I wish there was a better way to plan your course path instead of using counseling services

N/A

up to date transfer sheet requirements on website. Cannot find them anywhere. ended up taking a class that was taken off the sheet and need a new class

You need to stay ahead and fight for what you want.

The canvas crap sucks.

nothing in particular

You dont have to be a full time student. Oxnard campus is just as good

GPS program, Resources offered at the health center.

I wish I had known not to waste my time on the frustrating websites and just drive in and talk to a real person!!!

It took me years to learn about helpful resources such as the tutoring center, the lending library, school events, and I wish i had learned about what help EOPS offers and that I was always eligible even though I do not have learning disabilities. I do not think resources and events are being advertised in an accessible way for all students to be aware of their opportunities.

Work-Study & Scholarship Availability

I wish I had known more about resources on campus

Nothing

I wish I knew about the VRC. I knew there were veteran resources available, but i didnt know there was a location available on campus.

I always have difficulty with payment info. When I used to live in VC (I now live in a different state) I would sometimes have to drive to school to get help.

That all three colleges in the VCCCD are technically equivalent.

All of the free services that are offered.

New students should all know Steve Turner and where to get Digital Tech. assistance and how VC computer and canvas works

Looking back to when you were first applying to VCCCD, what do you now know...

I wish I had known what classes I really needed and which counselor to go to.

Available information needed

resources at the health center including free counselling session

How easy it is to be involved on campus (clubs, communities)

That you can't trust a word the counselors or staff say.

the online bookstore ordering.

How to sign up/register for classes. Nobody tells you how to. Very confusing.

Campus Events and Happenings, even now it's difficult to be in the know.

you have to be way more strict on yourself with classwork and homework then you were in high school.

How to apply for classes

nothing

I wish I had known that you cant make appointments with a counselor and you have to wait until they have an open spot between students

Where the gym was.

The app which is way more functional and fails much less often than the site login.

When I started I did not know about the STEM center but that was because I was a night student before.

A more complete list of available majors and what classes were needed for each. Things seems to compartmentalized, it's hard to get a quick overview of what's offered and what courses.

The student services, my ability to influence student services policies.

i wish i had known more about the transfer center and councilors

N/A

(for students planning to transfer to another college after 2 years) I can take whatever classes I want to, regardless of my major

Upward Bound

There are more opportunities for student aid like the Veteran's center, Moorpark scholarships, and GPS, beyond EOPS

I probably wouldn't take classes that have on campus exams if I can. It's a 3 hour drive for me.

I wished I knew about the EAC Program sooner

Looking back to when you were first applying to VCCCD, what do you now know...

That you aren't assigned a counselor and to contact one directly if you need help.

Student discounted ms word

I would have liked to have known about the pirate's cove and other similar on-campus resources which are not as widely talked about and promoted as the tutoring and financial aid related resources.

I wish I would have known about the student jobs and resources for jobs on campus.

Veteran early enrollment opportunity; The VA does NOT pay students for their full semester of school work if the class happens to begin later or end earlier than the full semester dates.

Setting up and maintaining academic advising (Moorpark) is tough. Having to set up appointments exactly one week in advance (no more, no less) is tricky because all of the appointments are already taken, even when you call when the campus opens first thing in the morning.

Wi-Fi SUCKS

I was pretty informed.

Nothing.

Trying to get into/figure out the classes you need is hard.

I wish i had known more about free tutoring serviced

That the VC calendar does not always align with VUSD's. I wish the spring breaks lined up, for instance.

Instructor class information is on line and that you can email with queztions etc.

It's my first time using VCCCD , I'm a new student to Oxnard college.

A simpler way to access CANVAS from the websites.

That there are actually more classes need than the degree credits required imply. That if I buy a parking permit online I will never figure out where to get it and will still have to buy a day permit everytime I go on campus. That some distance classes, like math, are impossible to get because they are always full. Lastly, though I still don't know the answer to this I wish I did, can I take a class at one of the other campuses and it be applied to Moorpark?

The online registration process was harder than I expected

specific financial aid opportunities. for example the first year free at ventura.

I wish I knew how to better schedule my classes

I wish I had known about the Ventura College Foundation and the scholarships they offer, and also the work-study opportunities on campus, and about the MESA program and similar campus communities.

What classes to take/how many units my major is worth for an A.S.

Better counseling better career plan & grades

Looking back to when you were first applying to VCCCD, what do you now know...

Talk to more than 1 counselor

n/a

I can't think of anything.

Nothing comes to mind

oxnard college is better than ventura college /administration & financial aid personnel.

The need to register onto the portal prior would have helped save time.

Na

I would have liked to see a more efficient mobile app, the current app is a nightmare to navigate! I would also like to see an integrated list of events

Be more involved in clubs and events.

Nothing

I guess keep popping into the student service center as many times as possible

The rotation of certain classes, for example English Curriculum

I had other students teach me how to use the website to access canvas

Work-Study / Student Worker Jobs

the pre-checking part. its too complicated.

I wish I'd known a little more about the requirements for the Oxnard Promise. For example, I didn't realize the Promise would only cover the costs for classes that were taken at Oxnard College (so if I wanted to take a class at a different school it would come out of my family's pocket) and that it might not cover classes taken over the summer. It would be great if you could include small details like these in the Financial Aid section because they came as a surprise to me when I was planning my Fall schedule with my academic counselor.

I wish that there was a demonstration on how to navigate to applying schedules for newcomers

That in order to get into a class that is full, you should show up the first day and ask for an add code, not wait for the waitlist.

How simple to use DegreeWorks is.

Online tutoring system and financial aid info

Don't know

That some classes don't require textbooks.

tricky to figure out how to add classes to register

Looking back to when you were first applying to VCCCD, what do you now know...

I wish i knew that i should have gone in to change my name but online was a bit confusing

degree works

it was simple and easy.

No answer

That you have to take more than 12 units to transfer in 2 years

Matriculation. Student help services. Campus Police Location.

The online Academic check-off list. I dont think there was one back then, and i didnt get the general idea of what classes i needed

I wish they have a digital map of the campus

I wish I knew what my ed plan would look like

Moorpark College has a bad system for getting counseling appointments.

on campus job opportunities

The abundance of resources for academic planning

I am online student. The support that was available from students in Utah call center.

And still need help in financial aid

That the environment is appealing, but that the leadership is appalling...there is a disconnect between the administration and the students.

which were the good instructors

How easy it actually is

Stem center

the class that I need to take and step to achieve my career.

Nothing

Other organizations (EOPS, CalWorks, etc.) that help student success

A way to easily navigate popular campus resources such as EOPS, Student Government, EAC, Library, etc.

What major/program to do.

I wish i had been told that there was something called Canvas since proffers often post the syllabus there before class starts

Looking back to when you were first applying to VCCCD, what do you now know...

Fees are due at the time of registration

First year was free

Ability to test and not have to take some classes

I wish financial aid was more clear in the information needed to receive it before I had to physically go to the FA Office

That most majors are impacted at 4-year colleges for those who already have a bachelor's degree.

I actually learned more about the college and campus by going into my page everyday

How to add classes...I came from Palomar College and their system to add classes is much easier and user friendly. I wish VCCCD had a similar system.

Registration is often glitchy on your registration date. Dropping classes is not too big of a deal as long as you do it before you get a W. Rate My Professor isn't always accurate, but still should be used. It's way easier than high school.

The navigation in the website is fairly easy but it would be great to have a more interactive user interface.

Nothing

When I first applied I didn't know a lot like where the bathrooms were located, now I know where a few are but definitely not nearly all of them because this information isn't provided on the map. I also didn't know where I could purchase a class textbook, I assumed it would be from the library but after attending Moorpark for a little while I realized that it was actually at the Student Store which I don't believe the website provides information for.

That registering for classes early is important

How dependant students are on the VCCCD portal and on line communication.

Nothing

Programs offered

Most things can be found online

Maybe how to navigate the orientation process

more clarity on the programs offered and which classes needed to complete them.

Scholarships are available for Highschool students that are applying to a VCCCD campus

I wish I had known that there were music classes for me to take but now I know that there are

What I really wanted to do the first time

GPS

Just how amazing the experience is and that the Moorpark College staff is awesome!

Looking back to when you were first applying to VCCCD, what do you now know...

I wish i knew about how to navigate the library tabs

The amount of resources available to students.

How to navigate and establish resouces

What courses I needed exactly to get my degree.

I would've wished to know how the student fees worked. I didn't know they weren't covered by financial aid

There are a lot of campus events and student lead innitiatives

N/A

How to navigate portal and easier way to access.

Ratemyprofessor and how to schedule classes

How to use the online library resources

That it would be challenging to get the academic counseling I needed (not an easy, student-friendly process)

University life isn't for everybody.

Things entirely unrelated to degrees are hidden in degree works and for no good reason half of the site is password protected so I can't even google anything. I need to remember to alocate lots of time to deal with these problem.

That not all courses are available online

I would have liked to have more option for transitioning from high school to VC. But I've seen the FYE flyers everywhere so sounds like a good start.

I don't know

To apply for financial aid even if I didn't think I would qualify. How to make an Ed plan.

N/a.

Nothing

I wish I understood how to use degree works better. Maybe I didn't pay attention to a tutorial.

I wished I knew about looking up the rate my professor when I first began.

what days are best for taking certain classes. this semester I paid for 18 weeks of volleyball but only got 9. i wish i had known mondays were constantly going to be cancelled

ldk

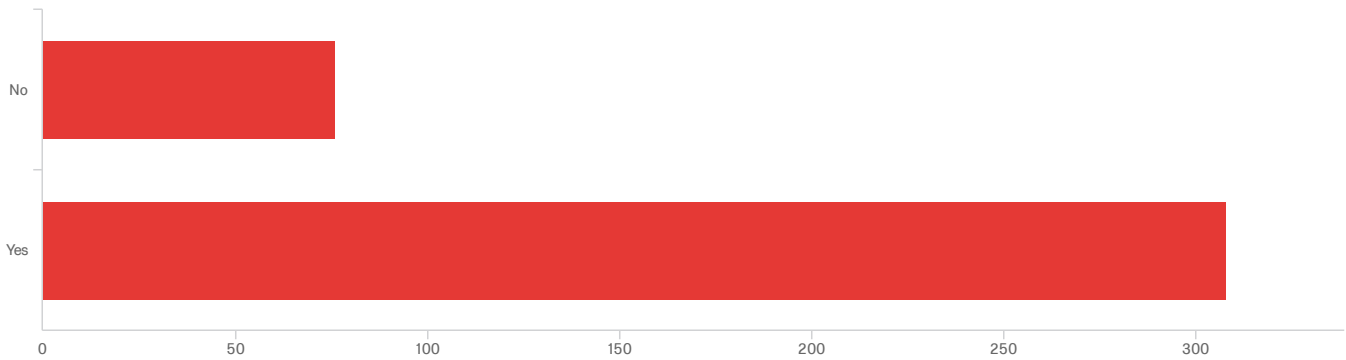
Looking back to when you were first applying to VCCCD, what do you now know...

I know now that you only do as well as the effort you put into studying!

Nothing

I wish that I had met with a counselor and known about IGETC, TAG, and ADT beforehand

Q10 - Are you planning on transferring to a four-year college or university?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are you planning on transferring to a four-year college or university?	1.00	2.00	1.80	0.40	0.16	384

#	Field	Choice Count
1	No	19.79% 76
2	Yes	80.21% 308
		384

Showing rows 1 - 3 of 3

Q11 - What schools are you interested in applying to?

What schools are you interested in applying to?

CSU Northridge, CSU Channel Islands, CSU Fullerton

Csuci

UCLA AND IC BERKELEY

CSU Channel Islands, UCLA

csuci

Channel Islands University

cal

CSUN, CSUCI, Long Beach State, Cal Poly SLO

Csuci

Northridge, Channel Islands

Channel Islands

UCLA

I will be attending Channel Islands in the fall.

CSUCI, CSUN, Cal Poly Pomona, and UCSB

Cal Poly; Texas A&M

CSUN

Univ. of MO - Columbia

UCSB

University of Phoenix, csuci,

Westmont, California Baptist, Azusa Pacific

UCSB, UCLA

CSUN

What schools are you interested in applying to?

Adventist University of the Philippines

USC

UCSB

CSUCI, CLU, Pepperdine,

Cal State Long Beach; San Jose State

Channel Islands University

Cal State University Channel Islands

CSUCI, UCLA

UC schools

csu channel islands

NYU, UCLA, USC, UC Davis, Harvard, Yale, Berckley

CSUN, Humboldt, Cal POLY

CalArts, USC, ArtCenter, Otis College, UC Irvine

Organ University

UCSB, Cal State Channel Islands

CSUN

Arizona State University, CSUCI, San Fransico State

I have not made a decision on that yet. Undecided/Undeclared

CSUCI, CSUN, CSUDH

UCLA UCSD UCD

Udicide

Csuci

UCSB, UCSC

Not sure yet

What schools are you interested in applying to?

CSUCI, UC Santa Cruz

California State Universities, Channel Islands and Northridge

UC Irvine, UC Riverside, UC Santa Barbara

SDSU CSUF

CSUN

UCSD, UCLA, UCB. UCSC

Woodbury University, Cal Lu, and CSUCI

I will be attending CSU Stanislaus this August for nursing school.

CSUCI

Northridge, Callutheran, Channel island, and Bakersfield

Channel Islands

UCSB

I do no in this moment

UCSB

CSUCI, CSUN

CSUCI

Unicor-- err i mean university

UCLA, UC Berkeley, UC Davis, USC

UCSB, CSU Channel Islands, CSUN, UC Santa Cruz, ASU

Not sure yet.

First Oxnard college, then CSUCI.

UCI

Channel Islands or CLU

UCR UCI Cal Poly SLO SDSU

What schools are you interested in applying to?

UCSB, UCI, UCLA

UCLA, UCI, UCD, and CSU

University of San Diego (Private)

Cal lutheran

MIT

UCSB UCSD Irvine

CSUCI, CSU Bakersfield

UCSB,

CSU Long Beach

Arizona State

Currently a high school student

UCSC, UCSB, CSUN, CSUCI

cal poly slo, sonoma, long beach

UCLA

UCSB/CSUCI/CSUN

dont know

Otis College of Art and Design

WCU, ASU, CSUCI, SDSU, UCI, WSU, UCF

CalArts, Otis, SCAD, Ringling

CSUCI, Master's University, Cal Poly

CSU's

CLU

Whatever

UCLA

What schools are you interested in applying to?

CSUCI or UCSB

University of Arizona. University of Montana

CSUN, CSUCI, CSULB, CSULA

channel islands

Northridge and long beach

csun,

UC Davis

UCLA Channel Island

Channel Island State University

CSUN

CSUN, CSUCI

Accepted to Grand Canyon University

UCSB

The question is not self explanatory, however attending Oxnard College and hope to transfer to CALU

UCSB, Cal Poly, CSUN

San Jose State University

csun

Undecided

Uc channel islands

Cal poly Pomona

CSU CI

CSU, USC, UCLA, CSUCI

California Institute of the Arts, University of British Columbia

Channel islands

What schools are you interested in applying to?

UCLA CSUN UCSB USB

University of LaVerne

UCLA

Northridge, Channel Islands, UCLA

CSICU

CSU Channel Islands

Bradley University

UCSB, Berkeley

UCSB, UCLA, UCSD, and others I still need to figure out.

CSUCI

CSUN, CSUCI

CSUCI

UCD,UCSB,UCB & UCLA

Csun

UCLA

UCLA

csuci

CSUCI, CSUN, CalLu

CSU Long Beach, CSU Channel Islands, CSU Chico, San José State University, San Diego State University

Ci

Cal State Channel Islands, Cal State Northridge, Cal Lutheran, UCSB

CSUN

The University of Laverne

not sure yet.

What schools are you interested in applying to?

UC Davis, Cal State Northridge

UC's

CSUCI, USC

CSUCI and CSUSB

Csun

UCLA, Cal Poly SLO, UCSB

TBd

CSU

University of Alabama

UCLA,

Uc Irvine/Long beach university

CSUN

UCSB,CSUCI,UCSD,UC Merced

Csuci

CSUCI

Csun

csun, ucla, usc

Boise State

Unsure at the moment

UCSD

CSUCI

N/A

UC

Not sure yet

What schools are you interested in applying to?

Utah valley University

Cal State Channel Islands, Cal State Northridge

CSUN, Chanel Islands

UCLA

Cal State University Channel Islands, The Master's University

Universidad state channel Island

Unsure

Csuci, cal Lutheran

CSUCI (pretty much gaurateed) UCSB, UCSF, basically any school and see if they will take me. Also one University in Canada.

University of Michigan

any

Channel Islands

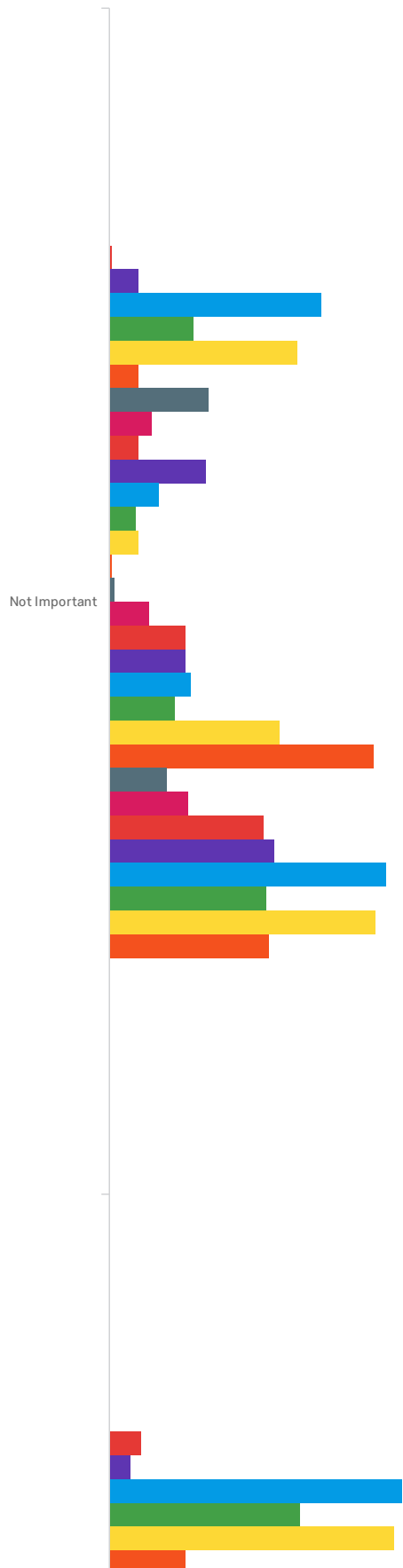
Cal Lutheran, Northridge

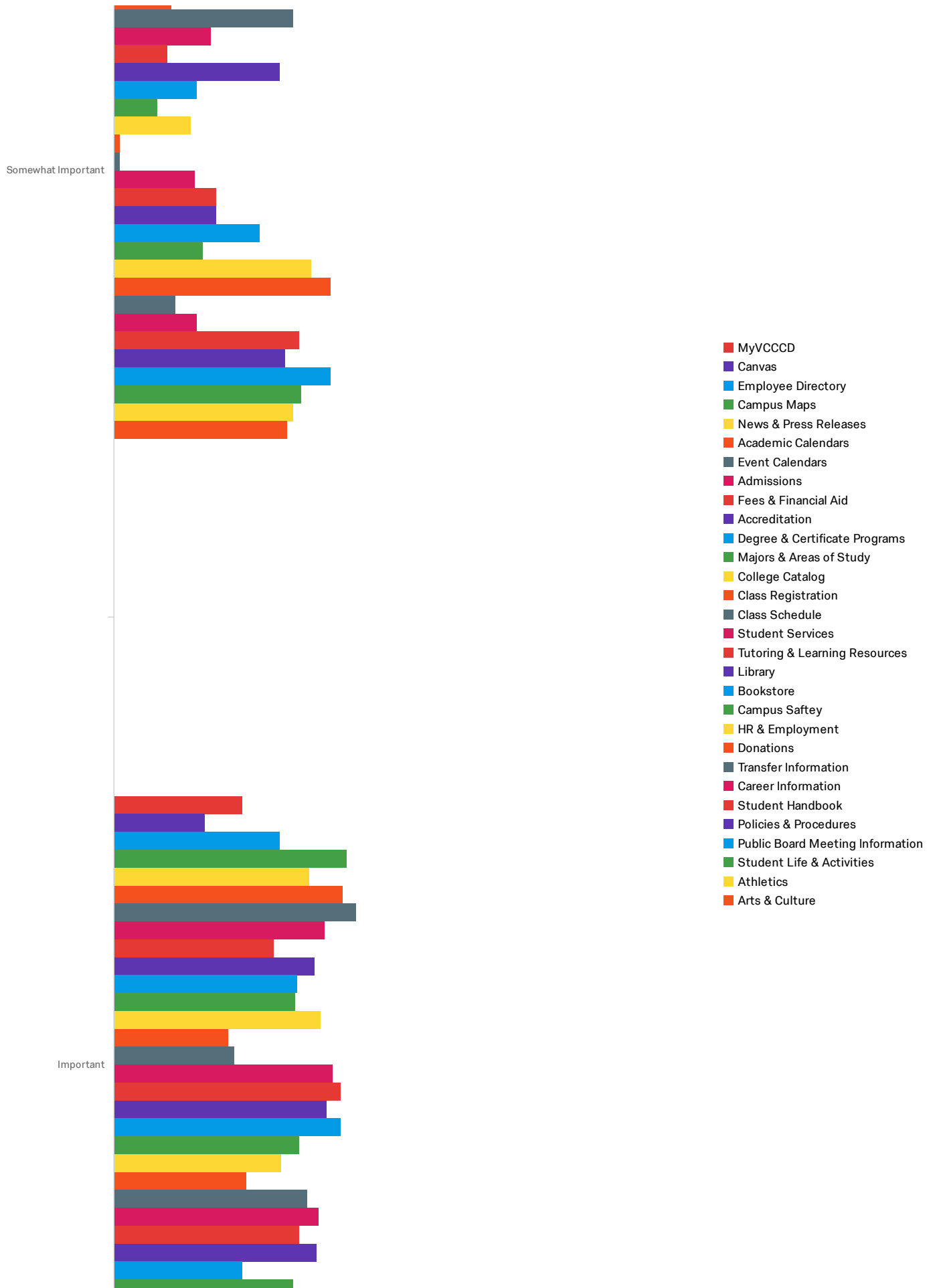
Alabama or Oregon

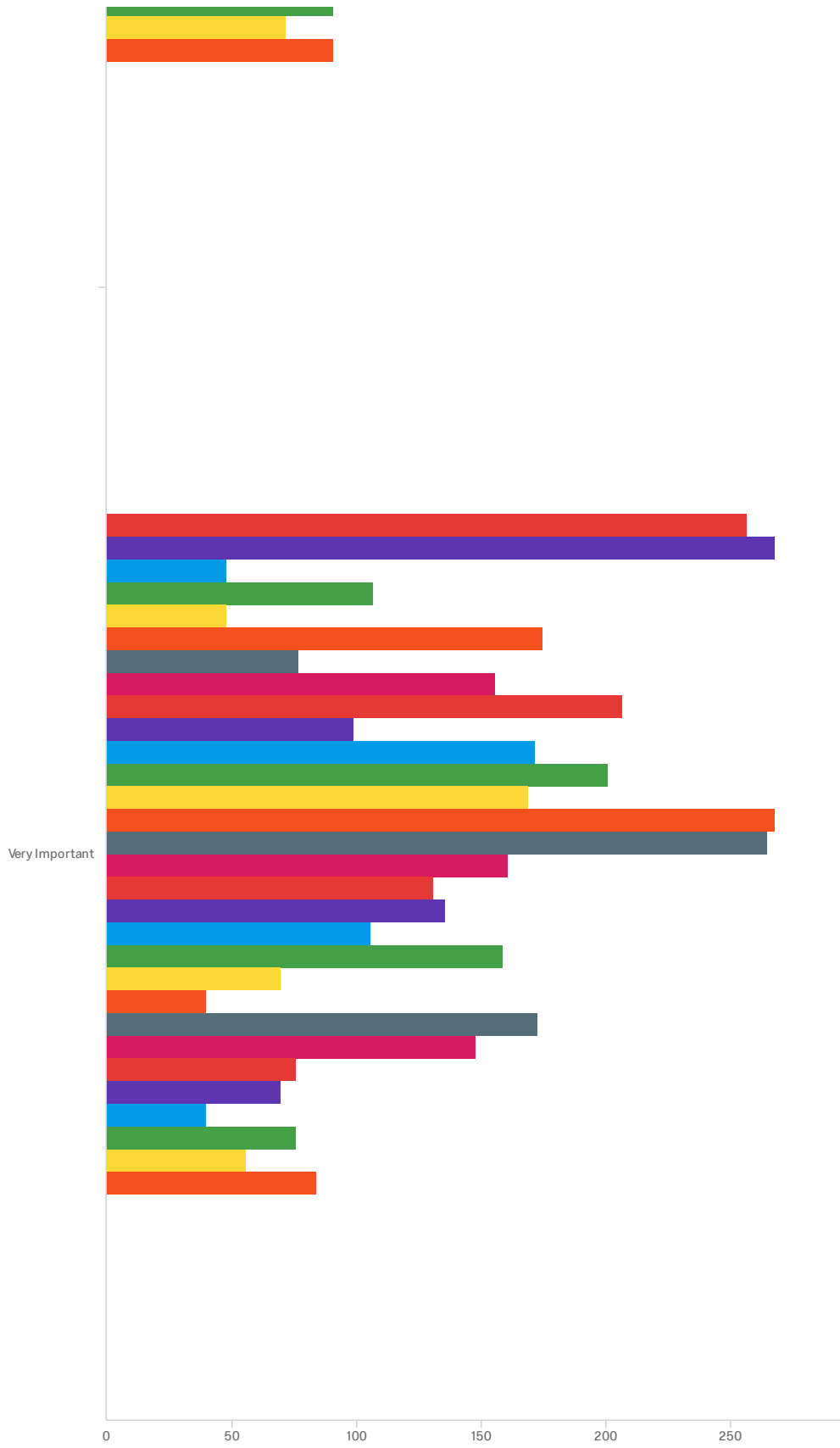
Undecided, probably a UC

SDSU, CSUF, and CSUDH

Q12 - Rank the content below - how important are the following?







#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	MyVCCCD	1.00	4.00	3.73	0.54	0.29	335

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
2	Canvas	1.00	4.00	3.71	0.67	0.45	333
3	Employee Directory	1.00	4.00	2.30	1.00	1.01	325
4	Campus Maps	1.00	4.00	2.91	0.96	0.93	330
5	News & Press Releases	1.00	4.00	2.38	0.98	0.97	328
6	Academic Calendars	1.00	4.00	3.37	0.78	0.61	331
7	Event Calendars	1.00	4.00	2.73	0.95	0.90	329
8	Admissions	1.00	4.00	3.23	0.88	0.77	328
9	Fees & Financial Aid	1.00	4.00	3.48	0.79	0.62	326
10	Accreditation	1.00	4.00	2.82	1.00	0.99	322
11	Degree & Certificate Programs	1.00	4.00	3.28	0.90	0.81	326
12	Majors & Areas of Study	1.00	4.00	3.49	0.75	0.57	325
13	College Catalog	1.00	4.00	3.33	0.82	0.67	324
14	Class Registration	1.00	4.00	3.80	0.45	0.20	330
15	Class Schedule	1.00	4.00	3.78	0.48	0.23	331
16	Student Services	1.00	4.00	3.27	0.85	0.72	328
17	Tutoring & Learning Resources	1.00	4.00	3.06	0.95	0.91	327
18	Library	1.00	4.00	3.08	0.96	0.93	325
19	Bookstore	1.00	4.00	2.91	0.96	0.92	326
20	Campus Safety	1.00	4.00	3.20	0.95	0.90	323
21	HR & Employment	1.00	4.00	2.50	1.05	1.09	320
22	Donations	1.00	4.00	2.14	1.01	1.01	318
23	Transfer Information	1.00	4.00	3.30	0.90	0.81	324
24	Career Information	1.00	4.00	3.14	0.97	0.94	324

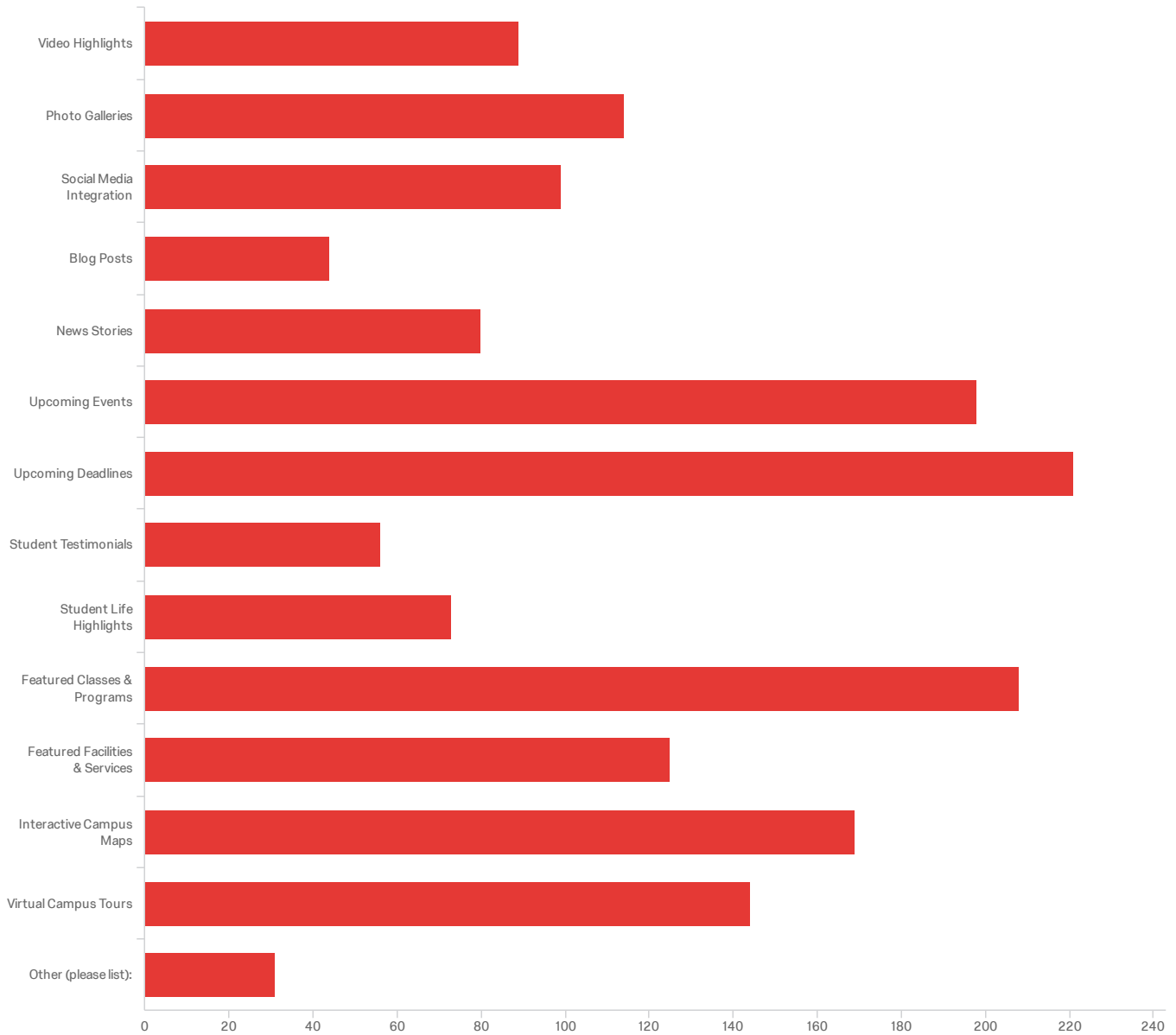
25	Student Handbook	1.00	4.00	2.58	1.04	1.08	323
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
26	Policies & Procedures	1.00	4.00	2.56	1.03	1.07	323
27	Public Board Meeting Information	1.00	4.00	2.12	1.01	1.02	321
28	Student Life & Activities	1.00	4.00	2.57	1.04	1.09	322
29	Athletics	1.00	4.00	2.26	1.08	1.17	321
30	Arts & Culture	1.00	4.00	2.61	1.06	1.13	324

#	Field	Not Important		Somewhat Important		Important		Very Important		Total
1	MyVCCCD	0.30%	1	3.58%	12	19.40%	65	76.72%	257	335
2	Canvas	3.30%	11	2.40%	8	13.81%	46	80.48%	268	333
3	Employee Directory	24.92%	81	34.46%	112	25.85%	84	14.77%	48	325
4	Campus Maps	9.70%	32	22.12%	73	35.76%	118	32.42%	107	330
5	News & Press Releases	21.95%	72	33.23%	109	30.18%	99	14.63%	48	328
6	Academic Calendars	3.32%	11	8.76%	29	35.05%	116	52.87%	175	331
7	Event Calendars	11.55%	38	27.66%	91	37.39%	123	23.40%	77	329
8	Admissions	4.88%	16	14.94%	49	32.62%	107	47.56%	156	328
9	Fees & Financial Aid	3.37%	11	8.28%	27	24.85%	81	63.50%	207	326
10	Accreditation	11.49%	37	26.09%	84	31.68%	102	30.75%	99	322
11	Degree & Certificate Programs	5.83%	19	12.88%	42	28.53%	93	52.76%	172	326
12	Majors & Areas of Study	3.08%	10	6.77%	22	28.31%	92	61.85%	201	325
13	College Catalog	3.40%	11	12.04%	39	32.41%	105	52.16%	169	324
14	Class Registration	0.30%	1	0.91%	3	17.58%	58	81.21%	268	330
15	Class Schedule	0.60%	2	0.91%	3	18.43%	61	80.06%	265	331
16	Student Services	4.57%	15	12.50%	41	33.84%	111	49.09%	161	328
17	Tutoring & Learning Resources	8.87%	29	15.90%	52	35.17%	115	40.06%	131	327
18	Library	8.92%	29	16.00%	52	33.23%	108	41.85%	136	325
19	Bookstore	9.51%	31	22.70%	74	35.28%	115	32.52%	106	326
20	Campus Safety	7.74%	25	13.93%	45	29.10%	94	49.23%	159	323
21	HR & Employment	20.31%	65	31.25%	100	26.56%	85	21.88%	70	320

#	Field	Not Important		Somewhat Important		Important		Very Important		Total
22	Donations	31.76%	101	34.59%	110	21.07%	67	12.58%	40	318
23	Transfer Information	6.79%	22	9.57%	31	30.25%	98	53.40%	173	324
24	Career Information	9.26%	30	12.96%	42	32.10%	104	45.68%	148	324
25	Student Handbook	18.27%	59	29.10%	94	29.10%	94	23.53%	76	323
26	Policies & Procedures	19.50%	63	26.93%	87	31.89%	103	21.67%	70	323
27	Public Board Meeting Information	33.02%	106	34.27%	110	20.25%	65	12.46%	40	321
28	Student Life & Activities	18.63%	60	29.50%	95	28.26%	91	23.60%	76	322
29	Athletics	31.78%	102	28.35%	91	22.43%	72	17.45%	56	321
30	Arts & Culture	18.83%	61	27.16%	88	28.09%	91	25.93%	84	324

Showing rows 1 - 30 of 30

Q13 - Which of the following features would improve the current sites? (check all that apply)



#	Field	Choice Count
1	Video Highlights	5.39% 89
2	Photo Galleries	6.90% 114
3	Social Media Integration	6.00% 99
4	Blog Posts	2.67% 44
5	News Stories	4.85% 80

#	Field	Choice Count
6	Upcoming Events	11.99% 198
7	Upcoming Deadlines	13.39% 221
8	Student Testimonials	3.39% 56
9	Student Life Highlights	4.42% 73
10	Featured Classes & Programs	12.60% 208
11	Featured Facilities & Services	7.57% 125
12	Interactive Campus Maps	10.24% 169
13	Virtual Campus Tours	8.72% 144
14	Other (please list):	1.88% 31
		1651

Showing rows 1 - 15 of 15

Q13_14_TEXT - Other (please list):

Other (please list):

I

real cost of art classes

You misspelled safety in this survey. No bueno

robust search function

Site map/guide

Outstanding Faculty of the Week/Month

Internships

More information about transferring to a college/university out of the country.

Calendar with campus events, place for clubs to post their events to make it easier for students to join and be aware of

Administration

Online Registration (for classes) Information!!

ACCESS

Oxnard Requirements for Placement tests are out of date

Other (please list):

Instagram

Other than selected stuff, DO NOT ADD ANYTHING

"Contact us" with a human response

Featured professors

Accurate and up to date club listings/having clubs with a website

n/a

Simplify. Website feels too busy to navigate efficiently

easy and simple registration

Making college catalog easier to use & understand.

easier navigation, text books should be linked in catalog for each class

Please do not add any of that.

A more direct link to canvas through the vcccd portal

Quick question link or live chat for counseling questions.

It is rather too cluttered on the front end. Make the most important and most used the most dominant feature on the main page then last more advanced users progress if they want to.

More interactive homepage with a slideshow maybe.

easy link to register and check catalog

Q14 - Any other ideas or opinions you have about improving the current sites? (Open Ended Response)

Any other ideas or opinions you have about improving the current sites? (Op...

Toggling between read and next email is not fluid on the mobile accessed via Chrome.

no ideas in particular

I believe making student resource and activity announcements more noticeable and wide spread is a big thing that needs to be worked on.

Appealing sites, but without eliminating or hiding important information

Organization of links on the website

Get rid of the little "Susan Rios" girl on the front page. Not realistic in today's setting.

Compatibility throughout all devices. MyVCCCD app does not work on my phone.

I am a working adult that has been trying to enroll in classes & meet with a counselor & it has been a complete nightmare. Not one thing has gone smoothly, its been a horrible experience!

Since I'm serving for the fourth semester on Student Voice, I always like to know what's going on so I/we can publish articles and get them published.

Maybe a button where i can retrieve my work on canvas on the discussion section. While I was finishing a discussion post on canvas i accidentally clicked something on my laptop that caused my 2 paragraph discussion to erase. There was no button that would help me retrieve like the arrow on word which you click and will bring your erased work back. Other than that canvas is easy to navigate and organized.

technical teaching of canvas and workshops, also email notification to new students telling them where to get technical assistance in order to function successfully as a student. E mails that address the student in need of computer knowledge. where to get somputer assistance needs to be made more of an every day knowledge. I still meet students occasionally that dont know about Steve Turner and the help he offers to aid students who are unskilled with computers and Canvas.

More information about transferring to a university in a different country.

Any other ideas or opinions you have about improving the current sites? (Op...

The website has an enormous amount of helpful information, however it is very difficult to locate specific information. I would focus less on the aesthetics of the website and start organizing and updating information. One of the reasons students are not involved on campus is mainly that they are unaware of what events, opportunities, student services, plays, sport games, clubs, and the multitude of other activities Moorpark College offers. If the college does not try to reach out to the students, they will never know and never attend these events. From a student and student worker perspective, the vast majority of college students are unaware of basic opportunities and student services the Moorpark College offers. Even though many students do not wish to engage with student life, students are not given a chance to engage because the website is not comprehensive and clear about upcoming events. This is a huge issue. The college cannot force students to interact with student life, but the first step would be to have clear, accurate, timely, and easily accessible communication from the college. Two years ago I was in President Sanchez's Leadership Forum. For the group project I was inspired by the lack of communication between departments, lack of communication between the college and students, that the website's information about upcoming events was incomplete and dispersed around the website and myvcccd, and students around me are oblivious to events and opportunities on campus. Moorpark College is a huge part of my academic and personal success and I wanted to help my fellow students and staff members. In the Leadership Forum, I was the leader and creator of a website called "The Raider Connection" which posted ALL upcoming events and opportunities, highlighted clubs and their events, and had a calendar. I was also in the process of creating an app so students could receive alerts on their phones. Many students I polled were interested in having alerts sent to their smart phones. In an effort to reach as many students as possible, I also posted the same information on Twitter, Instagram, Facebook, and bimonthly email newsletter. I received pages of students signing up for the newsletter. In addition I outreached to professors and presented in person the website to classes. I ran two internships (total of three interns) over summer and fall of 2017 to help me run the website. Unfortunately I was a one-woman show and had to discontinue the website due to lack of support. I learned quite a bit about how students access information so if I can be of any help to you please let me know. My email is annalise_robbins1@myvcccd.edu I was very sad to let this project go and I am thrilled the colleges are taking an interest at improving communication. Thank you for all your hard work and taking the time to ask for student opinion.

I have visited many college websites and this one is by far the cleanest, easiest to navigate site. Please don't change too many things. It's pretty perfect the way it is.

make it easier to find phone numbers for the different departments and make they are clearly identified for each place

Simplified layout.

Quick and simple navigation is really important, users shouldn't have to dig around to find what they're looking for. Looking forward to the new layout!

How to save money

The log in fails constantly, less than it did before but it still does from time to time which is inconvenient when I really need to be on it. Oh and fix the WiFi on campus which is equally important and functions poorly. Thanks

Improved on-line assistance for ACCESS Students.

Focus on maintaining improving it. It seems as though every time I need to access myvcccd, the website is always down or takes forever to load which is frustrating.

The information for student employment application and its instructions are from 2011 on the Moorpark college website

Making it easier for students to find what courses Oxnard College offers such as the Degrees and Certificates they can receive from the College. I have been here 3 years and I have a very hard time finding that page online.

It would be nice if it was easier to navigate and clearer. Also put the student schedule (classes and location and time) on the first page of my vcccd

The website is overly complicated for no reason. It's too hard to find basic information & things are no labeled properly. The search function also SUCKS

Canvas currently doesn't update class schedules. Classes from the previous semester are displayed when canvas is opened.

Any other ideas or opinions you have about improving the current sites? (Op...

Allow the schedule of classes to be downloaded in Excel format. That could help users to filter/optimize the times/days for their classes. Increase the amount of time that an user can be idle before it automatically times you out and forces you to login again. Make the degrees/programs easier to find, rather than navigating through the Student Services tab. Possible to integrate majors with Assist.org? Being able to choose a major and then immediately see which classes are transferable would be very convenient.

Friendlier User Interface , Better Campus Wi-Fi coverage and bandwidth/SPEED , updated on-campus technology

Please improve our connectivity issues. We cannot easily access the info on our phones when on campus. Sad.

DO NOT GODDANG ADD ANYTHING TOO MODERNIZED. THE SIZE IS VERY NICE THE WAY IT IS. I CAME TO TELL YOU THIS.

Not overcrowding with too much information.

provide registration assignments to each student as early as possible.

An easy to navigate website

Look nice,aesthetics are important and should also be considered are font and contrast, just because it is bold doesn't mean it is easy to read. Up to date information! Information for different clubs, and device compatibility is important.

I really like the way the site is structured. It is very user-friendly and easy to work on.

no

Simplify your website. Feels too cluttered.

I guess just add more news for those who don't have Wifi and check regularly online like me

more info on using the Library online - tips to aid in research

to register it should just be fill out your information and press submit.if you are missing something there should be an arrow pointing where to click and submit.

No

Possibly making the Title IX training more effective to spread awareness

The option to have print out a schedule where you can see the crn as well as the location of the classes would be a lifesaver

I only take online courses for continuing education Moorepark College has a great selection

easy to follow, sometimes a bit to crowded but once you learn where everything is, it gets a little easier

Direct canvas link on home

Improve the map, make the subcategories more clear about what you will find in the category.

None

Any other ideas or opinions you have about improving the current sites? (Op...

A great college to attend. Keep up the good work.

Financial Aid and EOPS should be more connected

N/A

I feel as though regarding campus events, more information should be provided so that students will know what is going on, along with more important information

Why can't I add a class between 12 and 5 at night

make a "home school" more selective in profiles, so you always login to your preferred campus or main link.

Make it look nice with Googles material design standards and user friendlier

I love the website

Incorporate Student Workers Payroll Deadline Schedule & CalWorks EASEL workshops schedule in the website

I often use social media to stay connected but I don't follow VCCCD or Moorpark to follow news because it's so rarely updated. That is something that could be kept up with.

Keep it updated, Make it visually appealing, Easily accessible, Make computer and smartphone versions the same visually

Organize information differently so you can access more information without having to open a bunch of tabs to find it. Where you don't have to look in two different other links to find out separate activities that are going on in the same place, such as with the career center. Also make the calendar on the homepage a bit bigger with an easier design where you can choose what events you want to see based off checked boxes. For instance you could choose to only see events that the performing arts center is hosting and then later only see events that the library and health center are hosting, or all together. It would also be nice if the calendar had the due dates for dropping classes with a W, all the holidays and notified when it was finals week and when classes started as a basic function.

Updating news

Not at the moment

There are so many additional clicks to register for classes or understand what I need to do for my financial aid. I went to U of A 17 years ago and I felt it was easier to navigate their site.

Advertise resources more such as financial aid, food pantry, meeting with counselors, CLUBS

Don't get rid of Degree Works

Look at how Palomar College or CSU San Marcos has their course catalog set up and how easy it is to add courses and do something similar.

If you could have all related links fall under tabs under 1 tab that would clean up the website. I might it really messy and disorganized and would find it much simpler if everything could be found under 10 or less tabs.

Better layout

Make the online student education plan easier to find

Any other ideas or opinions you have about improving the current sites? (Op...

i have no other ideas but you can change the website as long it is easy for me to look up stuff

Depending on the background picture, most the time you can't see the "Email" "DegreeWorks" or "My Courses" shortcuts in the top right of the MyVcccd page.

Financial aide platform more information and easier to navigate

Make all of your sites indexable. I should be able to google things. Don't use colapsable areas on desktop. It breas control-f. Registration has a tendency to crash. Spend less time on fancy css and more time on making your site work.

Maybe something that lays out exactly what classes you should take for a specific career. What classes you should take first I took a few classes I ended up not needing the first year.

Make it less orange

I think the organization of venturacollege.edu is not user friendly until you've navigated it a few times over. Canvas and myvcccd/portal are perfect as is!

I find it difficult to find transfer information...the current paper forms are a little hard to understand and to my knowledge not found on the website! Also, we need to be able to access your schedule for the semester, it is available on the mobile app but I don't see it on the MyVCCCD portal, it's frustrating

N/a.

id look to how the college of the canyons website

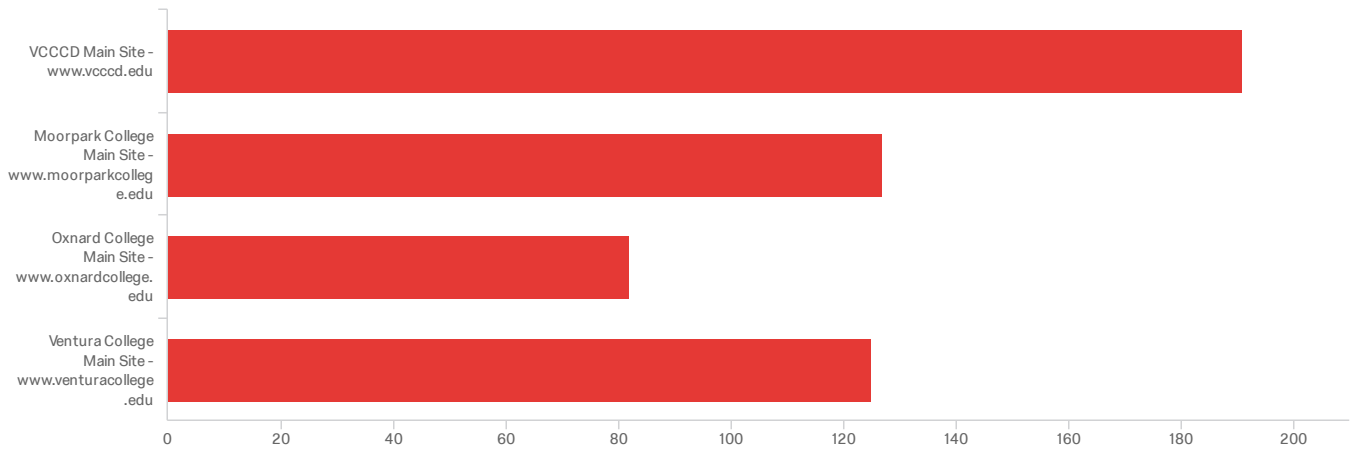
Basically you are throwing too many advanced options to the common user on your front page, you need to make all the expanding options something you can access by choice. Your website visually cluttered. Also when you select student schedule/bill the drop down menu should sort by calendar month and not alphabetically.

Overall, it's just very bland. It takes me forever to find things that I need, especially the "buy parking pass" section (I literally forget where this is every semester)

Make searching classes easier to navigate

Employees

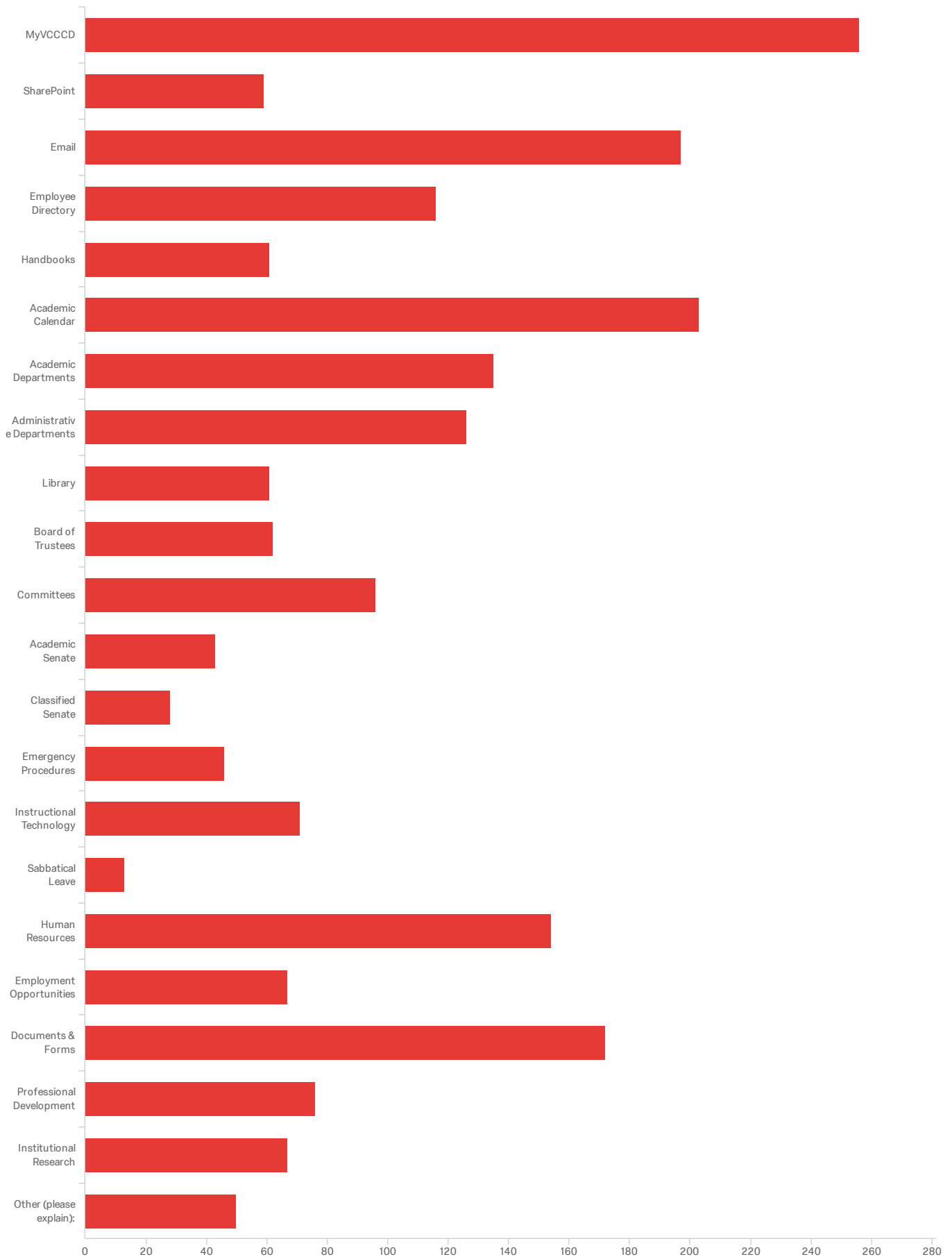
Q15 - Which of the following sites are relevant to you? (check all that apply)



#	Field	Choice Count
1	VCCCD Main Site - www.vcccd.edu	36.38% 191
2	Moorpark College Main Site - www.moorparkcollege.edu	24.19% 127
3	Oxnard College Main Site - www.oxnardcollege.edu	15.62% 82
4	Ventura College Main Site - www.venturacollege.edu	23.81% 125
		525

Showing rows 1 - 5 of 5

Q16 - What are your main reasons for visiting the site(s) (check all that apply)



#	Field	Choice Count
1	MyVCCCD	11.86% 256
2	SharePoint	2.73% 59
3	Email	9.12% 197
4	Employee Directory	5.37% 116
5	Handbooks	2.83% 61
6	Academic Calendar	9.40% 203
7	Academic Departments	6.25% 135
8	Administrative Departments	5.84% 126
9	Library	2.83% 61
10	Board of Trustees	2.87% 62
11	Committees	4.45% 96
12	Academic Senate	1.99% 43
13	Classified Senate	1.30% 28
14	Emergency Procedures	2.13% 46
15	Instructional Technology	3.29% 71
16	Sabbatical Leave	0.60% 13
17	Human Resources	7.13% 154
18	Employment Opportunities	3.10% 67
19	Documents & Forms	7.97% 172
20	Professional Development	3.52% 76
21	Institutional Research	3.10% 67
22	Other (please explain):	2.32% 50

2159

Showing rows 1 - 23 of 23

Q16_22_TEXT - Other (please explain):

Other (please explain):

Student Services info

Foundation

Other (please explain):

Student Services Information; Book store info.; Org Charts; checking calendar regarding campus events; schedule of classes; departments/administration;

See a calendar of what is happening on campus/calendar

Distance Education

Distance Education

Absentee Report Monthly, Work Orders

sports

Entire Website

Student services

Student services

Banner

Guided Path to Success

job titles of administrators

Schedules, catalogs, minutes, agendas

Donations to Foundation

Services for Students

Canvas

I also take classes, so any student related sites such as registration, etc.

Schedule of classes

Banner and DegreeWorks

Canvas

Catalog

Test

please use spell check

Online schedule of classes

Other (please explain):

Networked Learning Resources

Foundation giving

Athletics

Student Services, Theater, Events, search for people, search for images, policies and procedures, forms, connect to Banner, process timesheets, review job descriptions,

banner access

Online Resources (Library, Learning/Tutoring/Testing Centers, Distance Education, Services & Programs for Students)

Class schedule, college catalog

Events

banner

Canvass - I am faculty

post items using Drupal

Updating Dept. webpage

Helping students navigate to student services

East Campus; Schedule of Classes

I am a faculty

Athletics

Schedule of classes. To show students classes offered.

There is a typo in "Employment Opportunities"

Apply and Enroll and Services for Students Tabs

Scheduling for work

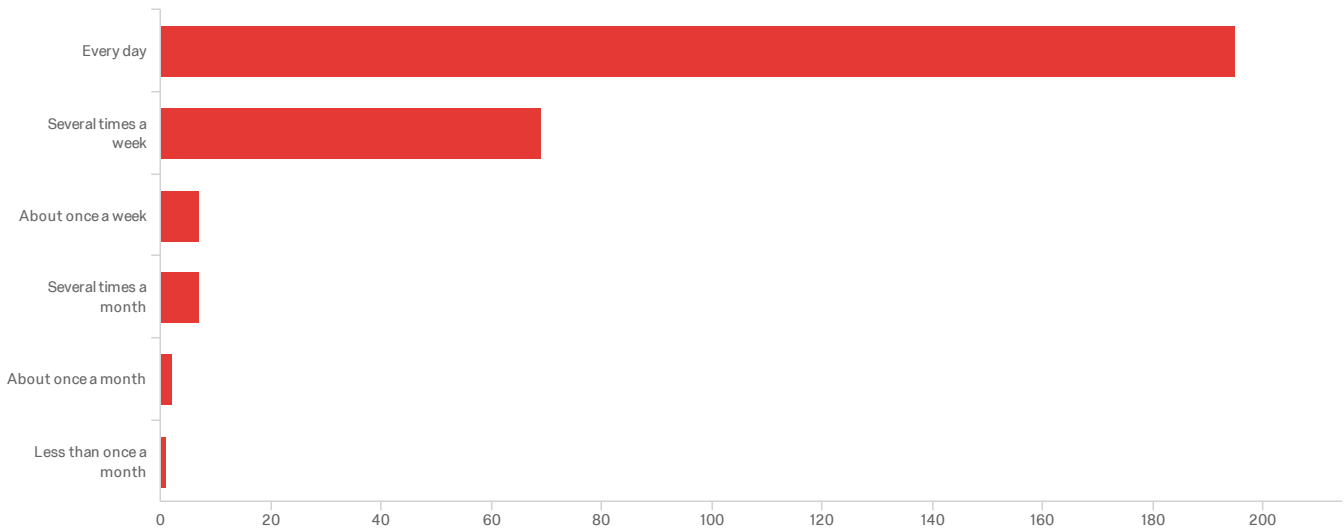
Student Services

class schedule, college catalog, other work related tools and resources

IT Support Info, Student Support Info

Rosters,Canvas, Drop Students, Post Grades, Final Exam Schedule

Q17 - How often are you visiting the current site(s)?



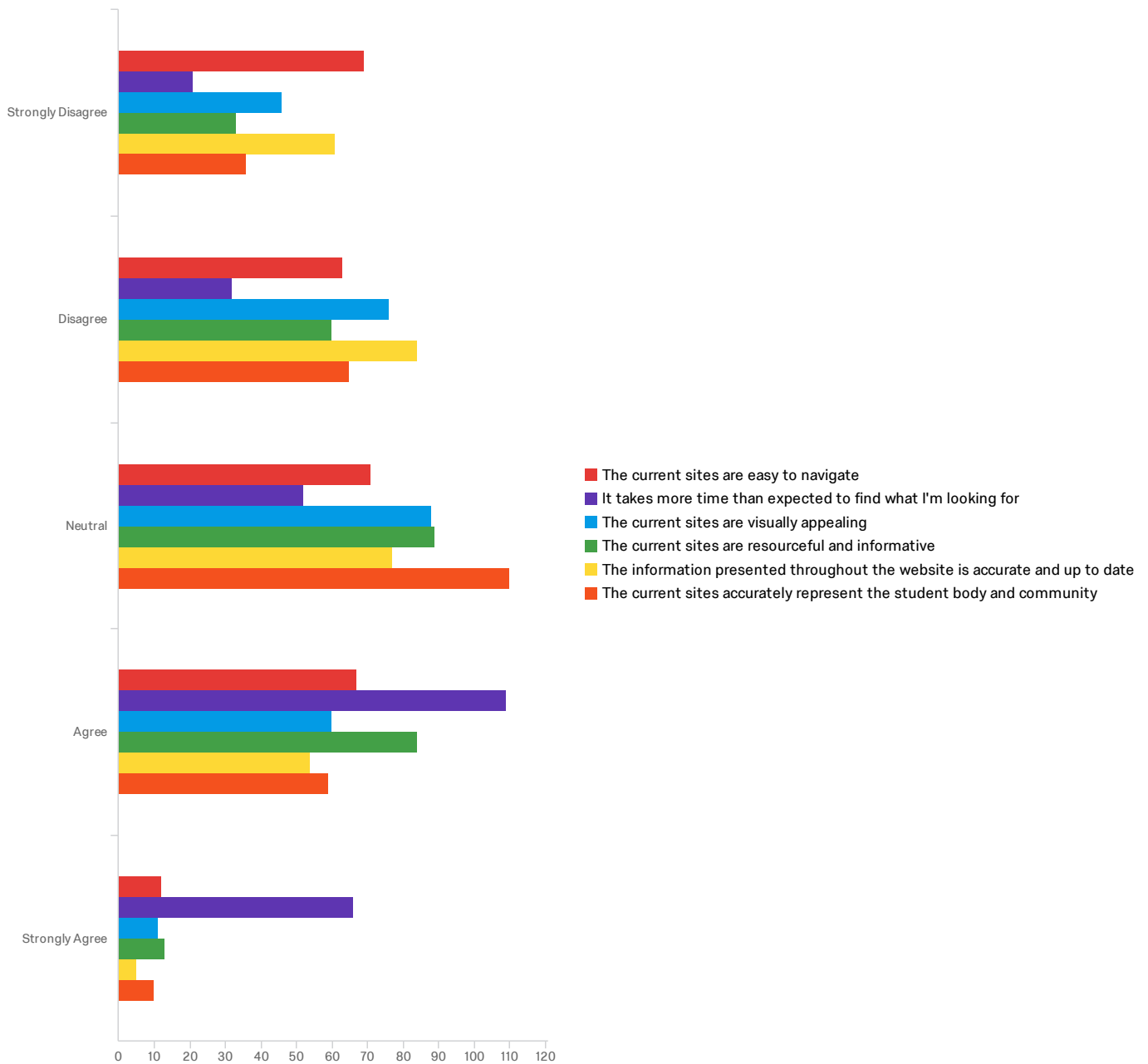
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often are you visiting the current site(s)?	1.00	6.00	1.42	0.77	0.60	281

#	Field	Choice Count
1	Every day	69.40% 195
2	Several times a week	24.56% 69
3	About once a week	2.49% 7
4	Several times a month	2.49% 7
5	About once a month	0.71% 2
6	Less than once a month	0.36% 1

281

Showing rows 1 - 7 of 7

Q18 - Do you agree with the following statements?



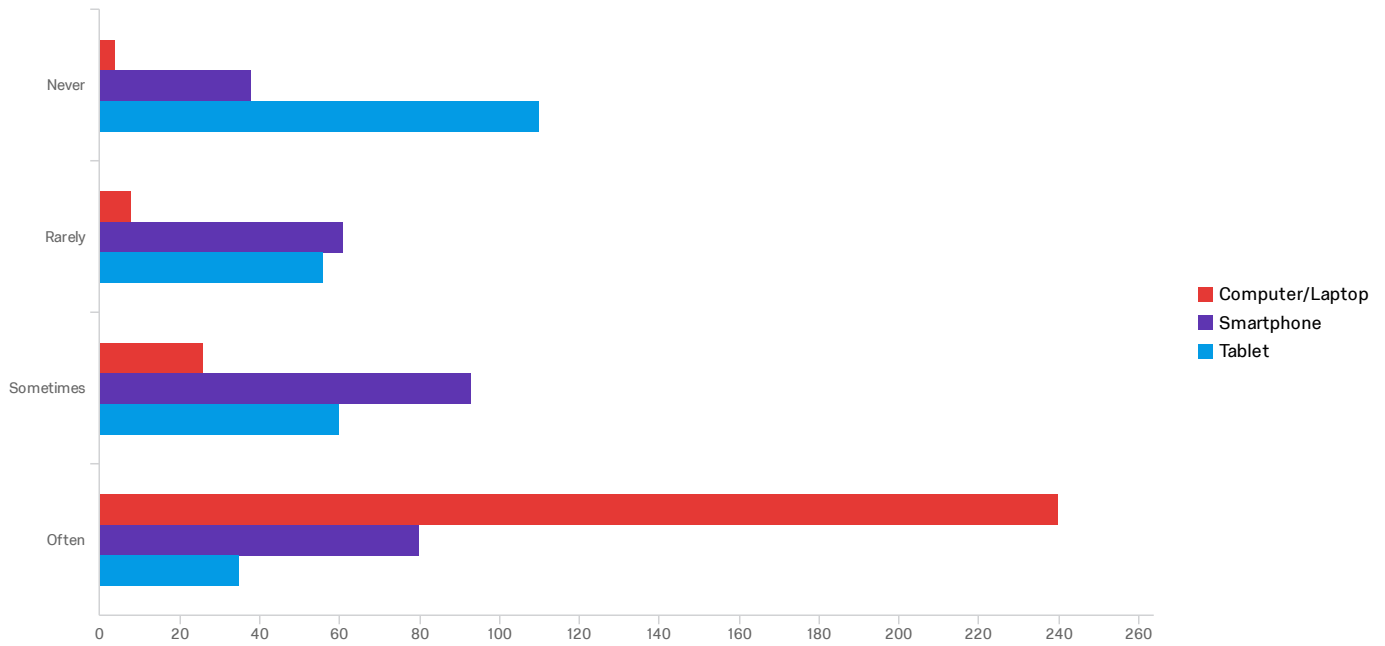
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The current sites are easy to navigate	1.00	5.00	2.61	1.21	1.46	282
2	It takes more time than expected to find what I'm looking for	1.00	5.00	3.60	1.18	1.39	280
3	The current sites are visually appealing	1.00	5.00	2.69	1.10	1.20	281
4	The current sites are resourceful and informative	1.00	5.00	2.94	1.08	1.17	279

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The information presented throughout the website is accurate and up to date	1.00	5.00	2.49	1.08	1.18	281
6	The current sites accurately represent the student body and community	1.00	5.00	2.79	1.03	1.06	280

#	Field	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Total
1	The current sites are easy to navigate	24.47% 69	22.34% 63	25.18% 71	23.76% 67	4.26% 12	282
2	It takes more time than expected to find what I'm looking for	7.50% 21	11.43% 32	18.57% 52	38.93% 109	23.57% 66	280
3	The current sites are visually appealing	16.37% 46	27.05% 76	31.32% 88	21.35% 60	3.91% 11	281
4	The current sites are resourceful and informative	11.83% 33	21.51% 60	31.90% 89	30.11% 84	4.66% 13	279
5	The information presented throughout the website is accurate and up to date	21.71% 61	29.89% 84	27.40% 77	19.22% 54	1.78% 5	281
6	The current sites accurately represent the student body and community	12.86% 36	23.21% 65	39.29% 110	21.07% 59	3.57% 10	280

Showing rows 1 - 6 of 6

Q19 - How often do you browse the current site(s) on the following?

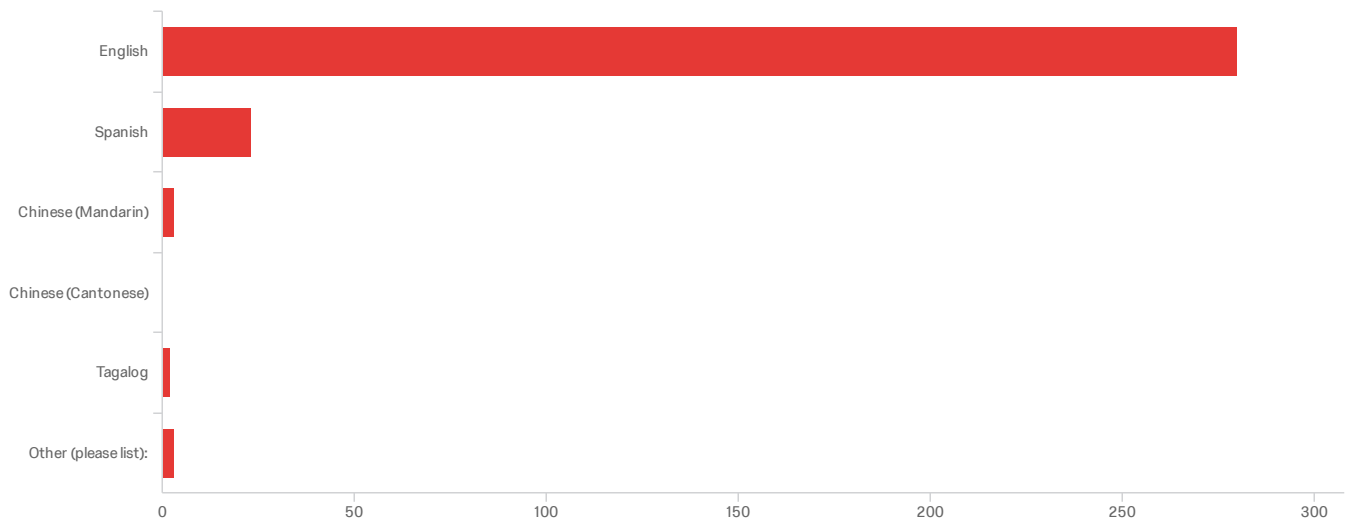


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Computer/Laptop	1.00	4.00	3.81	0.55	0.30	278
2	Smartphone	1.00	4.00	2.79	1.02	1.03	272
3	Tablet	1.00	4.00	2.08	1.09	1.18	261

#	Field	Never	Rarely	Sometimes	Often	Total
1	Computer/Laptop	1.44% 4	2.88% 8	9.35% 26	86.33% 240	278
2	Smartphone	13.97% 38	22.43% 61	34.19% 93	29.41% 80	272
3	Tablet	42.15% 110	21.46% 56	22.99% 60	13.41% 35	261

Showing rows 1 - 3 of 3

Q20 - What language(s) do you prefer to read in? (check all that apply)



#	Field	Choice Count
1	English	90.03% 280
2	Spanish	7.40% 23
3	Chinese (Mandarin)	0.96% 3
4	Chinese (Cantonese)	0.00% 0
5	Tagalog	0.64% 2
6	Other (please list):	0.96% 3
		311

Showing rows 1 - 7 of 7

Q20_6_TEXT - Other (please list):

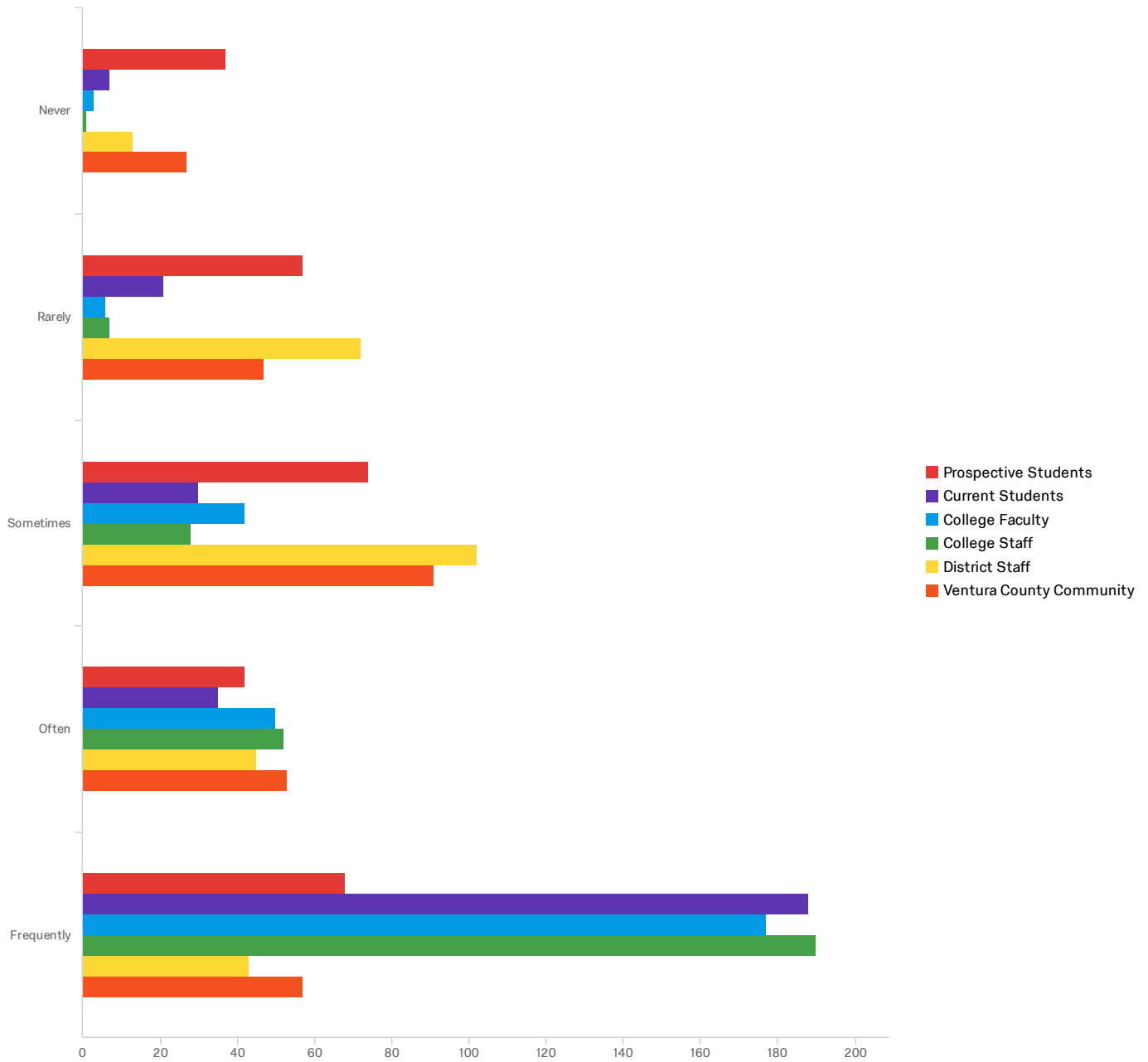
Other (please list):

Serbian

Korean

日本語

Q21 - How often do you interact with the following?



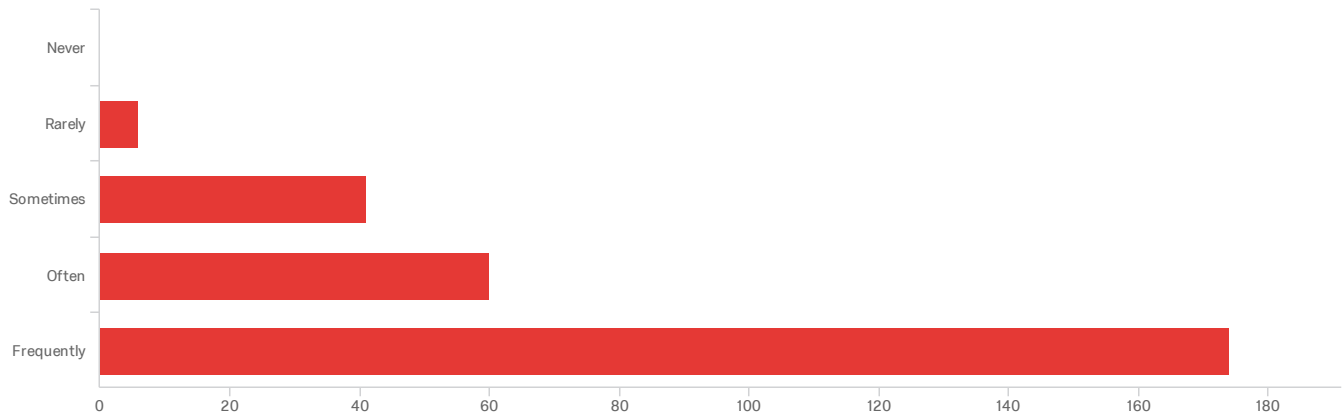
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Prospective Students	1.00	5.00	3.17	1.36	1.84	278
2	Current Students	1.00	5.00	4.34	1.09	1.18	281
3	College Faculty	1.00	5.00	4.41	0.90	0.80	278
4	College Staff	1.00	5.00	4.52	0.80	0.65	278

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	District Staff	1.00	5.00	3.12	1.11	1.23	275
6	Ventura County Community	1.00	5.00	3.24	1.24	1.53	275

#	Field	Never		Rarely		Sometimes		Often		Frequently		Total
1	Prospective Students	13.31%	37	20.50%	57	26.62%	74	15.11%	42	24.46%	68	278
2	Current Students	2.49%	7	7.47%	21	10.68%	30	12.46%	35	66.90%	188	281
3	College Faculty	1.08%	3	2.16%	6	15.11%	42	17.99%	50	63.67%	177	278
4	College Staff	0.36%	1	2.52%	7	10.07%	28	18.71%	52	68.35%	190	278
5	District Staff	4.73%	13	26.18%	72	37.09%	102	16.36%	45	15.64%	43	275
6	Ventura County Community	9.82%	27	17.09%	47	33.09%	91	19.27%	53	20.73%	57	275

Showing rows 1 - 6 of 6

Q22 - How often do you rely on the website to do your job?

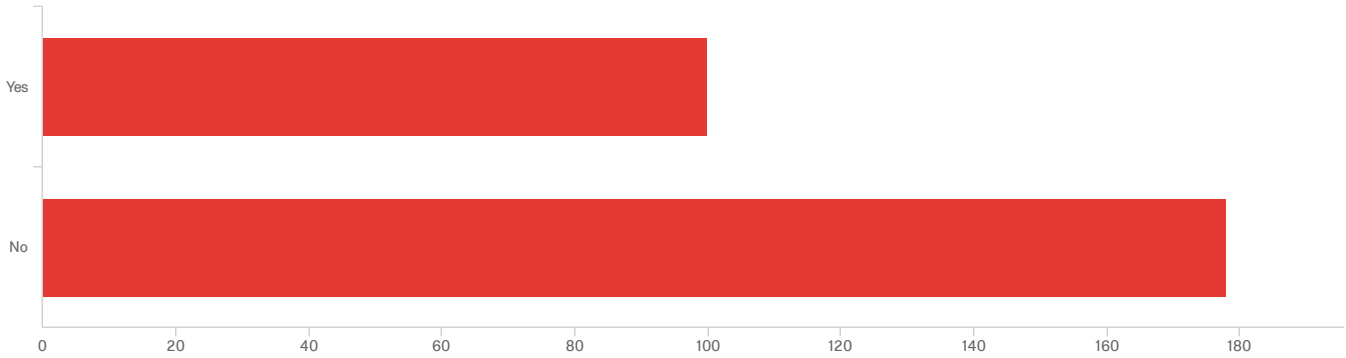


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often do you rely on the website to do your job?	2.00	5.00	4.43	0.82	0.67	281

#	Field	Choice Count
1	Never	0.00% 0
2	Rarely	2.14% 6
3	Sometimes	14.59% 41
4	Often	21.35% 60
5	Frequently	61.92% 174
		281

Showing rows 1 - 6 of 6

Q23 - Are you a content editor? If so, what limitations do you face with the current site(s)?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are you a content editor? If so, what limitations do you face with the current site(s)?	1.00	2.00	1.64	0.48	0.23	278

#	Field	Choice Count
1	Yes	35.97% 100
2	No	64.03% 178

278

Showing rows 1 - 3 of 3

Q24 - What options do you wish you had?

What options do you wish you had?

Make it easy to search for needed forms. Make it appealing. More Contrast I'm screen. Everyone knowing how to make things accessible.

More editing rights.

easier Drupal navigation

More space for file uploading. More ease to edit and update information. More intuitive directory for students, staff, and faculty to find information about various departments and programs

Training on embedding videos, more dynamic features like drop-down menus, accordion menus, etc. that I could implement myself after receiving training.

Easily manipulate images & files

I would like more flexibility to program the site and data, but I don't think the average user should. I hold a professional designation in Applications Programming so you could say that those types of credentialed users should get more access.

Easier customization options-easier to build charts, graphs

Editing online forms, more options for visual graphics

Left nav, front page, stuff controlled by the district office, student services calendar of events

The Drupal directories are becoming a bit like overly stuffed file cabinets. It's hard to retrieve your last version of something, for example, when you need to change from "draft" to "final".

I wish it was easier to resize an image in Drupal. I always have to take it outside of Drupal and resize on a different program.

IT has been very helpful and is able to accommodate my design requests. More advanced training.

Text/HTML Editor

Better formatting options for content layout

? Not tech savvy enough to answer.

Embedding HD videos and audio files. Better image placement options. Better visual options (colors, fonts, styles). Spacing control. Button inserts. Form builders and submissions. Basically anything a modern 21st-century WYSIWYG drag-and-drop type website builder.

More choices and better layout.

support for our Wordpress program site

Test

What options do you wish you had?

simpler site management system to more easily generate and update web sites

Something other than Drupal. Or a better version. It is a p.i.t.a. to use and looks dated.

Drupal is very limited and isn't using best practices for websites

I am not able to access all features of Canvas via my iphone, including emailing students (I can only see if someone sent one to me and reply, but cannot generate a new email), creating activities, etc. The portal is also difficult to navigate via iphone.

One log in!

Flexibility to add content and better social media interface

I rely on IT to help me with uploading photos in the correct size and videos. I wish it was easier to be creative with using photos.

Better aesthetic options in editing content with better screen responsive content

The ability to structure left navigation into groups and hierarchies. More formatting control. The ability to easily replace uploaded files.

More options in the Content Management System (CMS) such as HTML/CSS editing, ability to add video/social media feeds, etc.

Change color, size of font. Could easily upload pdf onto the site. Overall easier to edit and make it more appealing

Font styles

less restrictive in my content area-to add more creativity

Ability to post updates without waiting (sometimes for months) for an administrator to approve it. The site is often outdated simply because new information hasn't been approved. Administrators seem too busy to spend time approving website updates, especially those on department and committee pages. Committee chairs should be able to post content for their committees without the need for administrative approval.

Ability to edit my dept page with chair approval instead of dean

Online forms

A little more raw HTML access.

A GIVE NOW option to allow donations to come to the Foundation to benefit our students!

A dedicated VC Webmaster / website coordinator to help me with challenges

Too much real estate wasted with side bars, headers. CSS is useless. Better hierarchial organization. Better search.

Ability to place instructional videos.

Ability to publish without permission for minor changes.

a better search function

What options do you wish you had?

not to scroll down to read the entire page - separate by sections

More flexibi

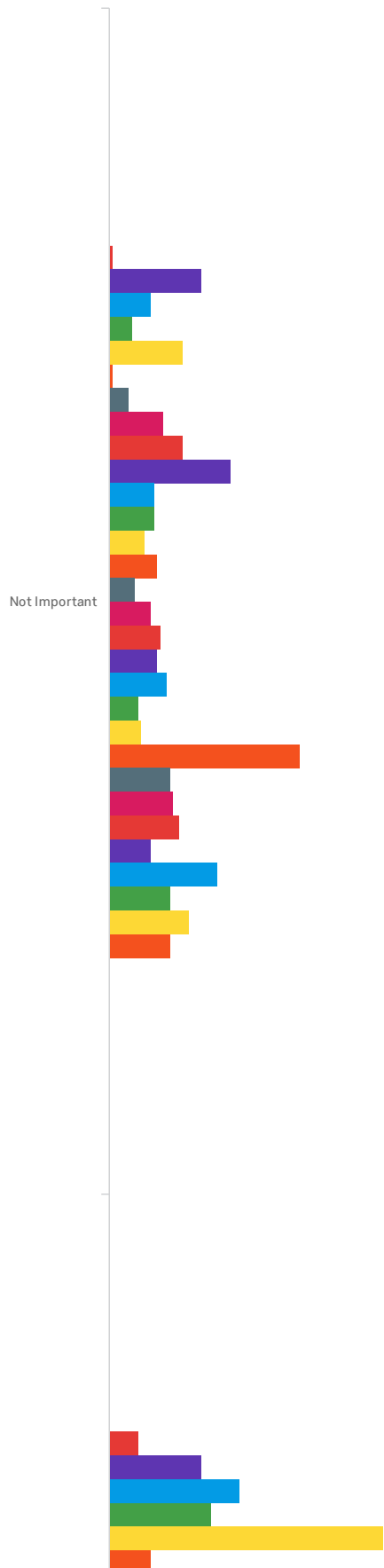
Streaming live video

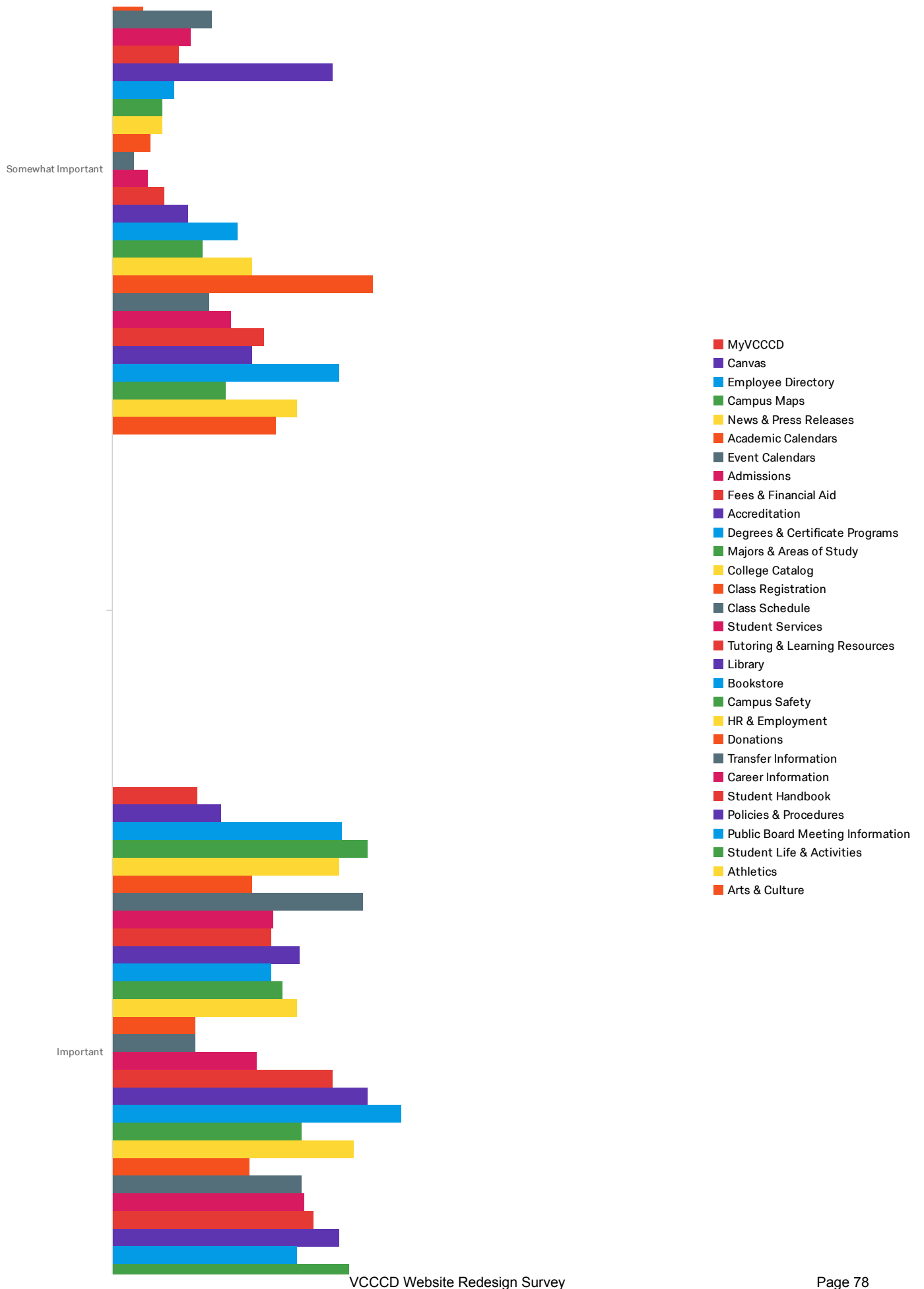
easier editing

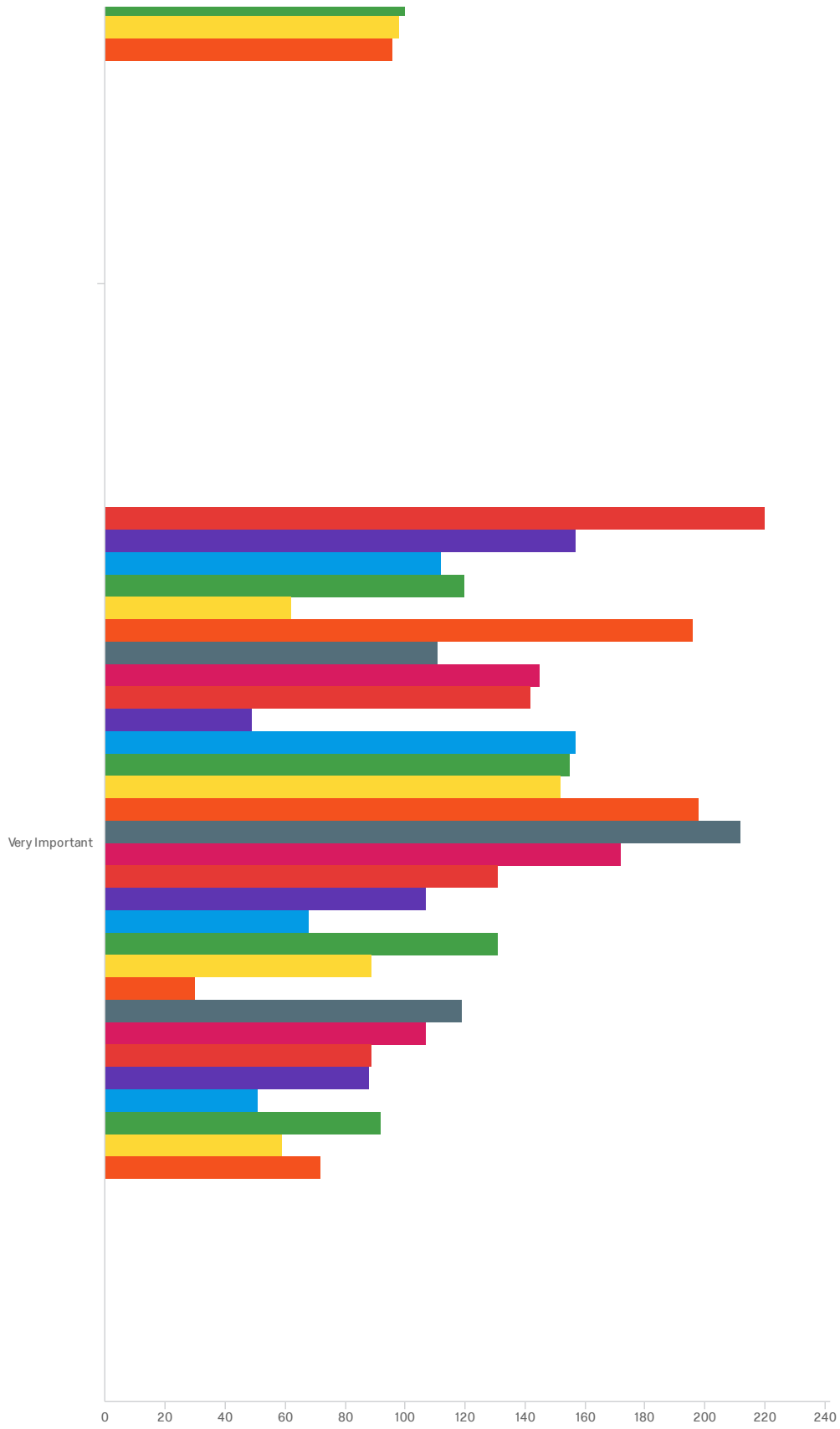
Formats that are consistently similar with all departments, easily updated information graphics

More options to make the website more visual appealing and organized (e.g., Tabs, Accordions, buttons, more flexibility with images, easy way to embed video). A style guide for customization, better navigation options for improved user experience, improved options for designing for MOBILE (responsive tables, buttons, graphics). More modern layout (easy ways to chunk content for scrolling)

Q25 - Rank the content below - how important are the following?







#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	MyVCCCD	1.00	4.00	3.79	0.51	0.26	266

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
15	Class Schedule	1.00	4.00	3.71	0.68	0.46	264
6	Academic Calendars	1.00	4.00	3.67	0.58	0.34	269
14	Class Registration	1.00	4.00	3.58	0.84	0.71	264
16	Student Services	1.00	4.00	3.50	0.81	0.66	261
13	College Catalog	1.00	4.00	3.42	0.81	0.66	262
12	Majors & Areas of Study	1.00	4.00	3.40	0.85	0.72	262
11	Degrees & Certificate Programs	1.00	4.00	3.39	0.87	0.75	264
8	Admissions	1.00	4.00	3.30	0.92	0.85	263
20	Campus Safety	1.00	4.00	3.29	0.84	0.71	258
17	Tutoring & Learning Resources	1.00	4.00	3.29	0.86	0.74	262
4	Campus Maps	1.00	4.00	3.28	0.77	0.60	267
2	Canvas	1.00	4.00	3.27	1.04	1.09	261
9	Fees & Financial Aid	1.00	4.00	3.26	0.97	0.94	260
7	Event Calendars	1.00	4.00	3.22	0.79	0.62	265
18	Library	1.00	4.00	3.17	0.85	0.73	262
3	Employee Directory	1.00	4.00	3.17	0.87	0.75	263
23	Transfer Information	1.00	4.00	3.15	0.94	0.89	259
24	Career Information	1.00	4.00	3.07	0.96	0.91	258
21	HR & Employment	1.00	4.00	3.04	0.85	0.72	260
28	Student Life & Activities	1.00	4.00	3.02	0.91	0.83	259
26	Policies & Procedures	1.00	4.00	3.01	0.88	0.78	256
25	Student Handbook	1.00	4.00	2.93	0.96	0.92	260
19	Bookstore	1.00	4.00	2.92	0.86	0.73	261

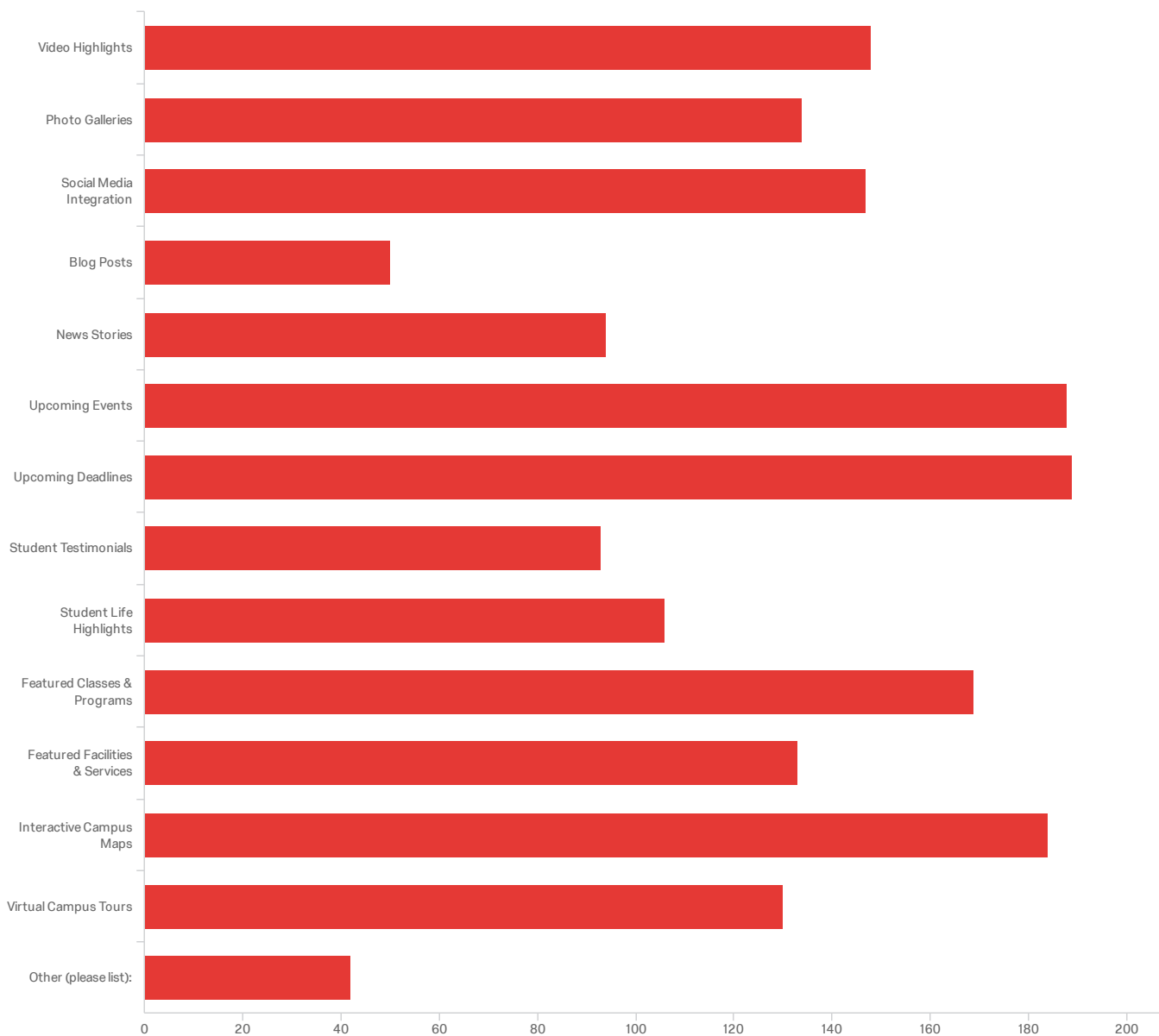
30 #	Arts & Culture Field	1.00 Minimum	4.00 Maximum	2.86 Mean	0.91 Std Deviation	0.83 Variance	256 Count
5	News & Press Releases	1.00	4.00	2.74	0.91	0.83	267
29	Athletics	1.00	4.00	2.73	0.92	0.84	260
27	Public Board Meeting Information	1.00	4.00	2.56	0.95	0.90	259
10	Accreditation	1.00	4.00	2.54	0.96	0.92	259
22	Donations	1.00	4.00	2.22	0.93	0.87	258

#	Field	Not Important		Somewhat Important		Important		Very Important		Total
1	MyVCCCD	0.38%	1	3.38%	9	13.53%	36	82.71%	220	266
2	Canvas	11.11%	29	11.11%	29	17.62%	46	60.15%	157	261
3	Employee Directory	4.94%	13	15.59%	41	36.88%	97	42.59%	112	263
4	Campus Maps	2.62%	7	11.99%	32	40.45%	108	44.94%	120	267
5	News & Press Releases	8.61%	23	32.21%	86	35.96%	96	23.22%	62	267
6	Academic Calendars	0.37%	1	4.83%	13	21.93%	59	72.86%	196	269
7	Event Calendars	2.26%	6	15.85%	42	40.00%	106	41.89%	111	265
8	Admissions	6.46%	17	12.55%	33	25.86%	68	55.13%	145	263
9	Fees & Financial Aid	8.85%	23	10.77%	28	25.77%	67	54.62%	142	260
10	Accreditation	14.67%	38	35.91%	93	30.50%	79	18.92%	49	259
11	Degrees & Certificate Programs	5.30%	14	9.85%	26	25.38%	67	59.47%	157	264
12	Majors & Areas of Study	5.34%	14	8.02%	21	27.48%	72	59.16%	155	262
13	College Catalog	4.20%	11	8.02%	21	29.77%	78	58.02%	152	262
14	Class Registration	5.68%	15	6.06%	16	13.26%	35	75.00%	198	264
15	Class Schedule	3.03%	8	3.41%	9	13.26%	35	80.30%	212	264
16	Student Services	4.98%	13	5.75%	15	23.37%	61	65.90%	172	261
17	Tutoring & Learning Resources	6.11%	16	8.40%	22	35.50%	93	50.00%	131	262
18	Library	5.73%	15	12.21%	32	41.22%	108	40.84%	107	262
19	Bookstore	6.90%	18	20.31%	53	46.74%	122	26.05%	68	261
20	Campus Safety	3.49%	9	14.73%	38	31.01%	80	50.78%	131	258
21	HR & Employment	3.85%	10	22.69%	59	39.23%	102	34.23%	89	260

#	Field	Not Important		Somewhat Important		Important		Very Important		Total
22	Donations	23.26%	60	42.64%	110	22.48%	58	11.63%	30	258
23	Transfer Information	7.34%	19	15.83%	41	30.89%	80	45.95%	119	259
24	Career Information	7.75%	20	19.38%	50	31.40%	81	41.47%	107	258
25	Student Handbook	8.46%	22	24.62%	64	32.69%	85	34.23%	89	260
26	Policies & Procedures	5.08%	13	23.05%	59	37.50%	96	34.38%	88	256
27	Public Board Meeting Information	13.13%	34	37.07%	96	30.12%	78	19.69%	51	259
28	Student Life & Activities	7.34%	19	18.53%	48	38.61%	100	35.52%	92	259
29	Athletics	9.62%	25	30.00%	78	37.69%	98	22.69%	59	260
30	Arts & Culture	7.42%	19	26.95%	69	37.50%	96	28.13%	72	256

Showing rows 1 - 30 of 30

Q26 - Which of the following features would improve the current sites? (check all that apply)



#	Field	Choice Count
1	Video Highlights	8.19% 148
2	Photo Galleries	7.42% 134
3	Social Media Integration	8.14% 147
4	Blog Posts	2.77% 50
5	News Stories	5.20% 94

#	Field	Choice Count
6	Upcoming Events	10.40% 188
7	Upcoming Deadlines	10.46% 189
8	Student Testimonials	5.15% 93
9	Student Life Highlights	5.87% 106
10	Featured Classes & Programs	9.35% 169
11	Featured Facilities & Services	7.36% 133
12	Interactive Campus Maps	10.18% 184
13	Virtual Campus Tours	7.19% 130
14	Other (please list):	2.32% 42

1807

Showing rows 1 - 15 of 15

Q26_14_TEXT - Other (please list):

Other (please list):

An up to date directory of all district employees.

Being able to fill out forms and submit online.

Donate button

Course sequence maps

Online Courses and the Online Campus presence

contact information on top and bold

LINK TO COPY CENTER

Easier Access to Canvas as well as Degrees/Programs/Departments and their respective pages

applicable and live links to other VCCCD website areas, for example, where there is a mention of the MyVCCCD Portal, include a live link to the log in page.

online clickable catalog with clear navigational tools to access requirements etc.

Regularly updated content that is timestamped

Featured faculty webpages

Other (please list):

GIVE NOW option to give to the Foundation

Department pages with faculty photos and bios

Give now button at the top of the home page

a better way to search for any information i might need

ORGANIZATION CHARTS

A search engine.

Campus calendar

Canvas

No idea here.

Wordpress based program sites

put vcccd mail back in the portal. Going to 2 different sites is a pain!

Giving Page for Community & Alumni

Evidence-Based, Comprehensive, Meaning Professional Development and Student Development Resources

Employee portal needs work

Search tools that really work.

Seamless navigation between desktop/laptop, mobile, and tablet views/use.

Accessing All Employees Emails ... helps students & all staff

Much better search engine

Somehow relay that a stupid expected to earn their grades by doing assignments. I'm alarmed that ever semester some students expect a top grade for just showing up to class.

The home page should provide links to academic programs

use Google, a real search engine.

College Catalog has a typo.

ease of navigation is of foremost importance to me. Being able to find what I'm looking for which is lacking now.

Processes for each student service

Other (please list):

quick access to email and courses

Ability to sign up for program-specific and/or campus wide alerts, list serves

an interactive visual that illustrates the matricualtion process, from admissions to completion of ones academic goal

A schedule of classes that is easier to search, more user-friendly

List of faculty in each department with photo and bio.

Q27 - Any other ideas or opinions you have about improving the current sites? (Open Ended Response)

Any other ideas or opinions you have about improving the current sites? (Op...

HR tools is awful. Can we have forms online with easier access?

I think the college homepage could be more welcoming to prospective students. It often feels like it is geared towards individuals who already work here or attend here (and we all jump right to the portal where the real insider info resides). I am a member of the Guided Pathways committee on campus and on that project we have had reason to look at other college's webpages. I think San Joaquin Delta College does an amazing job with their website. The homepage is so obviously geared to the prospective student trying to find their way (or even a current student who is still exploring their path). I am hopeful that our district's redesign will start with a conversation about who interacts (and with what purpose) with the information on the homepage (and how that can be best designed for the uninitiated), and who goes right to the behind-the-scenes portal information. As is, it feels like the whole website makes a lot more sense if you're already part of the VC community.

I believe students interact most with canvas. If important info, should be there for them.

There are two very different "customer" groups and within them subgroups. Students and employees and the subgroup of current and prospective student/employee. For a faculty member to access the AFT contract one must navigate through 4 or 5 screens to gain access. Searching "AFT contract" will shorten the search but it is not clear because the search results are dated 2014 and 2017.

Students should be able to find appropriate career/academic information within three clicks

Include more updated and visually appealing department websites. The current ones look so outdated compared to other community colleges. Some pages have different font sizes, misplaced pictures, and broken links.

There has been much discussion about streamlining calendars. Perhaps we need to review how an event is added to calendars internally and externally. Perhaps we need a clear set of instructions or calendar sharing system that is more robust.

use current pictures of facilities and employees, tell us what is happening in the community as a whole, make the website someplace to get current information about schedules and calendars. Have someone build a better map! /where to park etc...

It is essential that there be a search window that functions and links to all other areas. Trying to find anything without a search window is frustrating and time-consuming. Streamlining the registration process is also essential. I almost gave up registering for a class, and I am a professor! We no doubt lose students because registering is so cumbersome, and searching for what you are interested in is impossible on the current site. Please roll out improvements ASAP!

i WAS TRYING TO FIND A LINK TO THE COPY CENTER TO SUBMIT EXAM TO MAKE COPIES BUT COULD NOT FIND REPROGRAPHICS ANYWHERE ON THE SITE

The email interface is difficult to work with. Hard to scroll and hard to tell which emails have been read

A one stop page for all things on how to get started back to school, with all information available as a quick guide.

Clear description of how the application process works, step by step. Large easy buttons on every page that links back to application and registration pages. High resolution photos and videos, scrolling event listings and news items on front page. Less bulk overall on the site. Complete front page redesign with easy to find buttons for Apply, Explore our Programs, Explore our Student Services, etc,

Please make it more relevant and easier to locate information. Need to have current events on front page as well as quick links easily found for students: Catalog, Schedule, Degrees, Transfer Info, etc...

Any other ideas or opinions you have about improving the current sites? (Op...

Addition of Spanish content and some type of 24/7 chat feature to address frequently asked questions.

I noted this above. I am a counselor and it would be helpful to have a clickable catalog. It would make it easier for students to navigate and understand the requirements of their degrees/goals. Additionally, it would make it easier for counselors to use it and thereby teach students to use it also. In its current state, the online version of the catalog is not super helpful.

Make it easy for content editors to access and update contact information and opening hours

Should function by mobile device & tablet as well as desktop computer

The MyVCCCD app is hard to use. Often, you can't check email on it.

GIVE NOW option to give to the Foundation

As I've mentioned, putting Library/Learning Resources content under Instruction/Student Learning, which is where it actually is in the org chart on all three campuses, rather than under Student Services. Also, please be mindful of the big changes that will occur when all three libraries start using the statewide Library Services platform in late 2019/early 2020.

It should be easy to navigate. Important information to students should be available by one click.

The search function needs to be more useful. For years now, it seems to prioritize occurrences of search terms in meeting minutes, rather than on pages that are actually current and useful.

The site has a lot of dead pages; you have got to make sure any page on the website isn't just a page full of link (and one's that may not work). Sometimes the search engine doesn't work to find something as simple as "library" and then it's all just very vague. Work on making it easier to navigate and find pages. Please update and fix the DE website, too.

I always judge a website by how long it takes to find what I need. Ours takes too long to find things. Too many clicks. Catalog, courses and programs are buried.

Make them more user-friendly; the sites are hard to navigage to find basic information.

Master calendar from all departments and activities on campus

The features used by students must be phone friendly. Many students use their phones to do just about all school related tasks. WiFi needs to be improved at the MC campus.

it is very hard to find any needed information other than regular stuff found in the pull down menu. the search part is not really functional.

I would like to see our site be more user-friendly/intuitive for new students (such as Sierra College's format) - I think the development of Guided Pathways could be a way to create a more streamlined approach for 'on-boarding' new students.

ORG CHARTS FOR STAFF (AT LEAST HAVE ACCESSIBILITY FOR SOME STAFF).

Regularly auditing for broken links and inaccurate information

Update our website! Several retired or deceased employees are still listed on the staff directory.

There needs to be an easy way for New Student to Navigate. Clear as Water. Citrus College Clear and Organized. The New student tab is confusing.
<http://www.citruscollege.edu/ar/Pages/ChecklistApplyRegister.aspx>

Any other ideas or opinions you have about improving the current sites? (Op...

Department websites should have drill-down links to everything a student might need from the department - disciplines/programs within the department with drill-down links to faculty names and pics, list of classes with catalog description (or link to live catalog page - not just to the entire catalog), current class schedule, information on degrees and certificates offered, and a link to the student services page.

The site is impossible to navigate for new faculty, and after 20 years I still have trouble. WHERE IS THE PROMISED SEARCH ENGINE? I have to go to Google to ask it where things are on our websites.

Canvas needs to be made easier to integrate with other programs, setting up, transferring set ups between semesters, and the list goes on...

Any change, even for the better, always throws me for about 2 years. Right when I figured out D2L, we switched to Canvas. Now that I can sort of manage, I'm bracing myself for whatever "improvements" are coming next.

From a campus safety perspective, we should be mindful of how much detail we include in campus maps or virtual tours. If it's detailed (displaying floor plans, disclosing how many floors, entry doors, etc.), it makes planning for an ill-intentioned individual even easier.

Search feature needs a lot of work, rotating photos at top of page too big and unnecessary, too much text, people want an intuitive site that gets you in and out...

- Clear and easy access to all forms.

have actual students assist in the redesign, if they're unable to navigate, we're failing.

It would be helpful to have all forms for students under one tab. Financial Aid, petitions, enrollment, study contracts, etc. Right now half of the forms we use are not on the site and the other half are all over it under different tabs, not listed alphabetically. Every department (and of course division) needs a tab. Staff should not be in charge of updating the site. Everyone has a different way of doing things so the site is inconsistent and not user-friendly. Thank you.

Yes as an instructor I should have access to an email address that I can use to send bulk email to each of my classes. Similar to when the college sends an email to all faculty.

Less text and easier navigation. More advance notice on events. Each page should have a give now option to give to college.

I always have a very difficult time navigating SharePoint and locating the docs I need. Better organization of this area of the site would be great

Make the schedule and calendar more accessible

The purpose of a learning institution is Learning how to Learn. The web pages, links, icons and resources on the site must dominantly focus on learning how to learn as well as subject matter support. Presently, the site focuses on evrything BUT substantive theses areas.

CTE programs are not represented, they are outdated and a disservice to students.

Please make the site easier to use and search. Currently, it is impossible to search or find relevant information.

When on campus you should've able to log in and be done!

Improve search feature, and bring up to speed with social media intergration

Many college webpages are woefully out of date. It would be great if they could keep them more current. We should have the Board meetings video recorded and available for viewing on our website. See the State Chancellor's Office for an example.

Have a video clip about each program

Any other ideas or opinions you have about improving the current sites? (Op...

First and foremost, make it easy as possible for content managers to use. Unless that gets fixed, any redesign will just be a temporary facelift. For non-public information, we need an intranet more than a portal. An intranet is searchable and easier for everyone to collaborate on. Make better use of G-suite for education. Open up Confluence for use by more than just IT staff. Have analytics regularly reviewed and pushed out to content providers, so they know what matters most.

modernize them. use colors and technologies that represent the times we are in.

You have to scroll down on the home page to see other information instead of it being on one page.

The Websites need to be more User Friendly, and mobile friendly. Today's students and community want to be able to find information, find it fast, and with ease. The current sites do not allow for that to happen. It also makes it difficult for content editors to keep information up to date on the current website platform.

Less is more and the site needs to be in several languages

The site is complex to navigate - often times the search yields results of old pages related to the topic being searched . The directory is not up to date and also difficult to navigate . Students do not check email or access the portal frequently- and they rarely are on official VC social media platforms. It's would be great to have student opt in to the social media outlets so they can obtain campus information - they often do not hear about deadlines or events - they rely on campus posters .

Just in general I think it needs to be easier to navigate, it is difficult to find things on the website

Navigation is inconsistent, and should be made redundant (it should be possible to find a page using any related search term). For some reason, search engines' native sites do a better job of finding pages than the search function embedded into each page. A search of "Academic Senate" brings up the senate's meeting archive page as the first result when using the website's internal search function to search on "academic senate," whereas my favorite search engine (when asked to search "academic senate site:venturacollege.edu") lists the senate's home page as the first result.

Students need to be able to log in to canvas from their campus homepage. Removing pages that are outdated or irrelevant. Improving accuracy and relevancy of current pages

Landing page could have user friendly links. Virtual maps can help visitors & new students * Can we have College App or Apps fir each college ?can we develop individual Certificate & Major mini videos from Alumni as testimonials.* can have more evening events or Saturday events for our community members & also offer events in Spanish .can we offer specialized success skills sets for 705 students

I like the site as it is right now. I'd prefer it not be changed much.

financial aid, catalog, student support, and schedule of classes should be easy and visible (similar to Mt. SAC website), instead of having to click on each title section and then looking for these topics

test test test

The search engine is awful. You must fix it. Teachers, staffs and students need to find what they want very quickly.

Please let's have faculty websites!

Constant updating and oversight of the website. Dedicated employee making it great!

Too much clutter! Competing styles, no continuity. Too brash with color blocks. More hyperlinks especially on terminology (see popup), better organization. Students don't care about committees, faculty resources.

Content editors should stay on top of changes to staff and post meeting agendas and minutes in a timely manner. This does not always happen and is frustrating when you need the information. More lively photos and layout would be nice as well. Quick links, a condensed directory for easy navigation.

Any other ideas or opinions you have about improving the current sites? (Op...

Interactive information on specific majors

make the search much more friendly and informative

There are too many pages and often the links are unclear that they are actually links to click on. it takes about 10 steps just to get to the financial aid forms which students use every day

updated regularly

VC's Institutional Effectiveness page has a lot of great graphics and info. Other than that page, nearly everything else on the VC website is just text, bullet points, and pdfs. Use the IE page as a model for other departments.

As above Google!! Alphabetize Lists!!!!

Two main comments: (1) the website would be more effective if it were architected from perspective of user and user-interface needs VS. the organizational structure of the college and/or district. Users do not know or care how we divide things up departmentally, and it is not helpful for us to ask them to navigate that organizational structure. Better to figure out nav routes that respond better to what users need/want when they visit the site. (2) the websites are very unattractive and out of date; I would love to see more dynamic presentation, more image-based (and video-based) at least on the top levels, and a better reflection of college and community identity. What I mean by last statement is that the websites seem generic and do not reflect who we are - Ventura County overall, but also the individual communities of Ventura, Moorpark and Oxnard. I am at Oxnard, and feel there is pretty much zero connection between the look/feel of the OC website and the city/community/college. It shouldn't be hard to find design/color schemes that reflect our beautiful seaside/agricultural/majority-hispanic community; neither should it be hard to use images and videos to better reflect who we are.

Place ALL forms in one tab. Do not break out by dept. or division. Most forms aren't listed and if they are you have to spend 20 minutes over 100 pages looking for them.

Keeping them current, dates and documents with current dates and deadlines listed, fresh photography not dated, cohesion, non-repetition between sites...

More pictures of students having a good time. Student success stories.

All websites should show a cohesive district with the sister colleges. Searching functions currently are nonexistent and results are sporadic. Easier navigation so that students/staff don't have to make multiple clicks.

Increase quality of site.

While I know we can improve the web site, I wouldn't put this update as high priority. I think there are lots of ways we could better spend our time and money.

I've already suggested changing the single "Apply" word to "Click Here To Apply to VC" or "Application for Admission" on the "Application for Admission" page. I've heard from several prospective student that it isn't clear how to apply to VC

Having a virtual tour of our campus, deans and divisions would provide the community with a snapshot of the great things Ventura College brings to Ventura County

search option that actually works

Create a list service like craigslist, but for college related content. i.e. House, book sales, events

Integrate student services;

Any other ideas or opinions you have about improving the current sites? (Op...

Update the Oxnard College Directory, it is extremely outdated. Karla doesn't care at all to update this.

Visible access to the Library website

regular updates (there is information on the homepage that is many years old-this is embarrassing); "prospective students" sounds fine to us, but future students don't necessarily know what this means; all the tabs above (eg home, departments, etc.) should be more obvious and when hovered all should have drop downs-not all do; the schedule of classes is soooooo cumbersome and non-user friendly; this day and age we should have clear and directive videos for significant steps as a student including how to use the class schedule, how to register; the online student orientation is vague and doesn't seem to highlight VC in a unique fashion

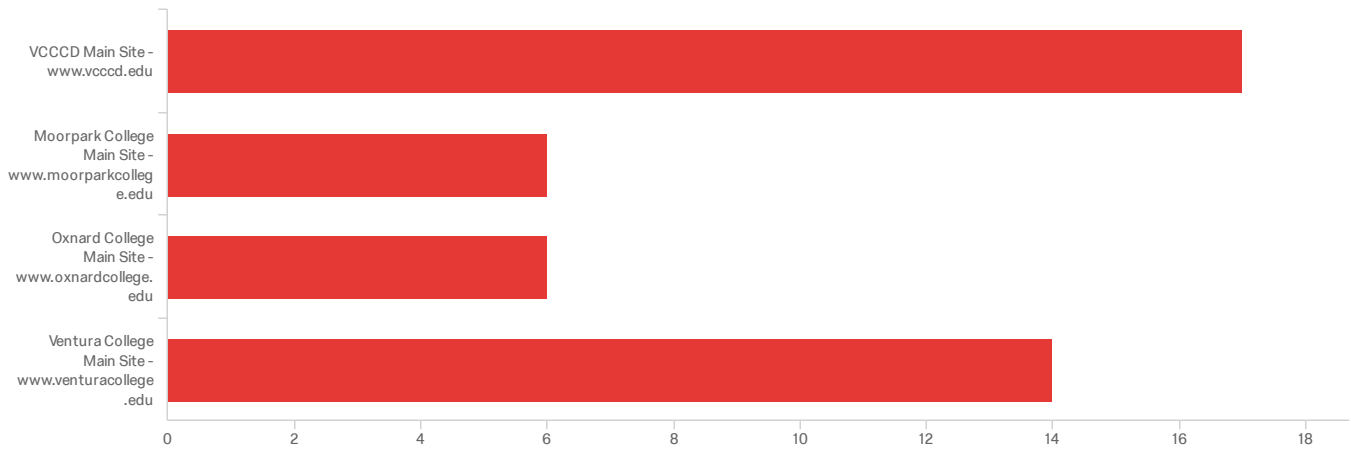
Having clear guidelines for the purpose of the site as opposed to the Portal, Canvas, SharePoint, OneDrive, etc. Otherwise, there is redundancy of information and need to update many different places, which is why things get so out of date. Emphasis on universal design (accessibility) and designing for mobile.

The Career Education pathways are nearly impossible to navigate to find program information. Also, I think all departments should have faculty bios (with head shots). Kinesiology/HED was farmed out to different faculty for content updates, but the content didn't reflect the department or other programs. These faculty highlighted their classes. Now, no one manages KIN/HED and the links are useless and there is no information for our courses or programs that would help a prospective or current student.

Presently it is difficult to find the forms a faculty member may need.

Prospective Students

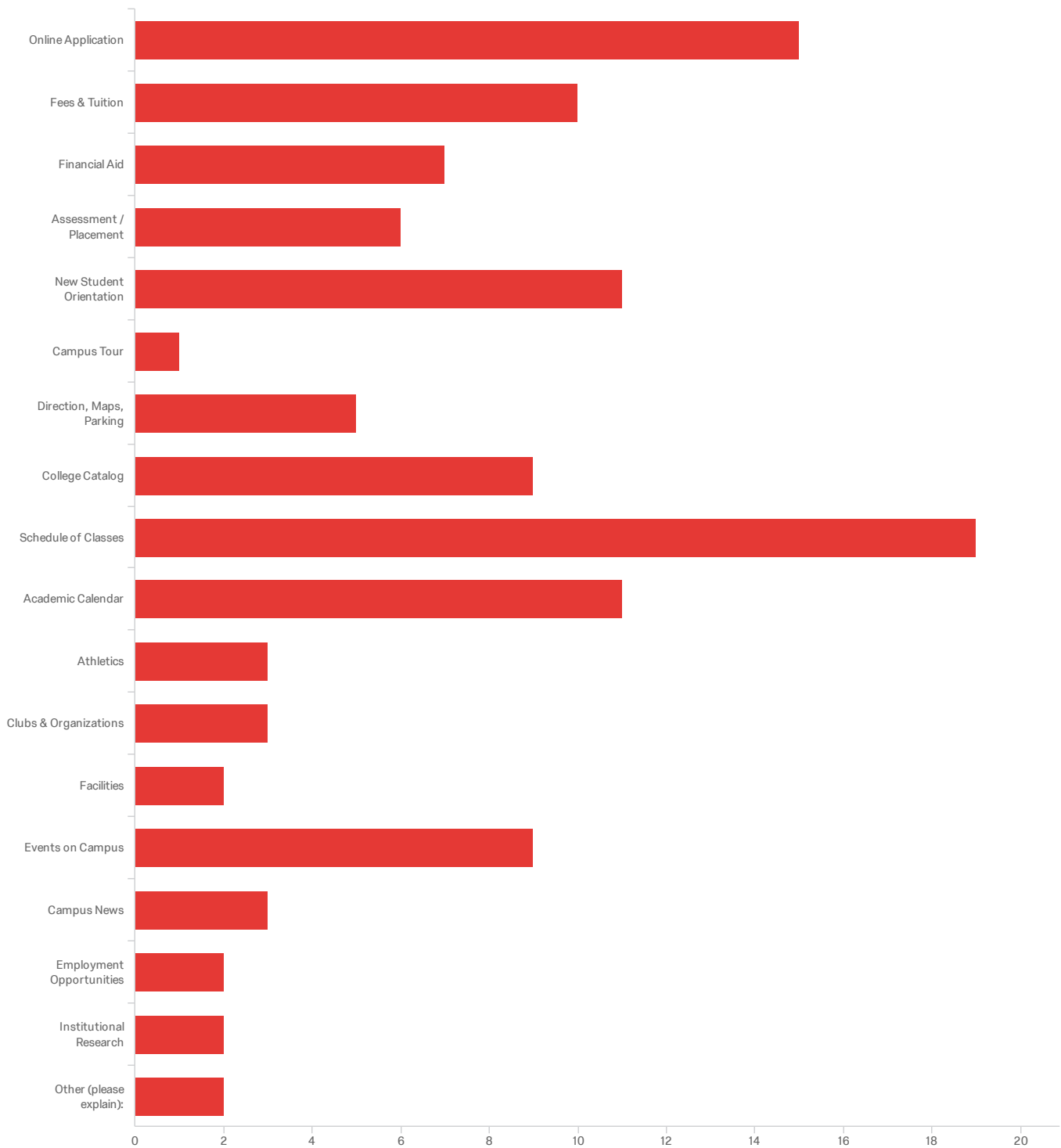
Q28 - Which of the following sites are relevant to you? (check all that apply)



#	Field	Choice Count
1	VCCCD Main Site - www.vcccd.edu	39.53% 17
2	Moorpark College Main Site - www.moorparkcollege.edu	13.95% 6
3	Oxnard College Main Site - www.oxnardcollege.edu	13.95% 6
4	Ventura College Main Site - www.venturacollege.edu	32.56% 14
		43

Showing rows 1 - 5 of 5

Q29 - What are your main reasons for visiting the site(s)? (check all that apply)



#	Field	Choice Count
1	Online Application	12.50% 15
2	Fees & Tuition	8.33% 10

#	Field	Choice Count
3	Financial Aid	5.83% 7
4	Assessment / Placement	5.00% 6
5	New Student Orientation	9.17% 11
6	Campus Tour	0.83% 1
7	Direction, Maps, Parking	4.17% 5
8	College Catalog	7.50% 9
9	Schedule of Classes	15.83% 19
10	Academic Calendar	9.17% 11
11	Athletics	2.50% 3
12	Clubs & Organizations	2.50% 3
13	Facilities	1.67% 2
14	Events on Campus	7.50% 9
15	Campus News	2.50% 3
16	Employment Opportunities	1.67% 2
17	Institutional Research	1.67% 2
18	Other (please explain):	1.67% 2

120

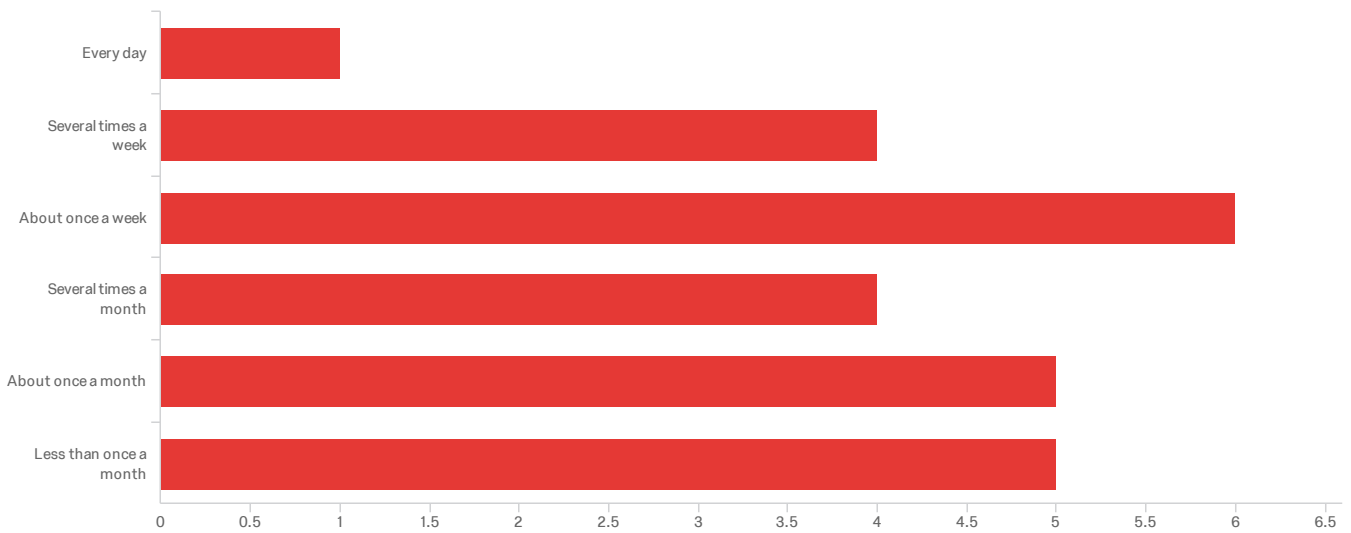
Showing rows 1 - 19 of 19

Q29_18_TEXT - Other (please explain):

Other (please explain):

Board of Trustees actions & HR Actions that may be relevant to District retirees, of which I am one.

Q30 - How often are you visiting the current site(s)?



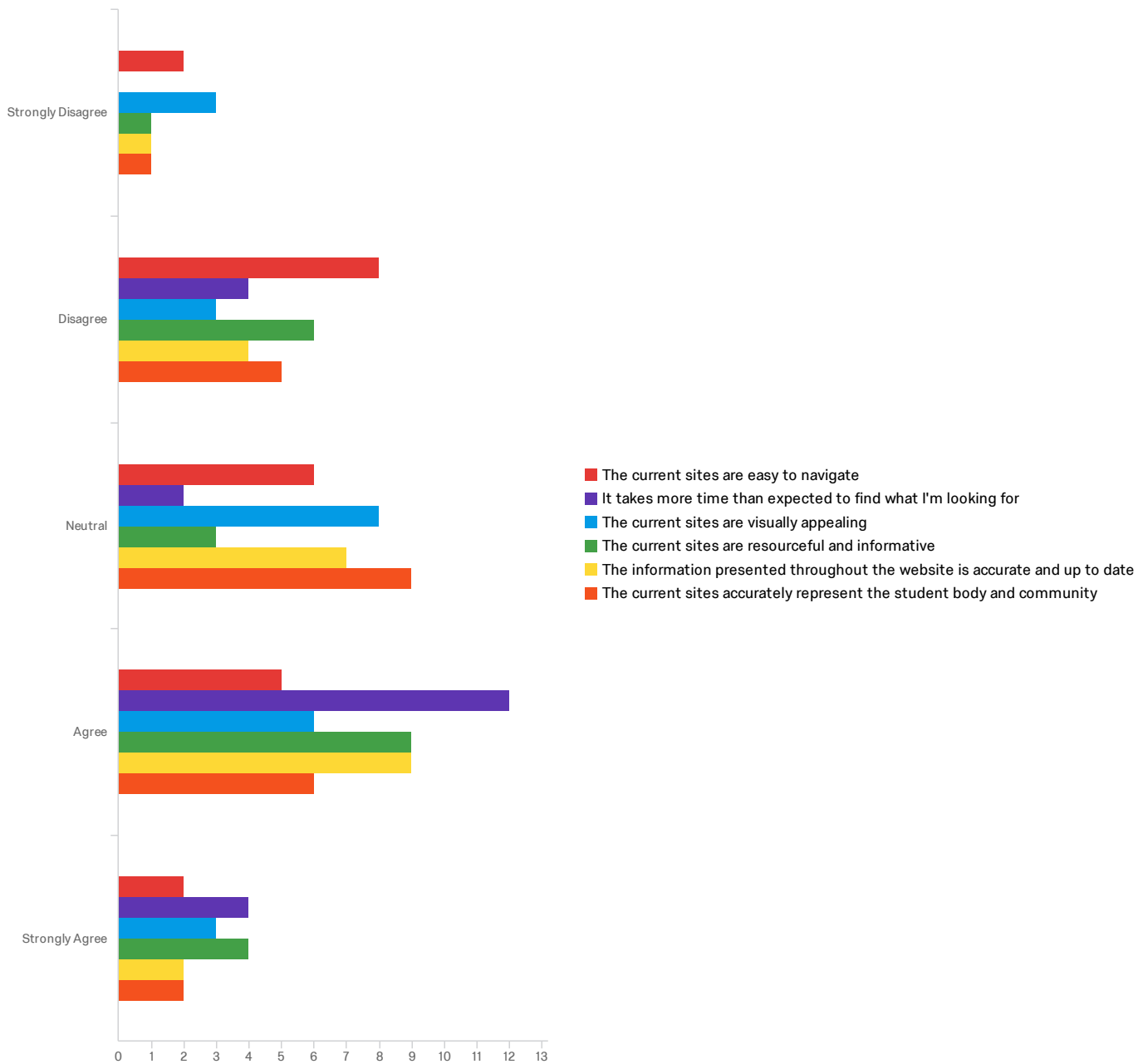
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often are you visiting the current site(s)?	1.00	6.00	3.92	1.49	2.23	25

#	Field	Choice Count
1	Every day	4.00% 1
2	Several times a week	16.00% 4
3	About once a week	24.00% 6
4	Several times a month	16.00% 4
5	About once a month	20.00% 5
6	Less than once a month	20.00% 5

25

Showing rows 1 - 7 of 7

Q31 - Do you agree with the following statements?



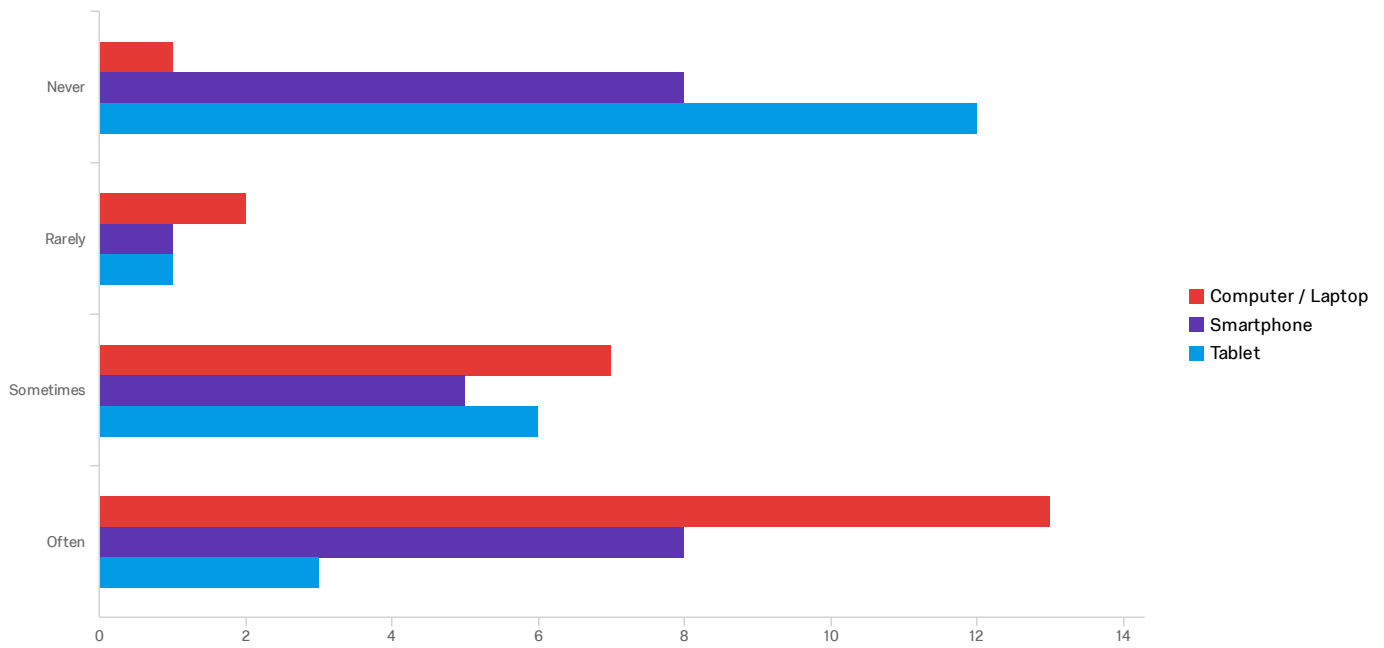
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The current sites are easy to navigate	1.00	5.00	2.87	1.12	1.24	23
2	It takes more time than expected to find what I'm looking for	2.00	5.00	3.73	0.96	0.93	22
3	The current sites are visually appealing	1.00	5.00	3.13	1.19	1.42	23
4	The current sites are resourceful and informative	1.00	5.00	3.39	1.17	1.37	23

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The information presented throughout the website is accurate and up to date	1.00	5.00	3.30	1.00	0.99	23
6	The current sites accurately represent the student body and community	1.00	5.00	3.13	0.99	0.98	23

#	Field	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Total
1	The current sites are easy to navigate	8.70% 2	34.78% 8	26.09% 6	21.74% 5	8.70% 2	23
2	It takes more time than expected to find what I'm looking for	0.00% 0	18.18% 4	9.09% 2	54.55% 12	18.18% 4	22
3	The current sites are visually appealing	13.04% 3	13.04% 3	34.78% 8	26.09% 6	13.04% 3	23
4	The current sites are resourceful and informative	4.35% 1	26.09% 6	13.04% 3	39.13% 9	17.39% 4	23
5	The information presented throughout the website is accurate and up to date	4.35% 1	17.39% 4	30.43% 7	39.13% 9	8.70% 2	23
6	The current sites accurately represent the student body and community	4.35% 1	21.74% 5	39.13% 9	26.09% 6	8.70% 2	23

Showing rows 1 - 6 of 6

Q32 - How often do you browse the current site(s) on the following?

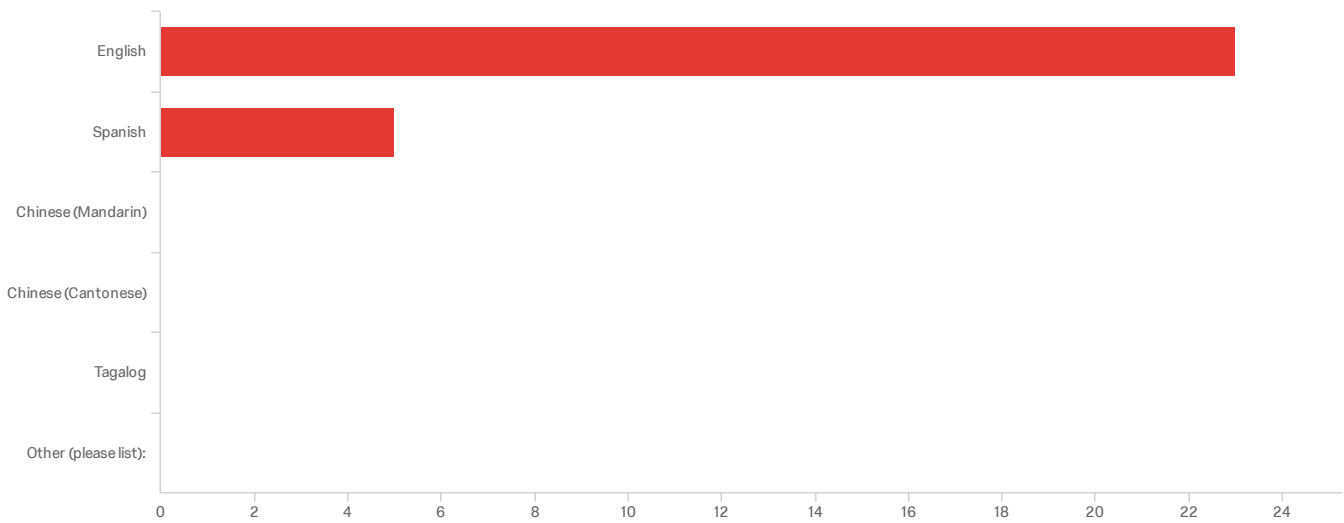


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Computer / Laptop	1.00	4.00	3.39	0.82	0.67	23
2	Smartphone	1.00	4.00	2.59	1.30	1.70	22
3	Tablet	1.00	4.00	2.00	1.17	1.36	22

#	Field	Never	Rarely	Sometimes	Often	Total
1	Computer / Laptop	4.35% 1	8.70% 2	30.43% 7	56.52% 13	23
2	Smartphone	36.36% 8	4.55% 1	22.73% 5	36.36% 8	22
3	Tablet	54.55% 12	4.55% 1	27.27% 6	13.64% 3	22

Showing rows 1 - 3 of 3

Q33 - What language(s) do you prefer to read in? (check all that apply)



#	Field	Choice Count
1	English	82.14% 23
2	Spanish	17.86% 5
3	Chinese (Mandarin)	0.00% 0
4	Chinese (Cantonese)	0.00% 0
5	Tagalog	0.00% 0
6	Other (please list):	0.00% 0

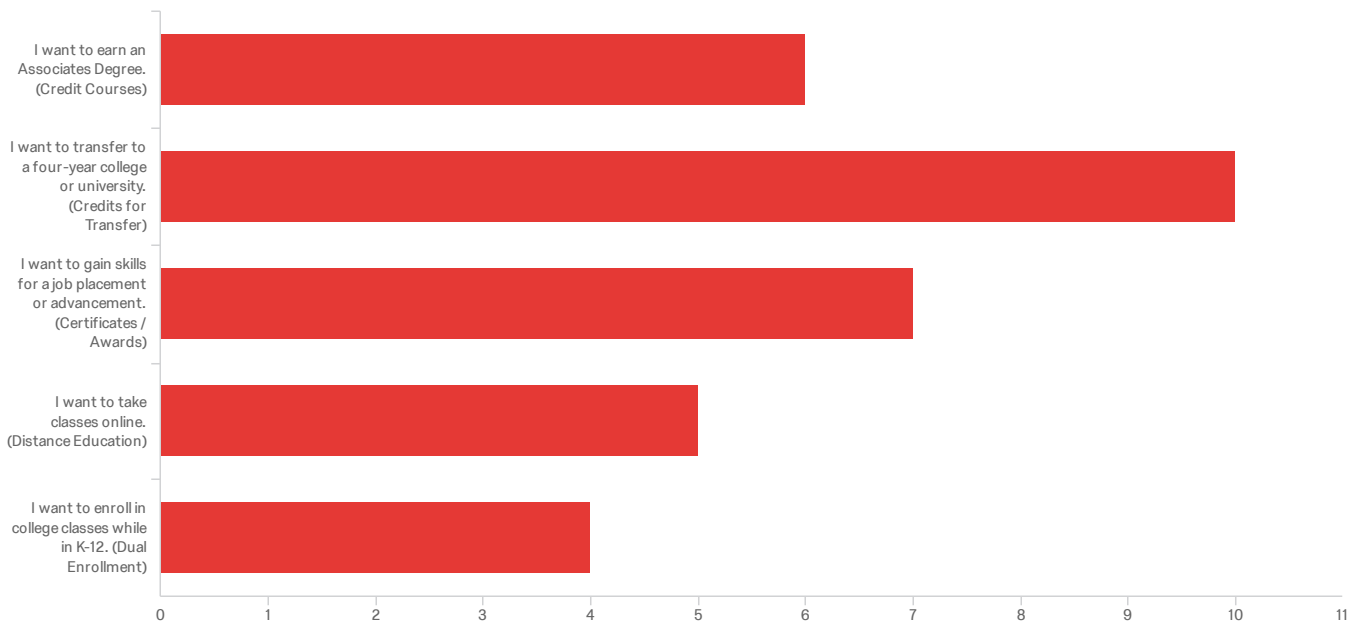
28

Showing rows 1 - 7 of 7

Q33_6_TEXT - Other (please list):

Other (please list):

Q34 - What are your Educational Goals? (check all that apply)

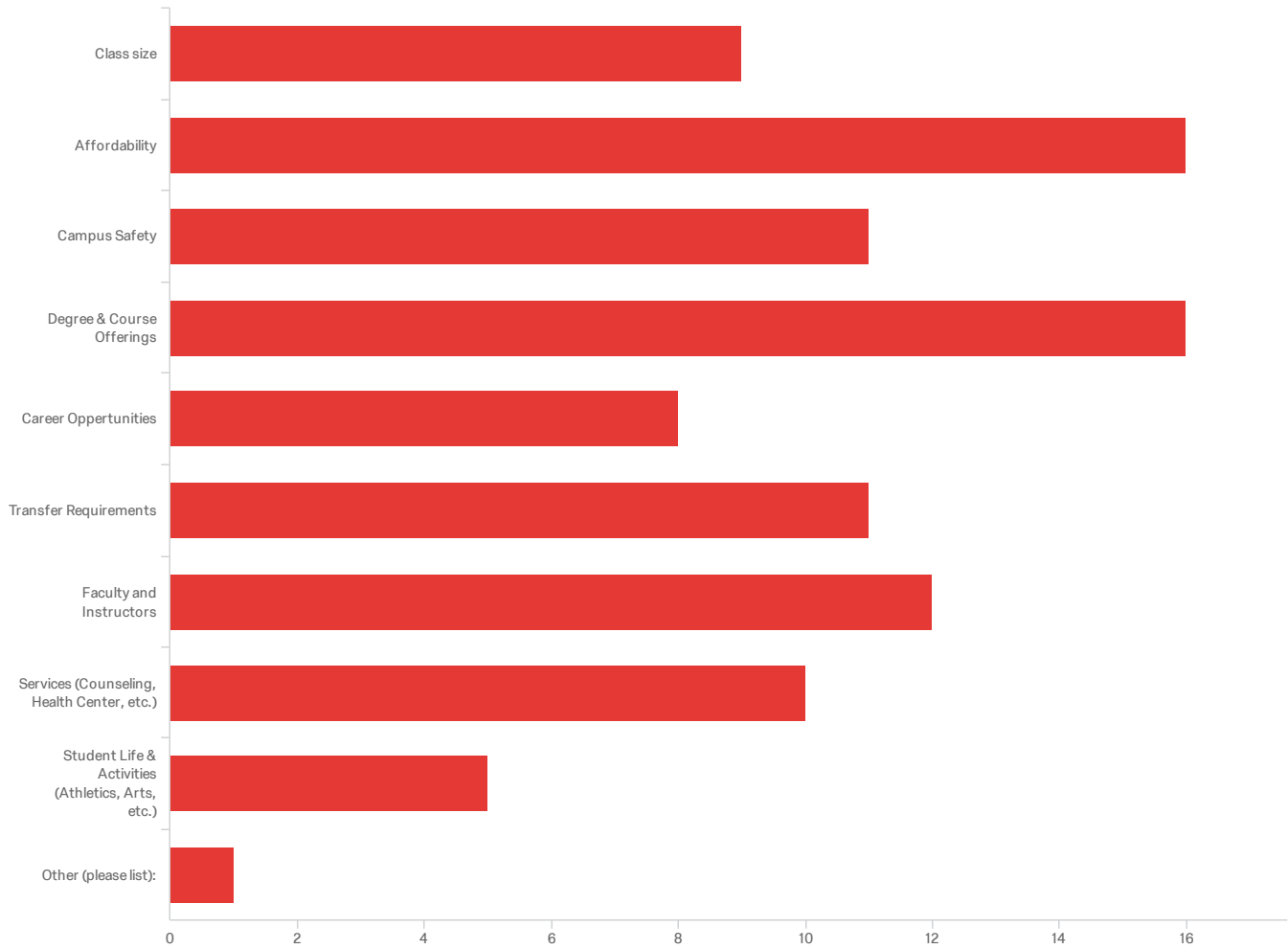


#	Field	Choice Count
1	I want to earn an Associates Degree. (Credit Courses)	18.75% 6
2	I want to transfer to a four-year college or university. (Credits for Transfer)	31.25% 10
3	I want to gain skills for a job placement or advancement. (Certificates / Awards)	21.88% 7
4	I want to take classes online. (Distance Education)	15.63% 5
5	I want to enroll in college classes while in K-12. (Dual Enrollment)	12.50% 4
		32

Showing rows 1 - 6 of 6

Q35 - What are the most important factors you consider when applying to a college?

(check all that apply)



#	Field	Choice Count
1	Class size	9.09% 9
2	Affordability	16.16% 16
3	Campus Safety	11.11% 11
4	Degree & Course Offerings	16.16% 16
5	Career Oppertunities	8.08% 8
6	Transfer Requirements	11.11% 11
7	Faculty and Instructors	12.12% 12
8	Services (Counseling, Health Center, etc.)	10.10% 10

#	Field	Choice Count
9	Student Life & Activities (Athletics, Arts, etc.)	5.05% 5
10	Other (please list):	1.01% 1

99

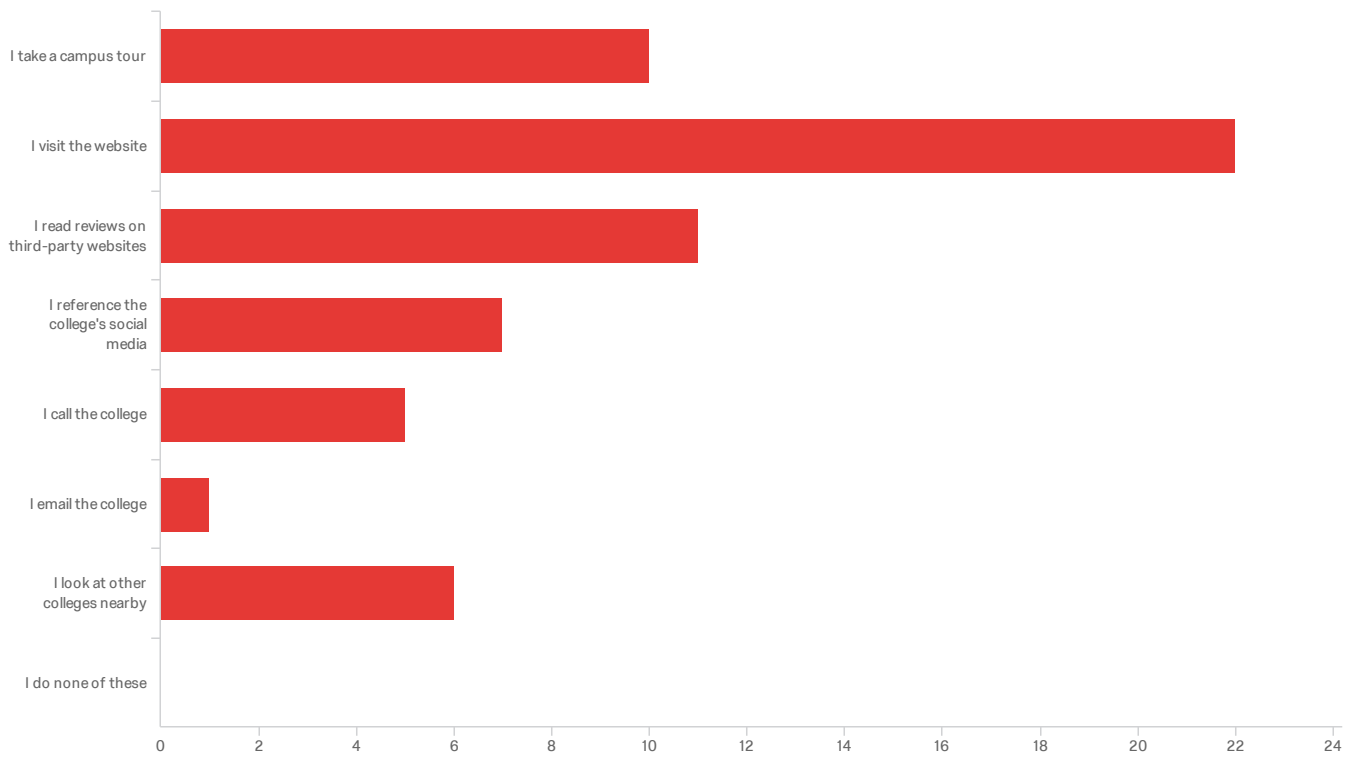
Showing rows 1 - 11 of 11

Q35_10_TEXT - Other (please list):

Other (please list):

availability of classes

Q36 - What steps do you take before applying to a college? (check all that apply)

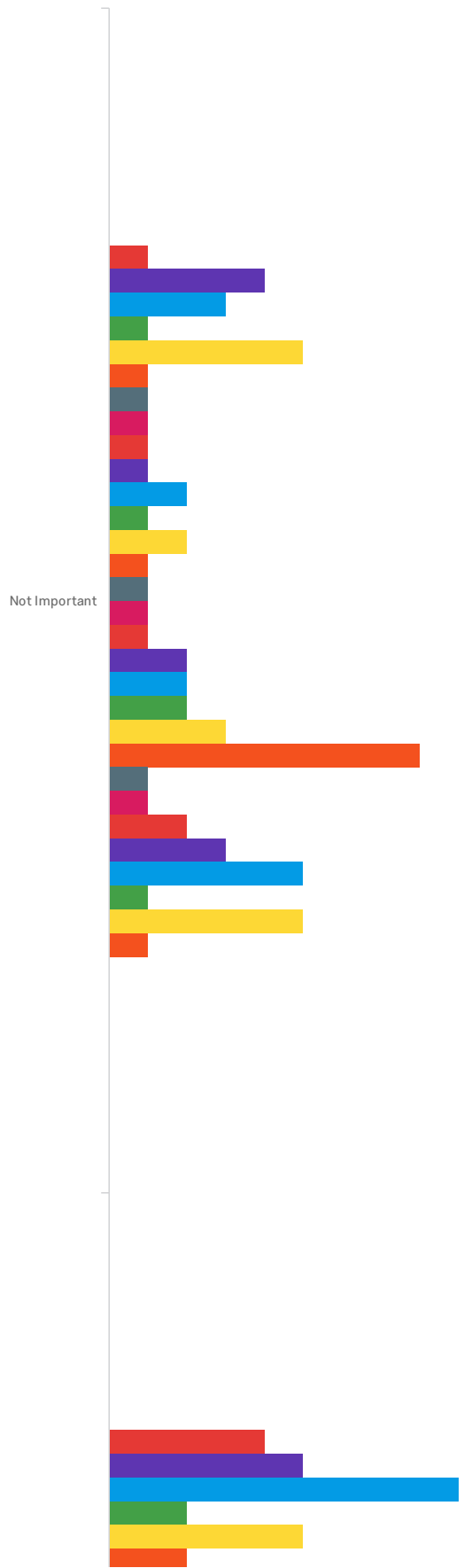


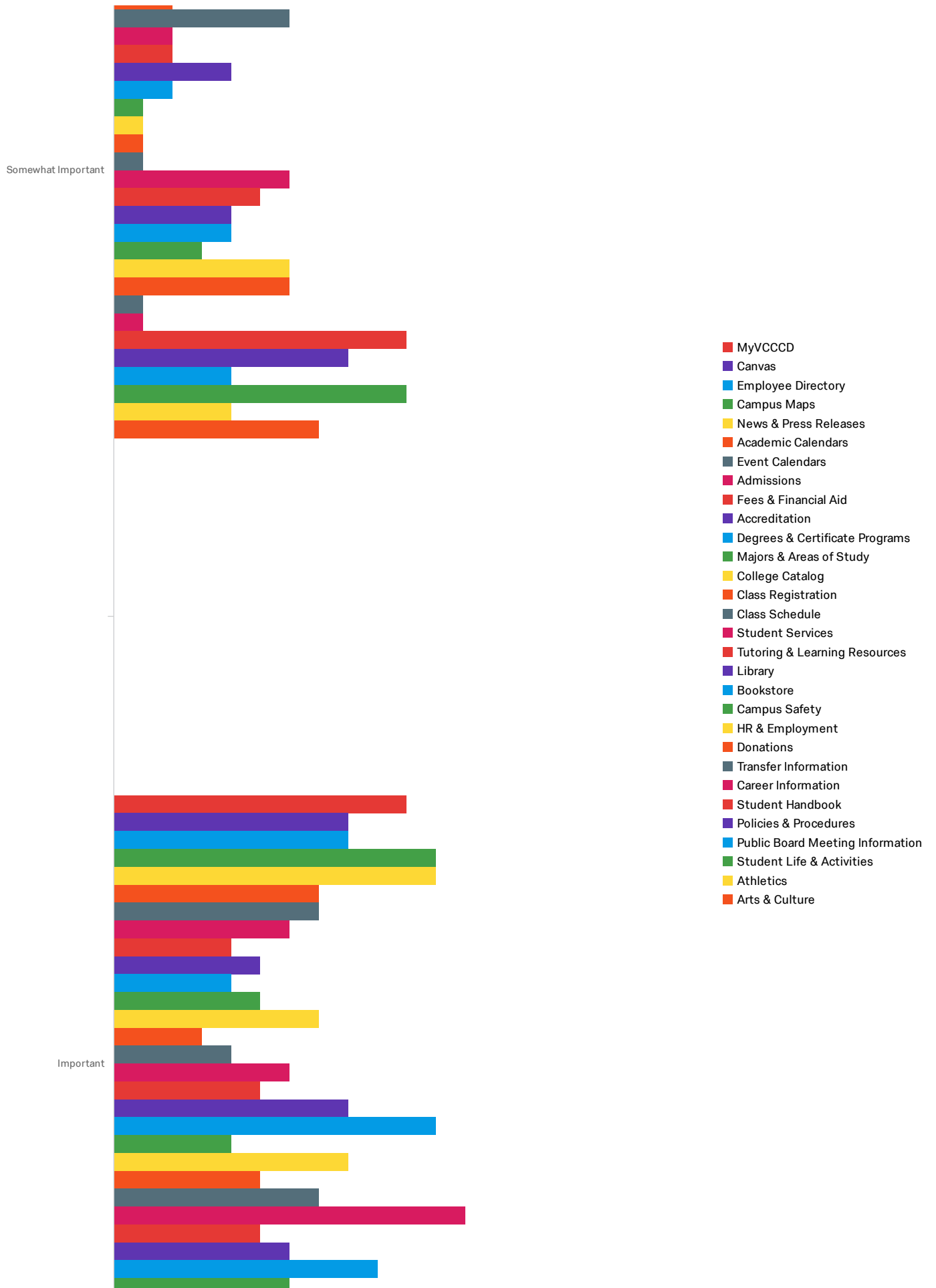
#	Field	Choice Count
1	I take a campus tour	16.13% 10
2	I visit the website	35.48% 22
3	I read reviews on third-party websites	17.74% 11
4	I reference the college's social media	11.29% 7
5	I call the college	8.06% 5
6	I email the college	1.61% 1
7	I look at other colleges nearby	9.68% 6
8	I do none of these	0.00% 0

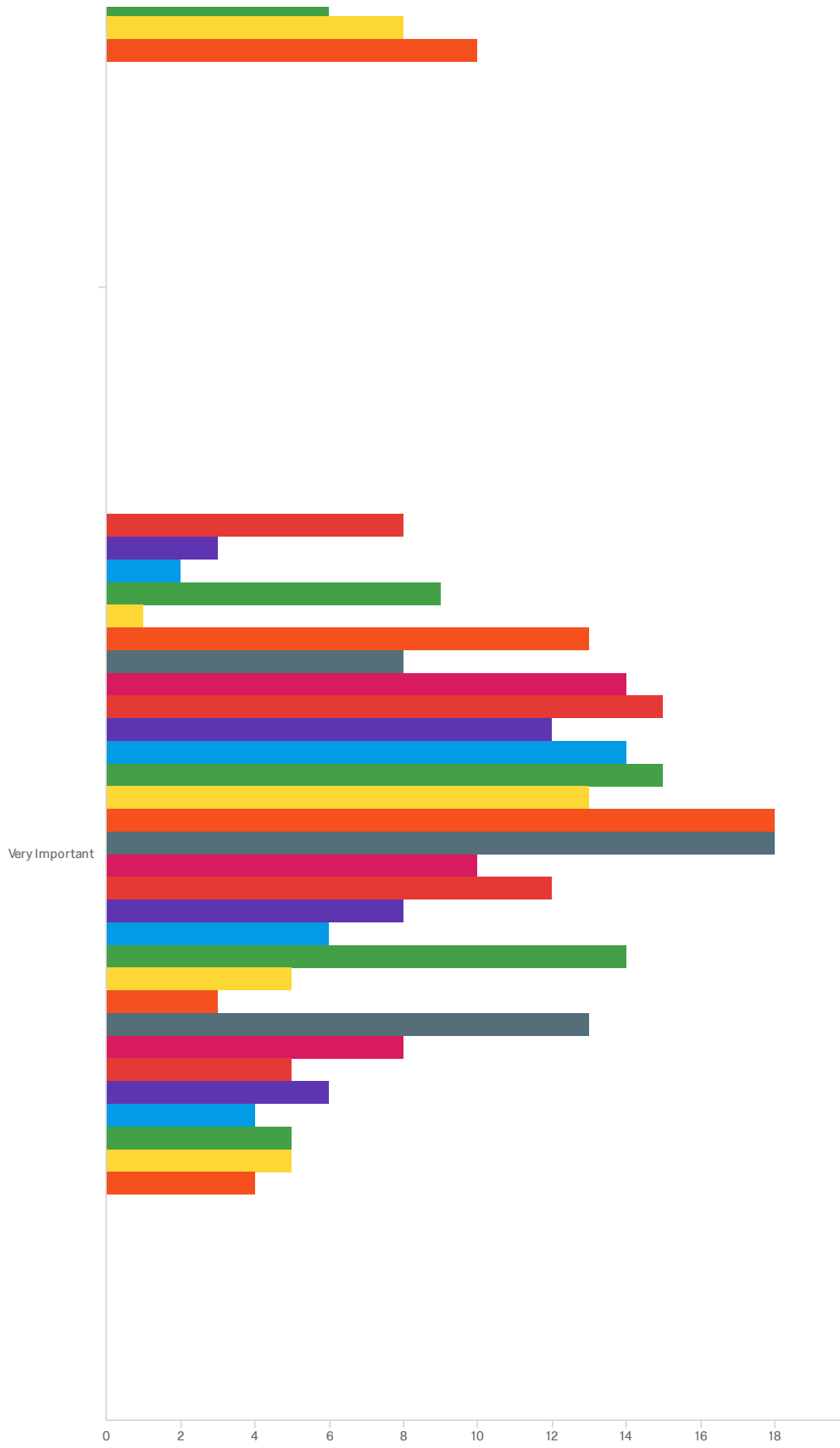
62

Showing rows 1 - 9 of 9

Q37 - Rank the content below - how important are the following?







#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	MyVCCCD	1.00	4.00	3.09	0.83	0.69	23

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
2	Canvas	1.00	4.00	2.50	0.97	0.95	20
3	Employee Directory	1.00	4.00	2.41	0.83	0.70	22
4	Campus Maps	1.00	4.00	3.22	0.78	0.60	23
5	News & Press Releases	1.00	4.00	2.36	0.88	0.78	22
6	Academic Calendars	1.00	4.00	3.39	0.82	0.67	23
7	Event Calendars	1.00	4.00	3.00	0.90	0.82	22
8	Admissions	1.00	4.00	3.43	0.82	0.68	23
9	Fees & Financial Aid	1.00	4.00	3.50	0.84	0.70	22
10	Accreditation	1.00	4.00	3.27	0.91	0.83	22
11	Degrees & Certificate Programs	1.00	4.00	3.36	0.98	0.96	22
12	Majors & Areas of Study	1.00	4.00	3.55	0.78	0.61	22
13	College Catalog	1.00	4.00	3.35	0.91	0.84	23
14	Class Registration	1.00	4.00	3.65	0.76	0.57	23
15	Class Schedule	1.00	4.00	3.63	0.75	0.57	24
16	Student Services	1.00	4.00	3.09	0.93	0.86	23
17	Tutoring & Learning Resources	1.00	4.00	3.22	0.93	0.87	23
18	Library	1.00	4.00	3.00	0.95	0.91	22
19	Bookstore	1.00	4.00	2.91	0.88	0.78	23
20	Campus Safety	1.00	4.00	3.30	1.00	0.99	23
21	HR & Employment	1.00	4.00	2.68	0.97	0.94	22
22	Donations	1.00	4.00	2.14	1.06	1.12	22
23	Transfer Information	1.00	4.00	3.45	0.78	0.61	22
24	Career Information	1.00	4.00	3.23	0.73	0.54	22

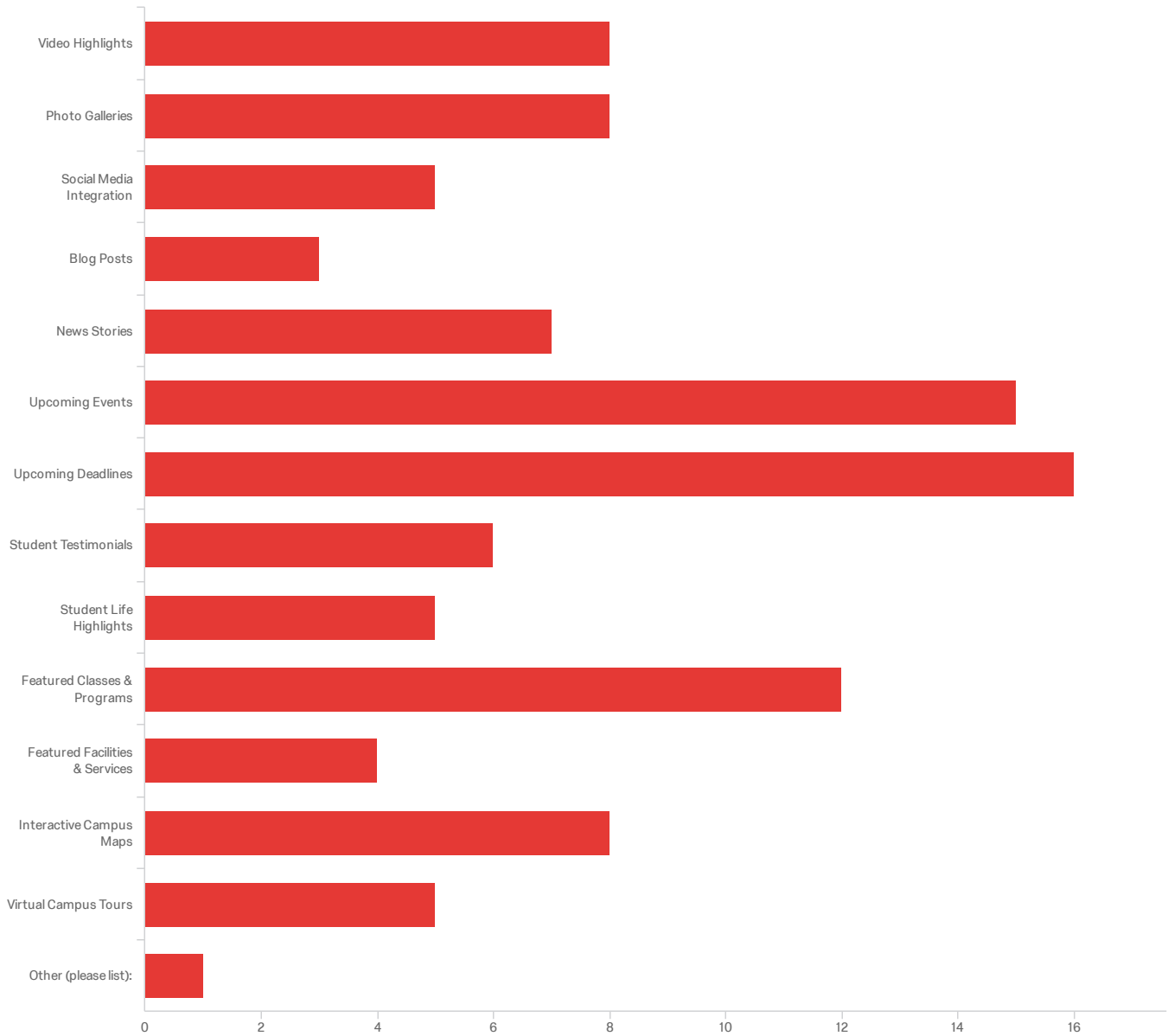
25	Student Handbook	1.00	4.00	2.59	0.94	0.88	22
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
26	Policies & Procedures	1.00	4.00	2.65	1.00	1.01	23
27	Public Board Meeting Information	1.00	4.00	2.55	1.03	1.07	22
28	Student Life & Activities	1.00	4.00	2.68	0.87	0.76	22
29	Athletics	1.00	4.00	2.59	1.07	1.15	22
30	Arts & Culture	1.00	4.00	2.77	0.79	0.63	22

#	Field	Not Important		Somewhat Important		Important		Very Important		Total
1	MyVCCCD	4.35%	1	17.39%	4	43.48%	10	34.78%	8	23
2	Canvas	20.00%	4	25.00%	5	40.00%	8	15.00%	3	20
3	Employee Directory	13.64%	3	40.91%	9	36.36%	8	9.09%	2	22
4	Campus Maps	4.35%	1	8.70%	2	47.83%	11	39.13%	9	23
5	News & Press Releases	22.73%	5	22.73%	5	50.00%	11	4.55%	1	22
6	Academic Calendars	4.35%	1	8.70%	2	30.43%	7	56.52%	13	23
7	Event Calendars	4.55%	1	27.27%	6	31.82%	7	36.36%	8	22
8	Admissions	4.35%	1	8.70%	2	26.09%	6	60.87%	14	23
9	Fees & Financial Aid	4.55%	1	9.09%	2	18.18%	4	68.18%	15	22
10	Accreditation	4.55%	1	18.18%	4	22.73%	5	54.55%	12	22
11	Degrees & Certificate Programs	9.09%	2	9.09%	2	18.18%	4	63.64%	14	22
12	Majors & Areas of Study	4.55%	1	4.55%	1	22.73%	5	68.18%	15	22
13	College Catalog	8.70%	2	4.35%	1	30.43%	7	56.52%	13	23
14	Class Registration	4.35%	1	4.35%	1	13.04%	3	78.26%	18	23
15	Class Schedule	4.17%	1	4.17%	1	16.67%	4	75.00%	18	24
16	Student Services	4.35%	1	26.09%	6	26.09%	6	43.48%	10	23
17	Tutoring & Learning Resources	4.35%	1	21.74%	5	21.74%	5	52.17%	12	23
18	Library	9.09%	2	18.18%	4	36.36%	8	36.36%	8	22
19	Bookstore	8.70%	2	17.39%	4	47.83%	11	26.09%	6	23
20	Campus Safety	8.70%	2	13.04%	3	17.39%	4	60.87%	14	23
21	HR & Employment	13.64%	3	27.27%	6	36.36%	8	22.73%	5	22

#	Field	Not Important	Somewhat Important	Important	Very Important	Total
22	Donations	36.36% 8	27.27% 6	22.73% 5	13.64% 3	22
23	Transfer Information	4.55% 1	4.55% 1	31.82% 7	59.09% 13	22
24	Career Information	4.55% 1	4.55% 1	54.55% 12	36.36% 8	22
25	Student Handbook	9.09% 2	45.45% 10	22.73% 5	22.73% 5	22
26	Policies & Procedures	13.04% 3	34.78% 8	26.09% 6	26.09% 6	23
27	Public Board Meeting Information	22.73% 5	18.18% 4	40.91% 9	18.18% 4	22
28	Student Life & Activities	4.55% 1	45.45% 10	27.27% 6	22.73% 5	22
29	Athletics	22.73% 5	18.18% 4	36.36% 8	22.73% 5	22
30	Arts & Culture	4.55% 1	31.82% 7	45.45% 10	18.18% 4	22

Showing rows 1 - 30 of 30

Q38 - Which of the following features would improve the current sites? (check all that apply)



#	Field	Choice Count
1	Video Highlights	7.77% 8
2	Photo Galleries	7.77% 8
3	Social Media Integration	4.85% 5
4	Blog Posts	2.91% 3
5	News Stories	6.80% 7

#	Field	Choice Count
6	Upcoming Events	14.56% 15
7	Upcoming Deadlines	15.53% 16
8	Student Testimonials	5.83% 6
9	Student Life Highlights	4.85% 5
10	Featured Classes & Programs	11.65% 12
11	Featured Facilities & Services	3.88% 4
12	Interactive Campus Maps	7.77% 8
13	Virtual Campus Tours	4.85% 5
14	Other (please list):	0.97% 1

103

Showing rows 1 - 15 of 15

Q38_14_TEXT - Other (please list):

Other (please list):

Clear required steps for students

Q39 - Any other ideas or opinions you have about improving the current sites?

Any other ideas or opinions you have about improving the current sites?

I just think that registering, enrolling, required steps, etc are not clear at all. After looking and looking, I finally called to find out what steps I needed to take in order to register for classes, etc. It only took about 7 minutes for someone to explain it. Should be so much clearer on your website. Also, getting to where I look at financial aid, transcripts, etc is always so hard to find. It should be super clear and it's not. By the way, I've worked in QA and user experience with software/internet companies to make these exact things better.

Need step-by-step instructions for admission, class selection, and payment. As I remember you had to choose icons to get the process done.

None

It takes determination to access certificate programs and their requirements. Please make it easy for students to access their most common site needs.

The OC athletics page is terrible. You can tell when a game is or even what kind of teams there are. Nothing is ever advertised but I always know what Ventura college is doing. The website is very boring. There is no social media presence either just random posts here and there. There is nothing that pulls students in when doing a tour. It's just bare.

End of Report